

[Date]

[Individual Name]

Re: Notice of Data Breach

Dear [Name]:

We are writing to share important information about a recent data security incident that may have affected some of your personal information.

What Happened

In the fourth quarter of 2017, we and a number of our clients were alerted that we had been targeted in a wire transfer fraud campaign involving emails sent from a domain made to resemble that of ATG. Immediately after confirming the cyberattack, we brought in a leading third party forensic investigation firm, contacted law enforcement, and upgraded our IT systems to prevent any unauthorized data access. In particular, after receiving recommendations from consultants, we implemented a number of enhanced security measures including multifactor authentication for our Office 365 accounts.

While preliminary findings from the investigation supported the initial conclusion that the attack was confined to an electronic fund transfer scam, out of an abundance of caution we undertook a comprehensive review of relevant Office 365 accounts to establish whether any of them may have been compromised during the security incident. On April 30, 2018, evidence was discovered suggesting that certain .pdf attachments in a few user accounts may have been exposed during approximately a two week timeframe near the end of 2017 and may have contained personal information.

What Information Was Involved

On May 11, 2018, ATG determined that your personal information may have been exposed during this security incident. The affected information may have included your name, date of birth, phone number, home address, email address and social security number. The investigation has not found any evidence of unauthorized access to any other types of personal information.

What We Are Doing

Once we became aware of the cybersecurity attack, we took immediate steps to analyze and improve security and monitoring of all of our Office 365 accounts. As part of the investigation and remediation work, we also engaged forensic investigators, other cybersecurity experts and law enforcement officers. Although there appears to be little or no risk of harm to you as a result of this incident, we started working immediately to notify potentially impacted individuals once we established that the intrusion may have resulted in exposure of personal information.



Accordingly, to you and others who may have been inconvenienced by this unfortunate event, we are offering two years of complimentary credit monitoring and identity protection. You may sign up for this service by following the instructions included in **Attachment A**.

What You Can Do

Regardless of whether you elect to receive credit monitoring and identity protection services, we recommend that you remain vigilant in regularly reviewing and monitoring all account statements and credit histories to guard against any unauthorized transactions. If any suspicious or unusual activity is discovered, please contact your financial institution or call the number on the back of your payment card. **Attachment B** contains more information about steps you can take to protect against fraud and identity theft.

For More Information

First and foremost, we want to reinforce that keeping the personal data of our ATG team members safe and secure is of the utmost importance to us. We can assure you that as soon as we determined that some personal information may have been exposed, we took swift action to address the issue and protect everyone who may have been impacted. We sincerely regret that this incident occurred, and we apologize for any inconvenience that it may have caused.

If you have any questions regarding this matter, please feel free to call us at (913) 239-0050 or email us at HR@atginfo.com.

Sincerely,

Chris Herbig Chief Operating Officer



ATTACHMENT A

For ATG team members affected by the recent cybersecurity attack, the following services are available for 24 months from the date of enrollment:

myIDcare Identity Protection Services: This service offers single bureau credit monitoring, dark web monitoring, fully managed recovery and \$1 million identity theft insurance. To enroll in this service, you will need to contact IDExperts, our identity protection service provider. You may sign up online at <u>https://app.myidcare.com/account-creation/protect</u> or by phone by calling 1-800-939-4170 using the redemption code* **[insert redemption code]**.

*Redemption codes can be activated through September 1st, 2018.



ATTACHMENT B

Provided below are names and contact information for the three major United States credit reporting agencies and additional information about steps you can take to: obtain a free credit report; to place a fraud alert, credit freeze, or credit lock on your credit report; and to protect your information. If you believe you are a victim of fraud or identity theft you should consider contacting your local law enforcement agency, your state's attorney general, or the Federal Trade Commission.

INFORMATION ON OBTAINING A FREE CREDIT REPORT

Residents of the United States are entitled to one free credit report annually from each of the three major credit reporting agencies. To order your free credit reports, visit <u>www.annualcreditreport.com</u> or call toll-free (877) 322-8228.

INFORMATION ON FRAUD ALERTS, CREDIT FREEZES AND CREDIT LOCKS

To place a fraud alert, credit freeze, or credit lock on your credit report, you must contact the one of the three credit reporting agencies below:

Equifax:	Experian:	TransUnion:
Consumer Fraud Division	Credit Fraud Center	TransUnion LLC
P.O. Box 740256	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19022-2000
1-888-766-0008	1-888-397-3742	1-800-680-7289
www.equifax.com	www.experian.com	www.transunion.com

Fraud Alert: To place a fraud alert, contact any of the three major credit reporting agencies listed above and request that a fraud alert be put on your file. The agency that you contacted must notify the other two agencies. A fraud alert is free and lasts 90 days, but can be renewed. A fraud alert indicates to anyone requesting your credit file that you suspect you are a possible victim of fraud. A fraud alert does not affect your ability to get a loan or credit. Instead, it alerts a business that your personal information might have been compromised and requires that business to verify your identity before issuing you credit. Although this may cause some short delay if you are the one applying for the credit, it might protect against someone else obtaining credit in your name.

