

C/O ID Experts 10300 SW Greenburg Rd. Suite 570 Portland, OR 97223

```
<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>> <<State>> <<Zip>>
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June 15, 2018

Re: Notice of Data Breach

Dear <<First Name>> <<Last Name>>:

We are writing to share important information about a recent data security incident that may have affected some of your personal information.

## **What Happened**

On July 11, 2017, the College's Information Technology Services (ITS) created a group email to facilitate responsiveness to student inquiries for financial aid support. Personnel necessary to administer financial aid for the College were added as members of the group. Prospective and current students submitted inquiries and documents to the group email. Emails from the prospective and current students should have only been visible to the personnel necessary to administer financial aid for the College.

Between July 11, 2017 and April 23, 2018, a prospective or current student who sent an email to the group email received an email from the group participant. The email from the group participant contained a link to view the group. If a prospective or current student selected the option to view the group, the student could also view information that was submitted by other students. The College became aware of this security risk when we were contacted by a student on April 23, 2018 who had received an email from the group participant and clicked on the link to view the group.

After investigating the matter immediately, ITS determined that the group privacy setting was set to public, which allowed the student to access the group mailbox. ITS staff immediately changed the setting to private and confirmed that no one would be able to join or view the group without being granted access by ITS.

# **What Information Was Involved**

The affected information may have included your name, date of birth, phone number, home address, email address, social security number, and other information that you submitted to the group mailbox.

### What We Are Doing

Once we became aware of the security risk, we took immediate steps to change the privacy settings on the group mailbox. Although there appears to be little or no risk of harm to you as a result of this incident, we started working immediately to notify potentially impacted individuals once we established that risk had been mitigated.

Accordingly, to you and others who may have been inconvenienced by this unfortunate event, we are offering two years of complimentary credit monitoring and identity protection. You may sign up for this service by following the instructions included in **Attachment A**.

### What You Can Do

Regardless of whether you elect to receive credit monitoring and identity protection services, we recommend that you remain vigilant in regularly reviewing and monitoring all account statements and credit histories to guard against any unauthorized transactions. If any suspicious or unusual activity is discovered, please contact your financial institution or call the number on the back of your payment card. **Attachment B** contains more information about steps you can take to protect against fraud and identity theft.

# **For More Information**

First and foremost, we want to reinforce that keeping the personal data of our prospective and current students is of the utmost importance to us. We can assure you that as soon as we determined that some personal information may have been accessible, we took swift action to address the issue and protect everyone who may have been impacted. We sincerely regret that this incident occurred, and we apologize for any inconvenience that it may have caused.

Sincerely,

Lenny F. Favara Jr., Ph.D (Rev.)

Interim President

Central Christian College of Kansas

#### ATTACHMENT A

For individuals affected by the recent security risk, the following services are available for 24 months from the date of enrollment:

MyIDcare Identity Protection Services: This service offers single bureau credit monitoring, dark web monitoring, fully managed recovery and \$1 million identity theft insurance. To enroll in this service, you will need to contact IDExperts, our identity protection service provider. You may sign up online at <a href="https://app.myidcare.com/account-creation/protect">https://app.myidcare.com/account-creation/protect</a> or by phone by calling 1-800-939-4170 using the enrollment code <a href="https://app.myidcare.com/account-creation/protect">Enrollment Code</a>. MyIDCare experts are available Monday through Friday from 6 am - 5 pm Pacific Time.

### **ATTACHMENT B**

Provided below are names and contact information for the three major United States credit reporting agencies and additional information about steps you can take to: obtain a free credit report; to place a fraud alert, credit freeze, or credit lock on your credit report; and to protect your information. If you believe you are a victim of fraud or identity theft you should consider contacting your local law enforcement agency, your state's attorney general, or the Federal Trade Commission.

#### INFORMATION ON OBTAINING A FREE CREDIT REPORT

Residents of the United States are entitled to one free credit report annually from each of the three major credit reporting agencies. To order your free credit reports, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call toll-free (877) 322-8228.

### INFORMATION ON FRAUD ALERTS, CREDIT FREEZES AND CREDIT LOCKS

To place a fraud alert, credit freeze, or credit lock on your credit report, you must contact one of the three credit reporting agencies below:

 Equifax:
 Experian:
 TransUnion:

 Consumer Fraud Division
 Credit Fraud Center
 TransUnion LLC

 P.O. Box 740256
 P.O. Box 9554
 P.O. Box 2000

 Atlanta, GA 30374
 Allen, TX 75013
 Chester, PA 19022-2000

 1-888-766-0008
 1-888-397-3742
 1-800-680-7289

<u>www.equifax.com</u> <u>www.experian.com</u> <u>www.transunion.com</u>

**Fraud Alert**: To place a fraud alert, contact any of the three major credit reporting agencies listed above and request that a fraud alert be put on your file. The agency that you contacted must notify the other two agencies. A fraud alert is free and lasts 90 days, but can be renewed. A fraud alert indicates to anyone requesting your credit file that you suspect you are a possible victim of fraud. A fraud alert does not affect your ability to get a loan or credit. Instead, it alerts a business that your personal information might have been compromised and requires that business to verify your identity before issuing you credit. Although this may cause some short delay if you are the one applying for the credit, it might protect against someone else obtaining credit in your name.

