# NOTICE OF DATA BREACH

September 13, 2017

#### Dear Customer:

Century was informed on September 1st, 2017 by our 3<sup>rd</sup> Party Ecommerce Provider (Aptos) that their software platform which hosts centurymartialarts.com experienced a data breach. The investigation by Aptos indicates the intrusion began in early August 2017 and was remediated prior to August 24<sup>th</sup>, 2017. During this time the attackers gained access to certain customer information.

# What Information Was Involved?

The information the attacker had the ability to access was first and last name, address, phone number and any credit or debit card numbers, cvv2 codes and expiration dates.

#### What Is Being Done To Secure The Platform?

Aptos who is our 3<sup>rd</sup> Party Provider has completed the removal of the malware from their servers and continues to actively monitor their platform to safeguard personal information going forward.

# What We Recommend To Our Customers:

To protect yourself from the possibility of identity or credit card theft we recommend you immediately contact your credit or debit Card Company and inform them that your card information may have been compromised so they can issue you a replacement card. Also please review your banking and credit card statements and report any suspicious activity to the relevant financial institutions.

#### Century's Promise to Our Customers

We deeply regret this breach occurred despite the many security safeguards which are in place. Once again we have been assured by Aptos that this issue has been resolved and our site is secure for future transactions.

We are committed to secure your personal information by holding our vendors to the highest business standards.

#### For Questions or More Information

If you have any questions or if we can assist you in any way, please call 1-877-272-1902 Monday through Thursday between the hours of 8:00 am and 5:00 pm Central Time.

# The following information has been added to this notice to inform you of options you can take to help secure your personal information.

Under some state laws you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. Some states laws also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift or remove a security freeze. In all other cases, a credit reporting agency may charge you up to \$5.00 each to place, temporarily lift, or permanently remove a security freeze.

To place a security freeze on your credit report, you must send a written request to **each** of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com) by regular, certified or overnight mail at the addresses below:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348

Experian Security Freeze P.O. Box 9554 Allen, TX 75013

Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000

# In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);

- 2. Social Security Number
- 3. Date of birth;

4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;

5. Proof of current address such as a current utility bill or telephone bill;

6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)

7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;

8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only). Do not send cash through the mail.

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

Sincerely,

Paul Webb

President, Century LLC