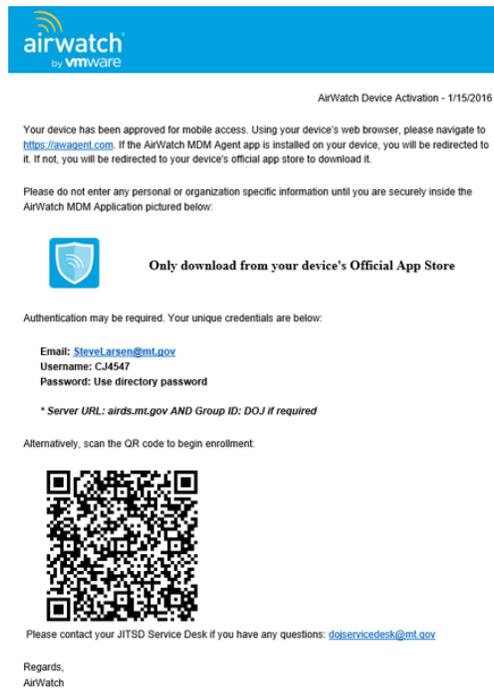


# Employee Owned Apple iOS AirWatch Application Installation

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**Caution! Do not install AirWatch Agent on your personal Apple iOS device.**

Once your device is enrolled, you will receive an email similar to this:



You must have access to the Apple AppStore (Apple iD) to allow you to download applications in order to proceed.

**Caution! Do not install AirWatch Agent on your personal Apple iOS device.**

The steps below will guide you through Installing AirWatch **Container** and then AirWatch **Inbox** on your personally owned Apple iOS device.

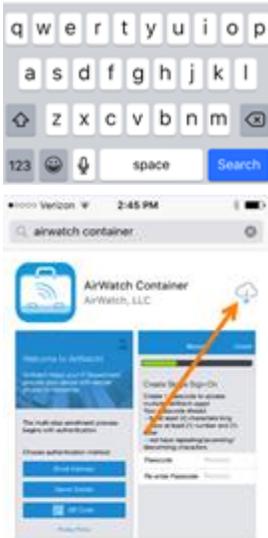
## Employee Owned Apple iOS

### AirWatch Container

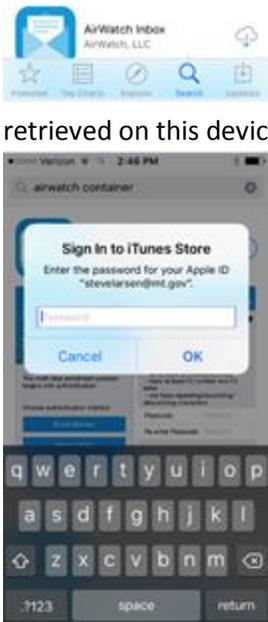
- 1.) Open your Apple AppStore application and search for AirWatch Container.



- 2.) Touch AirWatch **Container**. *Be Careful! Don't install AirWatch MDM Agent by mistake!*



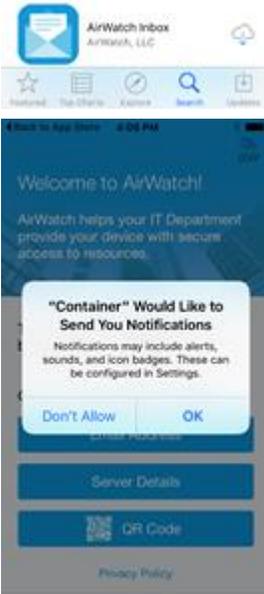
- 3.) Touch GET or the "cloud" icon indicated (if AirWatch Container had been previously retrieved on this device).



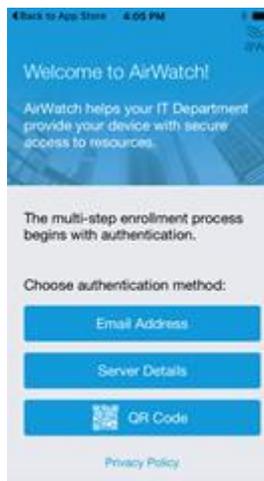
- 4.) You may be presented with an iTunes login dialog if you don't have this configured to login automatically. Enter your iTunes pass word then touch Log In. If this is not presented skip to step 5.