<sup>\*</sup>Redemption codes can be activated through September 15, 2018.

Credit Freeze: To place a credit freeze, contact the three credit reporting agencies listed above and provide the personal information required by each agency. A credit freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report until the freeze is lifted. When a credit freeze is in place, no one—including you—can open a new account. As a result, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. When you place a credit freeze, you will be provided a PIN to lift temporarily or remove the credit freeze. A credit freeze generally lasts until you lift or remove it, although in some jurisdictions it will expire after seven years. The cost to place a credit freeze is typically between \$5.00 and \$10.00 each time you place a freeze, but may vary by jurisdiction. Certain jurisdictions may also permit a credit reporting agency to charge you similar fees to lift or remove the freeze. If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift, or remove a credit freeze.

**Credit Lock**: Like a credit freeze, a credit lock restricts access to your credit report and prevents anyone from opening an account until unlocked. Unlike credit freezes, your credit can typically be unlocked online without delay. To lock your credit, contact all three credit reporting agencies listed above and complete a credit lock agreement. The cost of a credit lock varies by agency, which typically charges monthly fees.

#### ADDITIONAL STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

**Review Your Account Statements:** Carefully review your bank, credit card, and other account statements every month to ensure that all of your account activity is valid. Report any questionable charges promptly and in writing to the card or account issuer.

Check Your Credit Report: Check your credit report periodically to ensure that all your information is correct. You can obtain a free credit report once per year by visiting www.annualcreditreport.com or by calling (877) 322-8228. Carefully reviewing your credit report can help you spot problems and address them quickly. If you have any questions about your credit report or notice any inaccuracies, contact the relevant consumer reporting agency promptly at the telephone number listed on the report.

**Contact the Office of the State Attorney General**: You may contact the Office of the State Attorney General at the contact information found in Attachment C.

**Consult the Federal Trade Commission:** You may also contact the United States Federal Trade Commission ("FTC") for further information on fraud alerts, credit freezes, credit locks, and how to protect yourself from identity theft. The FTC can be contacted at 400 7th St. SW, Washington, DC 20024; telephone 1-877-382-4357; or <a href="www.consumer.gov/idtheft">www.consumer.gov/idtheft</a>.

### **ATTACHMENT C**

# **State Attorneys General Contact List**

Alabama

501 Washington Avenue

P.O. Box 300152

Montgomery, AL 36130-0152

(334) 242-7300

http://www.ago.state.al.us/

Alaska

1031 W. 4th Avenue, Suite 200

Anchorage, AK 99501-1994

(907) 269-5602

http://www.law.state.ak.us/index.ht

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Arizona

1275 W. Washington Street

Phoenix, AZ 85007

(602) 542-4266

http://www.azag.gov/

Arkansas

323 Center St., Suite 200

Little Rock, AR 72201-2610

(800) 482-8982

http://www.ag.arkansas.gov/

California

1300 I St., Suite 1740

Sacramento, CA 95814

(916) 445-9555

http://ag.ca.gov/

Colorado

1300 Broadway, 10th Floor

Denver, CO 80203

(720) 508-6000

http://www.coloradoattorneygeneral.

gov/

Connecticut

55 Elm Street

Hartford, CT 06106

(860) 808-5318

http://www.ct.gov/ag/

Delaware

820 N. French Street

Wilmington, DE 19801

(302) 577-8400

http://attorneygeneral.delaware.gov/

Florida

The Capitol, PL 01

Tallahassee, FL 32399-1050

(850) 414-3300

http://myfloridalegal.com/

Georgia

40 Capitol Square, SW

Atlanta, GA 30334-1300

(404) 656-3300

http://law.ga.gov/

Hawaii

425 Queen Street

Honolulu, HI 96813

(808) 586-1500

http://ag.hawaii.gov/

Idaho

700 W. Jefferson Street, Suite 210

P.O. Box 83720

Boise, ID 83720-1000

(208) 334-2400

http://www.ag.idaho.gov/

Illinois

100 W. Randolph Street

Chicago, IL 60601

(312) 814-3000

http://illinoisattorneygeneral.gov/

Indiana

302 West Washington Street, 5th

Floor

Indianapolis, IN 46204

(317) 232-6201

http://www.in.gov/attorneygeneral/

Iowa

1305 E. Walnut

Des Moines, IA 50319

(515) 281-5164

http://www.iowaattorneygeneral.gov

Kansas

120 S.W. 10th Avenue, 2nd Floor

Topeka, KS 66612-1597

(785) 296-2215

https://www.ag.ks.gov/

Kentucky

700 Capitol Avenue, Suite 118

Frankfort, KY 40601

(502) 696-5300

http://ag.ky.gov/

Louisiana

P.O. Box 94095

Baton Rouge, LA 70804-4095

(225) 326-6000

http://www.ag.state.la.us/

Maine

State House Station 6

Augusta, ME 04333

(207) 626-8800

http://www.maine.gov/ag/

Maryland

200 St. Paul Place

Baltimore, MD 21202-2202

(410) 576-6300

http://www.marylandattorneygeneral

.gov/

Massachusetts

1 Ashburton Place

Boston, MA 02108-1698

(617) 727-2200

https://www.mass.gov/orgs/office-

of-attorney-general-maura-healey

Michigan

P.O. Box 30212

(517) 373-1110

525 W. Ottawa Street

Lansing, MI 48909-0212

http://www.michigan.gov/ag

Minnesota

75 Dr. Martin Luther King, Jr.

Boulevard, Suite 102

Saint Paul, MN 55155

(651) 296-3353 or 1-800-657-3787

TTY: (651) 297-7206 or 1-800-366-

4812

http://www.ag.state.mn.us/

Mississippi Department of Justice P.O. Box 220 Jackson, MS 39205

(601) 359-3680

http://www.ago.state.ms.us/

Missouri 207 W. High Street Jefferson City, MO 65101 (573) 751-3321 http://ago.mo.gov/

Montana 215 N. Sanders Helena, MT 59620-1401 (406) 444-2026 https://doj.mt.gov/

Nebraska State Capitol P.O. Box 98920 Lincoln, NE 68509-8920 (402) 471-2682 http://www.ago.ne.gov/

Nevada 100 N. Carson Street Carson City, NV 89701 (775) 684-1100 http://ag.nv.gov/

New Jersey
25 Market Street
P.O. Box 080
Trenton, NJ 08625
(609) 292-8740
<a href="http://nj.gov/oag/newsreleases18/pr2">http://nj.gov/oag/newsreleases18/pr2</a>

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New Mexico P.O. Drawer 1508 Santa Fe, NM 87504-1508 (505) 490-4060

https://www.nmag.gov/

New York

The Capitol, 2<sup>nd</sup> Floor Albany, NY 12224 (518) 474-7330 http://www.ag.ny.gov/

North Carolina P.O. Box 629

Raleigh, NC 27602-0629

(919) 716-6400

http://www.ncdoj.gov/

North Dakota

600 E. Boulevard Avenue Bismarck, ND 58505-0040

(701) 328-2210

http://www.ag.state.nd.us

Ohio

30 E. Broad Street

Columbus, OH 43266-0410

(614) 466-4320

http://www.ohioattorneygeneral.gov/

Oklahoma

313 NE 21st Street

Oklahoma City, OK 73105

(405) 521-3921

http://www.oag.state.ok.us/

Oregon

1162 Court Street, NE Salem, OR 97301 (503) 378-6002

http://www.doj.state.or.us/

Pennsylvania

Strawberry Square, 16th Floor

Harrisburg, PA 17120

(717) 787-3391

https://www.attorneygeneral.gov/

South Carolina

Rembert C. Dennis Office Building

P.O. Box 11549

Columbia, SC 29211-1549

(803) 734-3970

http://www.scag.gov/

Tennessee

425 5th Avenue North Nashville, TN 37243 (615) 741-3491

http://www.tn.gov/attorneygeneral

**Texas** 

Capitol Station P.O. Box 12548

Austin, TX 78711-2548

(512) 463-2100

https://www.texasattorneygeneral.go

V/

Utah

State Capitol, Room 236 Salt Lake City, UT 84114-0810

(801) 538-9600

http://attorneygeneral.utah.gov/

Virginia

202 North Ninth Street Richmond, VA 23219 (804) 786-2071

http://www.oag.state.va.us/

Washington

1125 Washington Street SE

P.O. Box 40100

Olympia, WA 98504-0100

(360) 753-6200

http://www.atg.wa.gov

West Virginia

1900 Kanawha Boulevard, E Charleston, WV 25305

(304) 558-2021

http://www.wvago.gov/

Wisconsin

State Capitol, Room 114 East

P. O. Box 7857

Madison, WI 53707-7857

(608) 266-1221

http://www.doj.state.wi.us

Wyoming

State Capitol Building Cheyenne, WY 82002

(307) 777-7841

http://attorneygeneral.state.wy.us