



Glendale Obstetrics & Gynecology PCA
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS3435



April 9, 2026

Re: Notice of Data Security Event

Dear ,

We are writing to inform you of a recent data security incident experienced by Glendale Obstetrics & Gynecology (“Glendale”) that may have involved your personal and/or protected health information. We take the privacy and security of all information within our possession very seriously. That is why we are notifying you of the incident and providing you with information about steps you can take to help protect your information.

What Happened. On October 25, 2025, Glendale identified a network disruption impacting a portion of our digital environment. In response, we took immediate steps to ensure the security of the environment and launched an investigation to determine the nature and scope of the incident. As a result, we learned that certain files were acquired by an unauthorized individual. We then reviewed those files to determine the nature of the information contained therein and the individuals to whom the information pertained. We then worked to identify contact information necessary to notify such potentially impacted individuals. This process was completed on March 16, 2026. We then worked diligently to provide notice to you as quickly as possible.

What Information Was Involved. The information involved may have included your name,

What We Are Doing. As soon as we learned of the incident, we took the measures described above and implemented additional security features to reduce the risk of a similar incident occurring in the future. We are also providing you with information about steps you can take to help protect your information.

Additionally, we are offering you the opportunity to enroll in Single Bureau Credit Monitoring / Single Bureau Credit Report / Single Bureau Credit Score services at no charge. These services provide you with alerts for 12 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. We are also providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To activate these services, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted, please provide the following unique code to receive services:

. In order for you to receive the monitoring services, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What You Can Do. Please review this letter carefully, along with the guidance included with this letter about additional steps you can take to protect your information. In addition, we encourage you to enroll in the credit monitoring services we are offering through Cyberscout at no cost to you by using the enrollment code provided above. Please do not discard this letter, as you will need the unique enrollment code provided above to access these services.

For More Information. If you have questions or need assistance, Cyberscout representatives are available for 90 days from the date of this letter to assist you with questions regarding this incident and with enrollment in the above-references services. Representatives are available from 5:00 a.m. to 5:00 p.m. Pacific time, Monday through Friday, excluding United States holidays, at 1-833-289-6054.

Please accept our sincere apologies and know that we deeply regret any concern or inconvenience that this may cause you.

Sincerely,

Glendale Obstetrics & Gynecology
5605 W Eugie Ave
Suite 102
Glendale, Arizona 85304

Steps You Can Take to Help Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-833-799-5355
www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
www.consumer.ftc.gov
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
[www.marylandattorneygeneral.gov/
Pages/CPD](http://www.marylandattorneygeneral.gov/Pages/CPD)
1-888-743-0023

Oregon Attorney General

1162 Court St., NE
Salem, OR 97301
[www.doj.state.or.us/consumer-
protection](http://www.doj.state.or.us/consumer-protection)
1-877-877-9392

California Attorney General

1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
1-800-952-5225

New York Attorney General

The Capitol
Albany, NY 12224
www.ag.ny.gov
1-800-771-7755

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
www.riag.ri.gov
1-401-274-4400
There were 1 Rhode Island
residents notified.

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
1-888-777-4590

**NY Bureau of Internet and
Technology**
28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
1-212-416-8433

Kentucky Attorney General
700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
1-502-696-5300

NC Attorney General
9001 Mail Service Center
Raleigh, NC 27699
[www.ncdoj.gov/
protectingconsumers/](http://www.ncdoj.gov/protectingconsumers/)
1-877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.