



<<Date>>

<<First Name>> <<Last Name>>

<<Address 1>>

<<Address 2>>

<<City, State, Zip>>

To Enroll, Please Call:

[PHONE NUMBER]

Or Visit:

[WEBSITE]

Enrollment Code: [CODE]

Subject: Notice of Data Breach

Dear <<First Name>> <<Last Name>>:

I am writing to inform you of a data security incident that may have involved your personal information. At Aegis Living ("Aegis"), we take the privacy and security of your information very seriously. That is why I am contacting you, offering you credit and identity monitoring services, and informing you about steps that can be taken to protect your personal information.

**What Happened?** On August 22, 2017, Aegis discovered that the email accounts of two Aegis employees were accessed by a malicious actor. Upon learning that this occurred, we immediately disabled access to the accounts and engaged a digital forensics firm to determine the nature and extent of the access. Through the forensics investigation, we learned on September 15, 2017 that your personal information may have been in one of the accounts that was accessed. The digital forensics firm was not able to confirm whether that personal information was accessed by the malicious actor. However, out of an abundance of caution, we wanted to inform you of the incident, offer you credit and identity monitoring services, and encourage you to utilize the information below to protect your personal information.

**What Information Was Involved?** The following information may have been affected: names and Social Security numbers.

**What Are We Doing?** Aegis took the steps referenced above in response to the data security incident. We are offering you credit and identity monitoring services with Experian for 12 months at no cost to you and we are providing you additional information about steps that you can take to protect your personal information. We have also taken steps to further enhance the security of our systems.

**What You Can Do:** You can follow the recommendations on the following page to protect your personal information. You can also contact Experian, the credit and identity monitoring services vendor that we have retained, with any questions and to enroll in the free credit monitoring and identity monitoring services we are offering at no cost by calling [phone], or by going to [website] and using the enrollment code provided above. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file. You must enroll in the services by \_\_\_\_\_, 2017. Your services start on the date that you enroll in the services and can be used at any time thereafter for 12 months.

**For More Information:** Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, call Experian at [phone], 5:00 a.m. to 5:00 p.m. (Pacific Time), Monday through Friday. Please have your enrollment code ready.

(see reverse side)

We are grateful for your business and your trust. Please accept our sincere apologies and know that we deeply regret any worry or inconvenience this may cause you.

Sincerely,

[Signature]

Wally Jossart  
Chief Financial Officer

## STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

### Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

#### Equifax

P.O. Box 105851  
Atlanta, GA 30348  
1-800-525-6285  
[www.equifax.com](http://www.equifax.com)

#### Experian

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

#### TransUnion

P.O. Box 1000  
Chester, PA 19016  
1-877-322-8228  
[www.transunion.com](http://www.transunion.com)

#### Free Annual Report

P.O. Box 105281  
Atlanta, GA 30348  
1-877-322-8228  
[annualcreditreport.com](http://annualcreditreport.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** In some US states, you have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. If you request a security freeze from a consumer reporting agency there may be a fee up to \$10 to place, lift or remove the security freeze. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state. Residents of Maryland, North Carolina, and Rhode Island can obtain more information from their Attorneys General using the contact information below.

#### Federal Trade Commission

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov), and  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)  
1-877-438-4338

#### Maryland Attorney

**General**  
200 St. Paul Place  
Baltimore, MD 21202  
[oag.state.md.us](http://oag.state.md.us)  
1-888-743-0023

#### North Carolina

**Attorney General**  
9001 Mail Service Center  
Raleigh, NC 27699  
[ncdoj.gov](http://ncdoj.gov)  
1-877-566-7226

#### Rhode Island

**Attorney General**  
150 South Main Street  
Providence, RI 02903  
<http://www.riag.ri.gov>  
401-274-4400

You also have certain rights under the Fair Credit Reporting Act (FCRA), including: to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information, as well as others. For more information about the FCRA, and your rights pursuant to the FCRA, please visit [http://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf).