

Return mail will be processed by: IBC PO Box 1122 Charlotte, NC 28201-1122 PO #122104A

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March 19, 2018

Dear Parent(s) or Guardian(s) of

We are writing to inform you about an incident potentially involving some of your child's information maintained by School District Six. This notice pertains to the cyber extortion threat that Columbia Falls experienced in September 2017.

Upon learning of the extortion threat, the District notified law enforcement, launched an investigation, and retained a leading computer security firm to assist in the investigation. On January 31, 2018, the District concluded its investigation into the nature and extent of the incident as it related to students' information, including the identification of potentially affected students, as a result of unauthorized access to a District server as part of the cyber extortion incident.

The District Administration Office maintained a database containing certain student records that included your child's name and health-related information associated with their Individualized Education Program or visit to the District nurse's office. The forensic investigation could not rule out the possibility that the perpetrators were able to access this database. Note that this incident did <u>not</u> involve your child's Social Security number.

Even though, to date, we have no evidence that your child's information in the database containing student records was accessed by the perpetrators, or has been misused as a result of this incident, we are notifying you out of an abundance of caution and assure you that we take this matter very seriously.

We regret any inconvenience or concern this may cause you. The Columbia Falls School District is committed to protecting the security and confidentiality of our students' personal information, and we are continuing to take steps to strengthen the security of our systems. We have established a call center to direct you to individuals who have resources to help answer your concerns related to this incident. If you have any questions, please call 1-866-263-4159, Monday through Friday, 7:00 a.m. to 5:00 p.m. Mountain Time.

Sincerely,

Steven Bradshaw Superintendent

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Additional Steps You Can Take

We recommend that you remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111 Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742 TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft



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TO THE PARENT(S) OR GUARDIAN(S) OF

March 19, 2018

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We are writing to inform you about an incident potentially involving some of your child's information maintained by School District Six, and assure you that we take this matter very seriously. This notice pertains to the cyber extortion threat that Columbia Falls experienced in September 2017.

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The District Administration Office maintained a database containing certain student records that included your child's name and Social Security number. The forensic investigation could not rule out the possibility that the perpetrators were able to access this database.

Even though, to date, we have no evidence that your child's information in the database containing student records was accessed by the perpetrators, or has been misused as a result of this incident, we are notifying you out of an abundance of caution so that you can take appropriate steps to protect your child's information and to offer your child a complimentary one-year membership in Experian's[®] IdentityWorksSM. This product helps detect possible misuse of your child's personal information and provides your child with identity protection support focused on immediate identification and resolution of identity theft. IdentityWorksSM is completely free. For more information on IdentityWorksSM, including instructions on how to activate the complimentary one-year membership, as well as some additional steps you can take, please see the reverse of this letter. Please note that for your child to receive the complimentary service, you, as the parent or guardian, must enroll at the web site with your activation code.

We regret any inconvenience or concern this may cause you. The Columbia Falls School District is committed to protecting the security and confidentiality of our students' personal information, and we are continuing to take steps to strengthen the security of our systems. We have established a call center to direct you to individuals who have resources to help answer your concerns related to this incident. If you have any questions, please call 1-866-263-4159, Monday through Friday, 7:00 a.m. to 5:00 p.m. Mountain Time.

Sincerely,

Steven Bradshaw Superintendent

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ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

- Enroll by: (Your code will not work after this date)
- Visit the Experian IdentityWorks website to enroll: www.experianidworks.com/minorplus
- **Provide** your activation code: and the parent or guardian's information
- Provide your minor's information when prompted

If you have questions about the product, need assistance with identity restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number as proof of eligibility for the identity restoration services by Experian.

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian Identity Works for your minor:

- Social Security Number Trace: Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- **Internet Surveillance**: Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- Experian IdentityWorks ExtendCARETM: Receive the same high-level of Identity Restoration support even after the Experian IdentityWorks membership has expired.
- \$1 Million Identity Theft Insurance*: Provides coverage for certain costs and unauthorized electronic fund transfers.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information.

Additional Steps You Can Take

Even if you choose not to take advantage of this complimentary credit monitoring, we recommend that you remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111 *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742 *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

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^{*} Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



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