5.) Press OPEN.



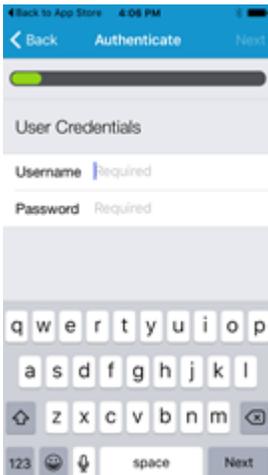
6.) Press OK. You may change this choice later, see [Adjust Notifications](#) at the end of this document for details.



7.) Press Email Address.



- 8.) Enter your State of Montana email address and press either Next or Go (either option will take you to the next step).



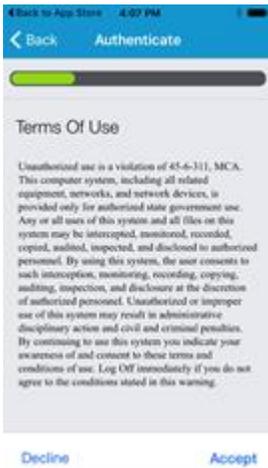
- 9.) Enter your State email credentials. Username is just your Cxxxx not prefaced with state/.



- 10.) Press Go or Next (either option has the same effect).

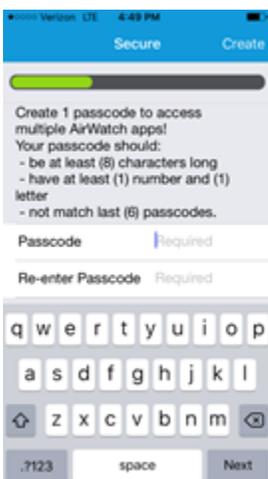


11.) Select "Employee Owned" then press Next.



12.) Press Accept.

**Accepting these Terms of Use applies only to the AirWatch applications and Corporate Data contained in them. Your device and personal applications are not affected.**

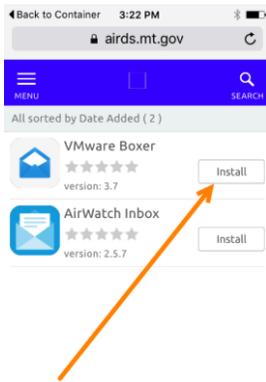


13.) Insert SSO Password SS. Enter and confirm a new eight character alphanumeric passcode.

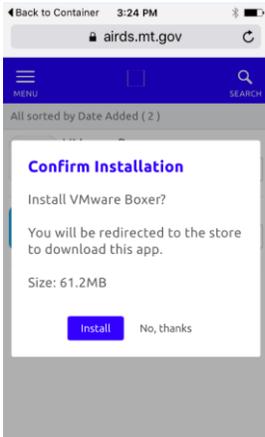


14.) Touch Catalog.

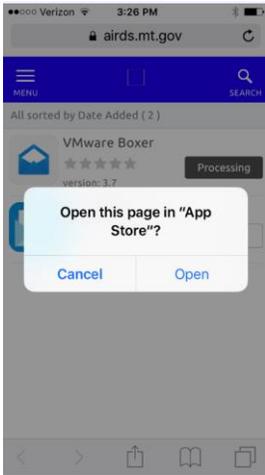
*VMWare Boxer*



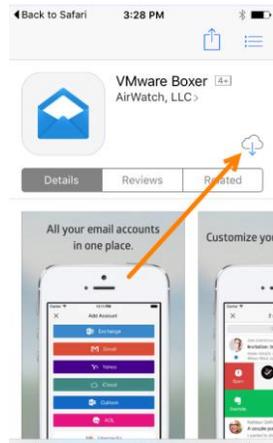
15.) Touch Install next to VMware Boxer.



