



Transcripts of 9-1-1 Calls/Addressing Concerns

The State of MT 9-1-1 Program does not have access to recordings of emergency calls.

Montana has a jurisdictional based 9-1-1 system – which means each jurisdiction is responsible for providing 9-1-1 service in their certified area. A PSAP (Public Safety Answering Point) is a call center staffed with trained 9-1-1 telecommunicators responsible for answering emergency requests for police, firefighting, and ambulance services. Telecommunicators are often the first point of contact in emergency situations and provide critical services to the public and first responders in the field 24 hours a day, 365 days a year.

Requests for information about, or audio recordings of, address concerns please call the manager/contact person of the appropriate PSAP in which the 9-1-1 call was placed.

For assistance, please see our link “PSAP Contact List” on our webpage.

<https://dojmt.gov/highwaypatrol/state-of-montana-9-1-1-program/>