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File No. 49905.53

VIA E-MAIL

Attorney General Austin Knudsen
Office of the Attorney General
Office of Consumer Protection
P. O. Box 200151
Helena, MT 59620-0151

Re: **Notification of Data Security Incident**

Dear Attorney General Knudsen:

Lewis Brisbois Bisgaard & Smith LLP represents Medtipster in connection with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Montana's data breach notification statute.

1. Nature of the Security Incident

Medtipster is a pharmacy benefit consultant and eligibility manager. Medtipster is based in Southfield, Michigan.

On August 25, 2021, Medtipster became aware of a possible data security incident event involving its network. Upon discovery, Medtipster took immediate steps to secure its systems. Additionally, Medtipster engaged independent computer forensic investigators to conduct an investigation to help determine what happened. The investigation found that an unauthorized person gained access to and may have acquired information stored in Medtipster's email environment. Medtipster immediately began investigating what information may have been involved in the incident.

On January 20, 2022, the investigation determined that the email environment contain protected health information belonging to certain individuals. Medtipster then worked diligently to determine the individuals who were impacted and their address information in order to provide notification of this incident.

2. Type of Information and Number of Montana Residents Involved

The incident involved personal information for approximately **3** Montana residents. The information involved in the incident may differ depending on the individual but may include name and medical information, such as prescription drug names and cost of drugs.

The affected individuals will receive a letter notifying them of the incident and providing additional steps they can take to protect their personal information. The notification letters will be sent via USPS First Class Mail on January 27, 2021. A sample copy of the notification letter sent to the affected individuals is attached.

3. Measures Taken to Address the Incident

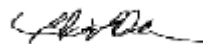
In response to the incident, Medtipster retained cybersecurity experts and launched a forensics investigation to determine the source and scope of the compromise. Medtipster also implemented additional security measures to further harden its digital environment in an effort to prevent a similar event from occurring in the future.

Finally, Medtipster is notifying the affected individuals and providing them with steps they can take to protect their personal information.

4. Contact Information

Medtipster is dedicated to protecting the sensitive information within its control. If you have any questions or need additional information regarding this incident, please do not hesitate to contact Blair Dawson at 312-463-3332 or Blair.Dawson@lewisbrisbois.com.

Sincerely,



Blair L. Dawson of
LEWIS BRISBOIS BISGAARD &
SMITH LLP

BLD:vhn
Encl.: Sample Consumer Notification Letter