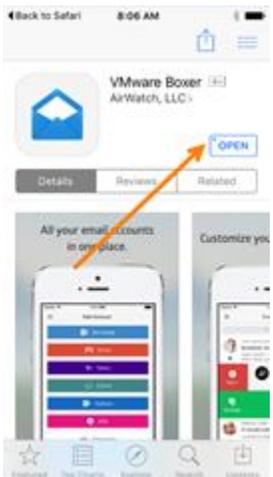
16.) Touch Install.



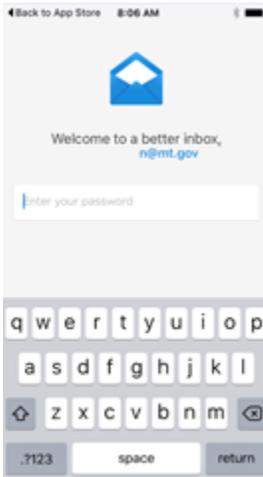
17.) Touch Open.



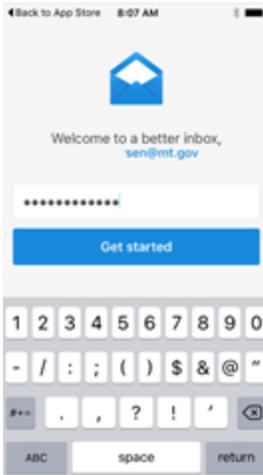
18.) Touch the "cloud" icon to download Boxer.



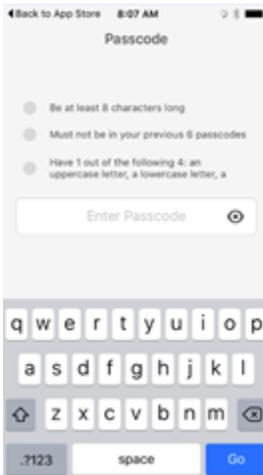
19.) Touch Open.



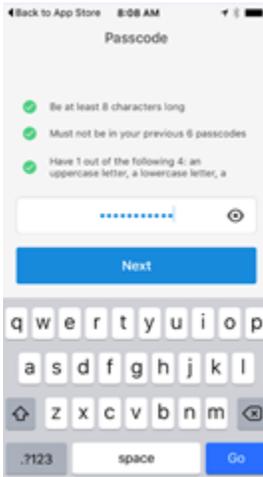
20.) Enter your State of Montana email password.



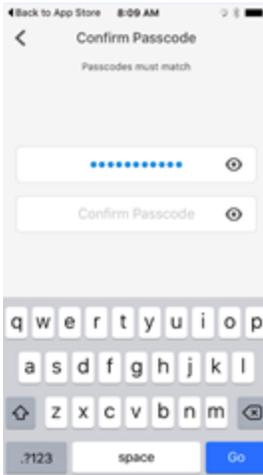
21.) Touch "Get started".



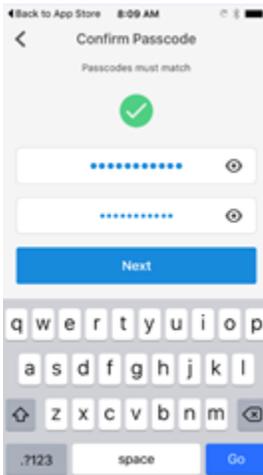
22.) Enter an eight-character Alphanumeric passcode. (This passcode must be 8 characters or more and contain at least one letter and one number.)



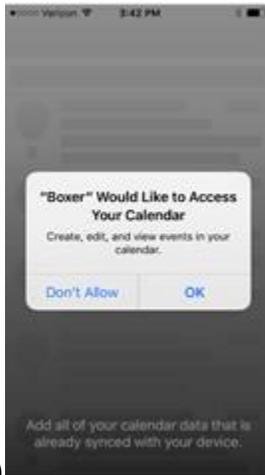
23.) Touch "Next".



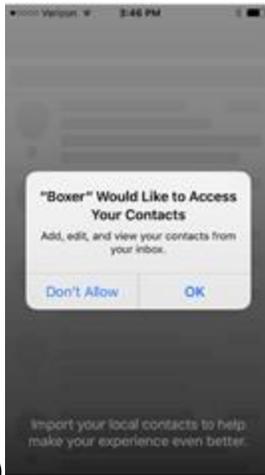
24.) Enter your new passcode again.



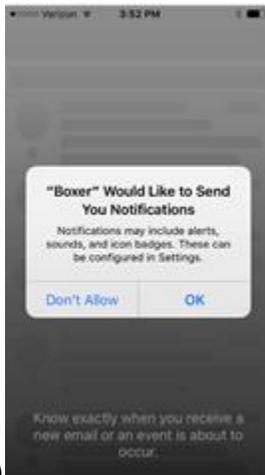
25.) Touch "Next".



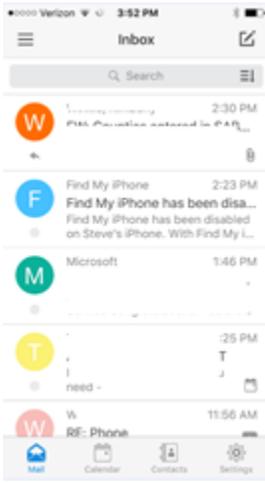
- 26.) Touch "OK" to sync your local (Native) calendar and other account calendars to Boxer or choose "Don't Allow" to keep these separate.



- 27.) Touch "OK" to sync your local (Native) contacts and other account contacts to Boxer or choose "Don't Allow" to keep these separate.



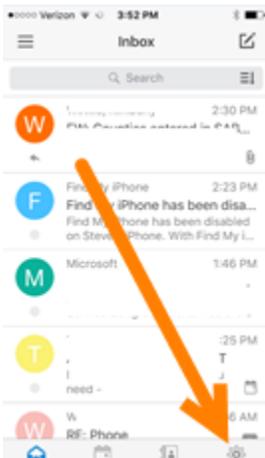
- 28.) Touch Okay to allow Boxer to send notifications to your Lock screen and alert you to email and calendar events. You may change this choice later, see [Adjust Notifications](#) at the end of this document for details.



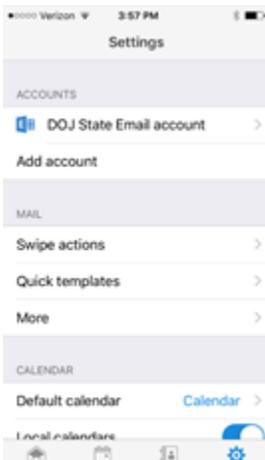
29.) Email, Calendar and Contacts can all be managed from within this application.

### Boxer Biometric Password

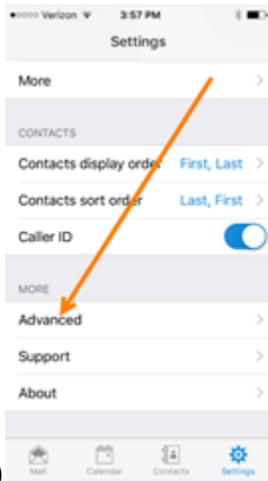
Boxer can store your fingerprint and associate this with the eight-character password that you set in steps 23-25. If you have not configured Touch iD and want to use Biometrics (fingerprints) to store your password, please see [Apple iOS Biometric Device Unlock feature \(Optional for iPhone 5s and latter Devices\)](#) then return to this section.



