



Business Integrity University Hospital 600 Highland Avenue Mail Code 1050 Madison, WI 53792

April 23, 2020

Dear:

I am writing to you with information about a recent breach of your personal information from UW Health.

We became aware of this breach on February 28, 2020 and the breach occurred on the same day. The breach occurred as follows:

A UW Health employee inadvertently sent an email to their personal email account. Included was the following health information: diagnosis/condition, address/zip, medical record number and name.

I want to assure you that an investigation was launched immediately to determine how this error occurred. An action plan was developed and implemented to ensure that procedures are followed to avoid this type of error in the future. In addition, the information was properly destroyed, and appropriate employment action was taken.

Since the information disclosed did not include financial data, we do not believe you to be at risk for fraud activity.

UW Health takes our role of safeguarding personal information and using it in an appropriate manner very seriously. We sincerely apologize and regret that this situation occurred. UW Health is committed to providing quality care, including protecting personal information, and we want to assure you that we have policies and procedures to protect privacy.

If you have any questions and concerns, please contact me using the contact information below.

Again, UW Health deeply apologizes for this situation.

Sincerely,

Angela Benson Privacy Specialist

7974 UW Health Court

Middleton, WI 53562

608-830-2581 or 800-323-8942

angela Bensen

Privacy@uwhealth.org

CC:

Privacy Investigation Team, UW Health

Patient Relations and Patient Family Partnerships, UW Health