



Return Mail Processing
PO Box 291
Claysburg, PA 16625-0291

March 19, 2021

G3203-L01-0000001 T00017 P003 *****ALL FOR AADC 123



SAMPLE A SAMPLE

APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



Dear Sample A Sample:

I am writing to let you know that Cancer Treatment Centers of America® (CTCA) at Midwestern Regional Medical Center recently learned about a security incident that may have involved certain personal information about you.

On January 18, 2021, we identified suspicious activity on the email account of a CTCA account holder. We promptly opened an investigation and retained a nationally recognized forensics firm to assist us. It appears that it was possible for an unauthorized user to access information in the email account between January 12, 2021 and January 18, 2021. The account holder's password was promptly changed, and the previous email credentials could no longer be used to access the email account. Because we were unable to rule out the possibility of unauthorized access, we are notifying you of this event. Information in the affected mailbox may have included your name, medical record number, health insurance information, CTCA account number, and limited medical information. Your financial information and Social Security number were not involved.

As a precaution to protect against potential misuse of your health information, we recommend that you regularly monitor any explanation of benefits statements that you receive from your health plan, to check for any unfamiliar health care services. If you notice any health care services that you did not receive listed on one of these statements, please contact your health plan.

We take seriously our responsibility to safeguard your personal information and remain committed to protecting your privacy and security. We have implemented additional security measures and are evaluating additional security enhancements. In addition, we continue to educate our workforce about common security threats to help ensure this does not happen in the future. If you have any questions about this situation, please do not hesitate to contact our dedicated assistance line at 1-800-234-7139.

Sincerely yours,

Timothy E. Flanigan
Chief Privacy Officer

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