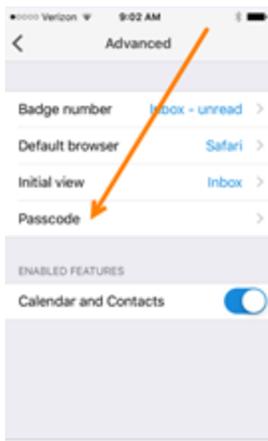
30.) Touch the settings icon indicated to configure Boxer to allow your fingerprint to allow access to unlock this application. *Note: Your eight-character password will still need to be updated at least every 60 days.*



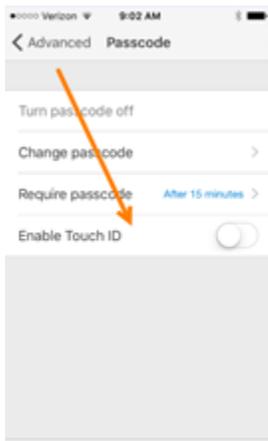
31.) Scroll down until you see "Advanced".



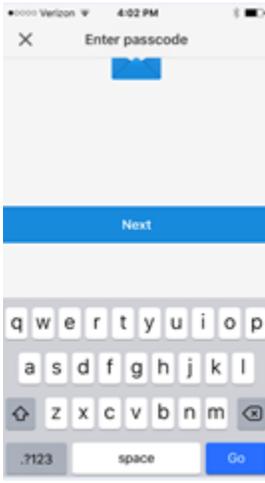
32.) Touch "Advanced".



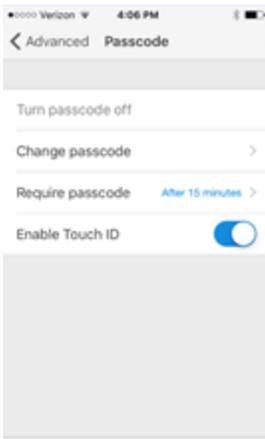
33.) Touch Passcode.



34.) Move the slider in the Enable Touch ID section to the right.



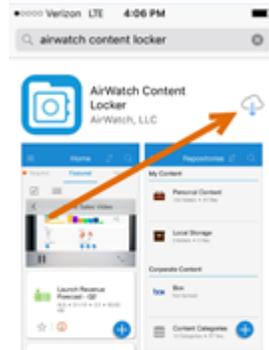
35.) Type the eight-character passcode you entered in steps 21 & 22, then touch “Next” or “Go”.



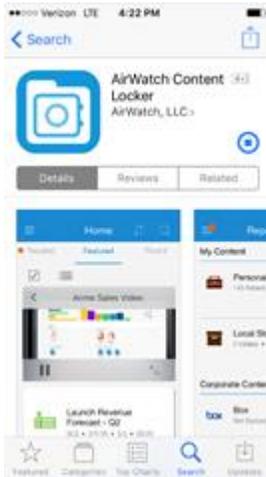
36.) Touch Mail, Calendar or Contacts to explore Boxer or press your iPhone’s home button to exit Boxer.

*Airwatch Content Locker*

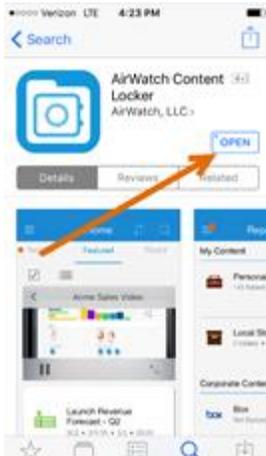
37.) Search for AirWatch Content Locker in your App Store application.



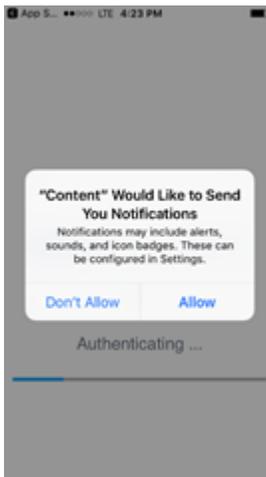
38.) Press GET or the (cloud icon if you had previously retrieved this application).



- 39.) Allow AirWatch Content Locker to download and install ( This is the largest of the AirWatch packages, it contains Document viewers for all of the different types of attachments available).



- 40.) Press OPEN.

