



The Boeing Company
P.O. Box 3707
Seattle, WA 98124-2207

12/19/2017

Krauser Cameron
1234 Example Lane
Issaquah, WA 98027

RE: Notice of Data Breach

Dear Cameron:

This message concerns a recent data security incident that involved your information. While we do not believe your information has been or will be used inappropriately, we sincerely apologize for this incident and wanted to share the following details.

What Happened:

Boeing recently discovered that when a standard company report regarding people with security clearances transferring jobs or locations was generated, social security number was accidentally included. This document was sent out to a large distribution list of government security personnel. Most individuals who received this email are approved to and can regularly see such social security numbers in their job, however several individuals who got the email would not typically see them. We have confirmed that the email was never forwarded outside of the company. The email has been forensically deleted from the exchange mailbox of everyone who received it.

What Information Was Involved:

The spreadsheet contained your first and last name, information about your security clearance and your social security number.

What We Are Doing:

In addition to the efforts described above, we will be adjusting the report to prevent the accidental inclusion of social security numbers in the future. We are also in the process of developing tools to alert users when documents like this contain social security number to prevent future incidents like this.

Although we do not believe your information has been or will be used inappropriately, we are offering access to Experian's Identity Restoration assistance as well as a **complimentary** two-year membership of Experian's IdentityWorks. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft.

What You Can Do:

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this offer is available to you for two years from the date of this letter and does not require any action on your part at this time.



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The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

While Identity Restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorksSM as a complimentary two year membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: 03/31/2018** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bplus>
- Provide your **activation code: ABCDEFGH**

If you have questions about the product, need assistance with identity restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332. Be prepared to provide engagement number **DB04535** as proof of eligibility for the identity restoration services by Experian.

A credit card is **not** required for enrollment in Experian IdentityWorks.

For Massachusetts Residents: You have a right to request from us a copy of any police report filed in connection with this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift, or remove a security freeze. In all other cases, a credit reporting agency may charge you up to \$5 each to place, temporarily lift, or permanently remove a security freeze.

For North Carolina Residents: You can obtain information from the North Carolina Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the Attorney General's Consumer Hotline toll-free within North Carolina at 877-5-NO-SCAM or 919-716-6000.

On behalf of Boeing, We sincerely apologize for this incident and regret any inconvenience it may cause you. We encourage you to take advantage of the free identify theft protection service. If you have questions or concerns regarding this matter or the protections available to you, please do not hesitate to contact the Boeing Global Privacy Office at globalprivacy@boeing.com or 206-544-2406.

Sincerely,

Cindy Blackburn
Director Government Security

Marie Olson
Deputy Chief Privacy Officer