Credit Freeze: To place a credit freeze, contact the three credit reporting agencies listed above and provide the personal information required by each agency. A credit freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report until the freeze is lifted. When a credit freeze is in place, no one—including you—can open a new account. As a result, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. When you place a credit freeze, you will be provided a PIN to lift temporarily or remove the credit freeze. A credit freeze generally lasts until you lift or remove it, although in some jurisdictions it will expire after seven years. The cost to place a



credit freeze is typically between \$5.00 and \$10.00 each time you place a freeze, but may vary by jurisdiction. Certain jurisdictions may also permit a credit reporting agency to charge you similar fees to lift or remove the freeze. If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift, or remove a credit freeze.

Credit Lock: Like a credit freeze, a credit lock restricts access to your credit report and prevents anyone from opening an account until unlocked. Unlike credit freezes, your credit can typically be unlocked online without delay. To lock your credit, contact all three credit reporting agencies listed above and complete a credit lock agreement. The cost of a credit lock varies by agency, which typically charges monthly fees.

ADDITIONAL STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Review Your Account Statements: Carefully review your bank, credit card, and other account statements every month to ensure that all of your account activity is valid. Report any questionable charges promptly and in writing to the card or account issuer.

Check Your Credit Report: Check your credit report periodically to ensure that all your information is correct. You can obtain a free credit report once per year by visiting www.annualcreditreport.com or by calling (877) 322-8228. Carefully reviewing your credit report can help you spot problems and address them quickly. If you have any questions about your credit report or notice any inaccuracies, contact the relevant consumer reporting agency promptly at the telephone number listed on the report.

Contact the Office of the State Attorney General: You may contact the Office of the State Attorney General at the contact information found in Attachment C.

Consult the Federal Trade Commission: You may also contact the United States Federal Trade Commission ("FTC") for further information on fraud alerts, credit freezes, credit locks, and how to protect yourself from identity theft. The FTC can be contacted at 400 7th St. SW, Washington, DC 20024; telephone 1-877-382-4357; or <u>www.consumer.gov/idtheft</u>.



ATTACHMENT C

State Attorneys General Contact List

Alabama 501 Washington Avenue P.O. Box 300152 Montgomery, AL 36130-0152 (334) 242-7300 http://www.ago.state.al.us/

Alaska 1031 W. 4th Avenue, Suite 200 Anchorage, AK 99501-1994 (907) 269-5602 http://www.law.state.ak.us/index.html

Arizona 1275 W. Washington Street Phoenix, AZ 85007 (602) 542-4266 http://www.azag.gov/

Arkansas 323 Center St., Suite 200 Little Rock, AR 72201-2610 (800) 482-8982 http://www.ag.arkansas.gov/

California 1300 I St., Suite 1740 Sacramento, CA 95814 (916) 445-9555 http://ag.ca.gov/

Colorado 1300 Broadway, 10th Floor Denver, CO 80203 (720) 508-6000 http://www.coloradoattorneygeneral.gov/

Connecticut 55 Elm Street Hartford, CT 06106 (860) 808-5318 <u>http://www.ct.gov/ag/</u> Delaware



820 N. French StreetWilmington, DE 19801(302) 577-8400http://attorneygeneral.delaware.gov/

District of Columbia 441 4th Street, NW, Suite 1100S Washington, DC 20001 (202) 727-3400 http://oag.dc.gov/

Florida The Capitol, PL 01 Tallahassee, FL 32399-1050 (850) 414-3300 http://myfloridalegal.com/

Georgia 40 Capitol Square, SW Atlanta, GA 30334-1300 (404) 656-3300 http://law.ga.gov/

Hawaii 425 Queen Street Honolulu, HI 96813 (808) 586-1500 http://ag.hawaii.gov/

Idaho 700 W. Jefferson Street, Suite 210 P.O. Box 83720 Boise, ID 83720-1000 (208) 334-2400 http://www.ag.idaho.gov/

Illinois 100 W. Randolph Street Chicago, IL 60601 (312) 814-3000 http://illinoisattorneygeneral.gov/

Indiana 302 West Washington Street, 5th Floor



Indianapolis, IN 46204 (317) 232-6201 http://www.in.gov/attorneygeneral/

Iowa 1305 E. Walnut Des Moines, IA 50319 (515) 281-5164 http://www.iowaattorneygeneral.gov

Kansas 120 S.W. 10th Avenue, 2nd Floor Topeka, KS 66612-1597 (785) 296-2215 https://www.ag.ks.gov/

Kentucky 700 Capitol Avenue, Suite 118 Frankfort, KY 40601 (502) 696-5300 http://ag.ky.gov/

Louisiana P.O. Box 94095 Baton Rouge, LA 70804-4095 (225) 326-6000 http://www.ag.state.la.us/

Maine State House Station 6 Augusta, ME 04333 (207) 626-8800 http://www.maine.gov/ag/

Maryland 200 St. Paul Place Baltimore, MD 21202-2202 (410) 576-6300 http://www.marylandattorneygeneral.gov/

Massachusetts 1 Ashburton Place Boston, MA 02108-1698 (617) 727-2200 https://www.mass.gov/orgs/office-of-attorney-general-maura-healey



Michigan P.O. Box 30212 525 W. Ottawa Street Lansing, MI 48909-0212 (517) 373-1110 http://www.michigan.gov/ag

Minnesota 75 Dr. Martin Luther King, Jr. Boulevard, Suite 102 Saint Paul, MN 55155 (651) 296-3353 or 1-800-657-3787 | TTY: (651) 297-7206 or 1-800-366-4812 http://www.ag.state.mn.us/

Mississippi Department of Justice P.O. Box 220 Jackson, MS 39205 (601) 359-3680 http://www.ago.state.ms.us/

Missouri 207 W. High Street Jefferson City, MO 65101 (573) 751-3321 http://ago.mo.gov/

Montana 215 N. Sanders Helena, MT 59620-1401 (406) 444-2026 https://doj.mt.gov/

Nebraska State Capitol P.O. Box 98920 Lincoln, NE 68509-8920 (402) 471-2682 <u>http://www.ago.ne.gov/</u> Nevada 100 N. Carson Street Carson City, NV 89701 (775) 684-1100 <u>http://ag.nv.gov/</u>

New Hampshire 33 Capitol Street



Concord, NH 03301 (603) 271-3658 https://www.doj.nh.gov/index.htm

New Jersey 25 Market Street P.O. Box 080 Trenton, NJ 08625 (609) 292-8740 http://nj.gov/oag/newsreleases18/pr20180116a.html

New Mexico P.O. Drawer 1508 Santa Fe, NM 87504-1508 (505) 490-4060 https://www.nmag.gov/

New York The Capitol, 2nd Floor Albany, NY 12224 (518) 474-7330 http://www.ag.ny.gov/

North Carolina P.O. Box 629 Raleigh, NC 27602-0629 (919) 716-6400 http://www.ncdoj.gov/

North Dakota 600 E. Boulevard Avenue Bismarck, ND 58505-0040 (701) 328-2210 http://www.ag.state.nd.us

Ohio 30 E. Broad Street Columbus, OH 43266-0410 (614) 466-4320 http://www.ohioattorneygeneral.gov/

Oklahoma 313 NE 21st Street Oklahoma City, OK 73105 (405) 521-3921 http://www.oag.state.ok.us/



Oregon 1162 Court Street, NE Salem, OR 97301 (503) 378-6002 http://www.doj.state.or.us/

Pennsylvania Strawberry Square, 16th Floor Harrisburg, PA 17120 (717) 787-3391 https://www.attorneygeneral.gov/

Rhode Island 150 S. Main Street Providence, RI 02903 (401) 274-4400 http://www.riag.ri.gov/

South Carolina Rembert C. Dennis Office Building P.O. Box 11549 Columbia, SC 29211-1549 (803) 734-3970 http://www.scag.gov/

South Dakota 1302 East Highway 14, Suite 1 Pierre, SD 57501-8501 (605) 773-3215 http://atg.sd.gov/

Tennessee 425 5th Avenue North Nashville, TN 37243 (615) 741-3491 http://www.tn.gov/attorneygeneral

Texas Capitol Station P.O. Box 12548 Austin, TX 78711-2548 (512) 463-2100 https://www.texasattorneygeneral.gov/

Utah



State Capitol, Room 236 Salt Lake City, UT 84114-0810 (801) 538-9600 http://attorneygeneral.utah.gov/

Vermont 109 State Street Montpelier, VT 05609-1001 (802) 828-3173 http://ago.vermont.gov/

Virginia 202 North Ninth Street Richmond, VA 23219 (804) 786-2071 http://www.oag.state.va.us/

Washington 1125 Washington Street SE P.O. Box 40100 Olympia, WA 98504-0100 (360) 753-6200 http://www.atg.wa.gov

West Virginia 1900 Kanawha Boulevard, E Charleston, WV 25305 (304) 558-2021 http://www.wvago.gov/

Wisconsin State Capitol, Room 114 East P. O. Box 7857 Madison, WI 53707-7857 (608) 266-1221 http://www.doj.state.wi.us

Wyoming State Capitol Building Cheyenne, WY 82002 (307) 777-7841 http://attorneygeneral.state.wy.us