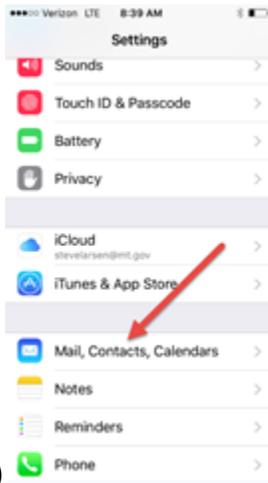


- 41.) Press Allow. Read through the the tutorial presented or press your device Home button.

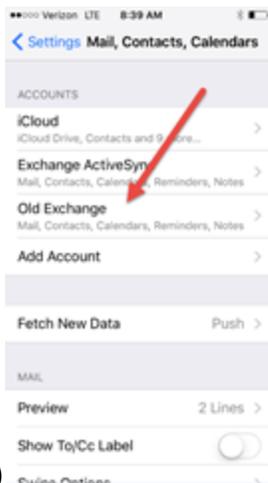
#### *Remove your previously configured State Email Account*

If your device was configured with a State email account previously, remove this account. This old account will become unable to access the State Exchange server April 1, 2016.

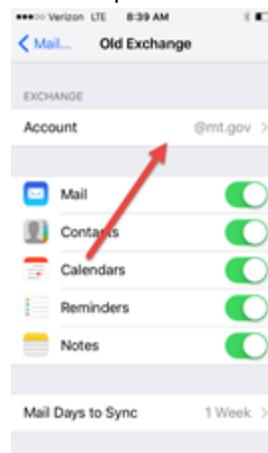
- 42.) Open your Settings Application.



43.) Press Mail, Contacts, Calendars.



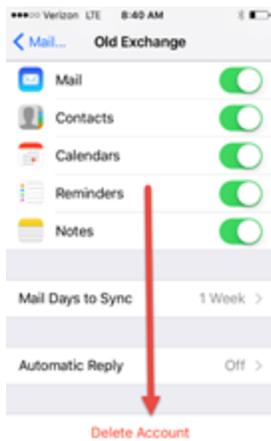
44.) Press your Exchange ActiveSync Account(s). Your account name(s) will vary depending on what name you gave this/these accounts. If you have more than one State email account, like above, repeat these steps for each Exchange ActiveSync account that you may have.



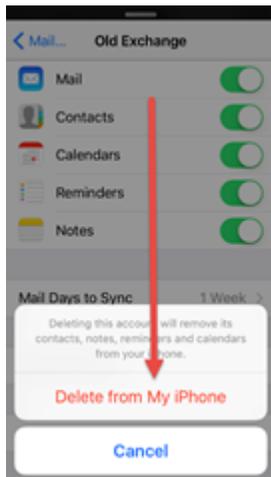
45.) Touch the Account [youremailname@mt.gov](mailto:youremailname@mt.gov).



46.) Press Done at this screen. Your old state email account's Server is "webmail.mt.gov"

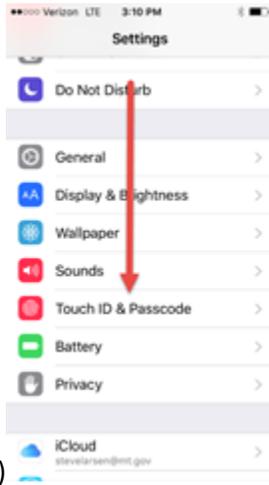


47.) Scroll to the bottom of this screen and touch Delete Account.



48.) Touch "Delete from My iPhone" repeat steps 37-41 as needed then return to your Home Screen.

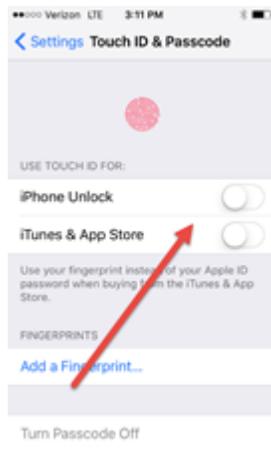
Apple iOS Biometric Device Unlock feature (Optional for iPhone 5s and latter Devices)



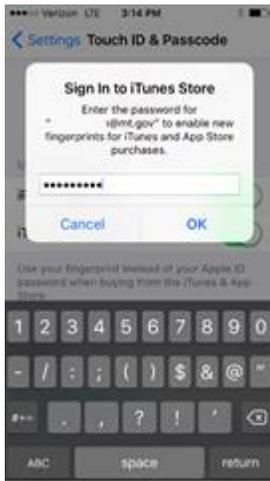
1.)(optional) Open your settings Application, then touch “Touch ID and Passcode”.



2.)(optional) Enter the device passcode that you set in previous steps.



3.) (optional) Slide “iPhone Unlock” buttons to the right. And follow the prompts presented store your thumbprint on your iPhone.



4.) (optional) Slide iTunes & App Store button to the right and enter your iTunes and App store password.

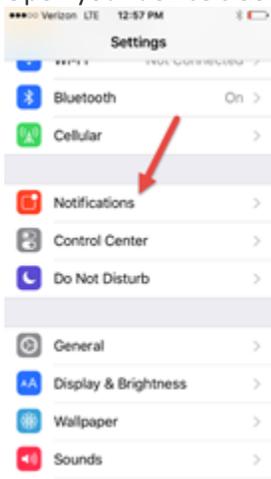
Your Device and iTunes Store password is now saved in your Touch iD application.

Return to [Boxer Biometric Password?](#)

### *Adjust Notifications*

To get notifications, you need to be connected to a Wi-Fi or cellular network.

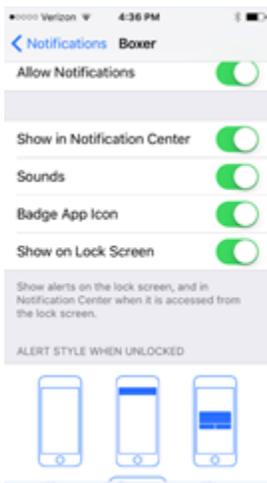
1.) Open your device's Settings application.



2.) Touch Notifications.



3.) Select the application of which you want to adjust notifications.



4.) Adjust the available settings to suit your needs.

If you've recently installed an app or restored from a backup, open the app to begin receiving notifications.

### *AirWatch Self Service Portal*

Accessing <https://aircon.mt.gov/MyDevice/> allows customers to perform actions to assist themselves with their AirWatch Registered device(s). Clearing Single Sign On (SSO) Passcode, if this is forgotten, or Enterprise Wiping (removes only the AirWatch Applications) the device if it is lost may be the most used functions.

+ ENROLLMENT DATE  
1/26/2016 3:25 PM

🕒 LAST SEEN  
2/11/2016 8:35 AM

STATUS ⚠️ 1 Issue needs to be addressed

Go to Details

BASIC ACTIONS

ADVANCED ACTIONS

<ul style="list-style-type: none"> <li style="margin-bottom: 10px;"> <span style="color: gray;">🔄</span> <b>Clear SSO Passcode</b>            Clear the SSO passcode for apps on this device. The next SSO app used will prompt to create a password.         </li> <li style="margin-bottom: 10px;"> <span style="color: gray;">🗑️</span> <b>Enterprise Wipe</b>            Remove corporate settings and data from this device.         </li> <li style="margin-bottom: 10px;"> <span style="color: gray;">✉️</span> <b>Send Message</b>            Send an email, push notification, or text message to this device.         </li> </ul>	<ul style="list-style-type: none"> <li style="margin-bottom: 10px;"> <span style="color: gray;">🔄</span> <b>Sync Device</b>            Send updated company settings and data to this device.         </li> <li style="margin-bottom: 10px;"> <span style="color: gray;">🔒</span> <b>Lock SSO</b>            Lock the SSO for apps on this device. The next SSO app used will prompt for a password.         </li> <li style="margin-bottom: 10px;"> <span style="color: gray;">✖️</span> <b>Delete Device</b>            Delete the Device from Self-Service Portal.         </li> </ul>
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