



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

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<<City>><<State>><<Zip>>
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<<Date>>

Dear <<Name 1>>:

District Medical Group (“DMG”) is committed to protecting the confidentiality of our patients’ information. Regrettably, we are writing to inform you of an incident involving some of that information. This notice explains the incident, measures we have taken, and some steps you can take in response.

On March 11, 2020, we learned that an unauthorized person may have gained access to some DMG employees’ email accounts through an email phishing incident. We immediately secured the accounts, began an investigation, and a leading cyber security firm was engaged to assist in our investigation. The investigation confirmed the unauthorized person may have accessed a limited number of DMG employee email accounts between February 4, 2020, and February 10, 2020.

Our investigation determined that some of your information was contained in the email accounts, and may have included your name, medical record number, health insurance information, and limited medical information. Your Social Security number and financial information were **not** contained in the email accounts.

We have no indication that your information has been misused. However, in an abundance of caution, we wanted to advise you of the incident and assure you that we take it very seriously. We recommend that you review the statements you receive from your health insurer. If you see services you did not receive, please contact the insurer immediately.

To help prevent something like this from happening again, we are implementing additional email security, reinforcing education with our employees on how to identify and avoid phishing emails, and enhancing our security infrastructure and systems.

We deeply regret any concern or inconvenience this incident may cause you. If you have any questions about this incident, please call 855-917-3471, Monday through Friday, between 6:00 a.m. to 6:00 p.m., Pacific Time.

Sincerely,

Jeff Weil
Chief Information and Brand Officer

Isabella Porter
Director of Compliance