



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

March 10, 2023

Notice of Data Breach

Dear [First + Last Name of Recipient]

On behalf of The Olympic Club, I am writing to inform you about an incident that involved certain personal information about you. We regret that this incident occurred and take the security of your personal information seriously.

WHAT HAPPENED. The Olympic Club discovered that an unknown third party gained access to certain Olympic Club employees' email accounts in 2022. After discovering the incident, The Olympic Club worked diligently with an external forensic investigation firm to determine the source and scope of this unauthorized access. We concluded that the unknown third party likely gained access to the accounts on or about March 31, 2022, and had access to them until about April 27, 2022. Although the investigation could not confirm exactly which items in the email accounts were accessed during this period, out of an abundance of caution, we undertook a comprehensive review of the affected mailboxes to identify the personal information that was present.

WHAT INFORMATION WAS INVOLVED. We determined that your personal information was present in the email accounts during the period of unauthorized access, including your [insert personal information: name and your login information (such as your username or email and password) for at least one online account you have or had with The Olympic Club; your financial account information, such as account number or routing number (but not your financial account passwords or security code); your Social Security number; and your driver's license number]. The investigation could not confirm whether your personal information was acquired or obtained during the period of unauthorized access.

WHAT WE ARE DOING. Information security is a priority for The Olympic Club. We took immediate steps in response to the incident which stopped the unauthorized access and secured our systems. We also conducted a thorough investigation, which included our full cooperation with law enforcement.

WHAT YOU CAN DO. Consistent with certain laws, we are providing you with the following information about steps that you can take to protect against potential misuse of personal information. As a precaution, we have arranged for you, at your option, to enroll in a complimentary twelve (12)-month credit monitoring service. We have engaged Equifax to provide you with its Credit Watch™ Gold service, which includes, among other things, single bureau credit monitoring, dark web monitoring, and identity theft protection and restoration services, including up to \$1,000,000 of identity theft insurance coverage. You have ninety (90) days from the date of this letter to activate the free credit monitoring service by using the following activation code: [insert activation code: ****]. This code is unique for your use and should not be shared. To enroll, go to www.equifax.com/activate, or call (888) - EQUIFAX (378-4329).

Please take steps to protect any of your active or inactive online accounts with The Olympic Club, as well as any other online accounts for which you use the same username or email address and password. This includes promptly changing your password for these accounts.

You should always remain vigilant, including by regularly reviewing your account statements and monitoring free credit reports. If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

In addition, you may contact the Federal Trade Commission (“FTC”) or law enforcement, including your Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC’s website at www.ftc.gov/idtheft/, call the FTC at (877) IDTHEFT (438-4338), or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may also periodically obtain credit reports from each nationwide credit-reporting agency. If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit-reporting agency delete that information from your credit report file. In addition, under the federal Fair Credit Reporting Act (“FCRA”), you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit-reporting agencies. You may obtain a free copy of your credit report by going to www.AnnualCreditReport.com or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax
(800) 685-1111
P.O. Box 740241
Atlanta, GA 30374-0241
[Equifax.com/personal/
credit-report-services](http://Equifax.com/personal/credit-report-services)

Experian
(888) 397-3742
P.O. Box 9701
Allen, TX 75013
Experian.com/help

TransUnion
(888) 909-8872
Fraud Victim Assistance
Division Chester, PA 19022
TransUnion.com/credit-help

You also have other rights under the FCRA. For further information about your rights under the FCRA, please visit: http://files.consumerfinance.gov/f/201410_cfpb_summary_your-rights-under-fcra.pdf.

In addition, you may obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes. You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed above. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file.

In addition, you can contact the nationwide credit reporting agencies at the numbers listed above to place a security freeze to restrict access to your credit report. You will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your request, each credit reporting agency will send you a confirmation letter containing a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.

FOR MORE INFORMATION. Please know that we regret any inconvenience or concern this incident may cause you. Please do not hesitate to contact us directly at (415) 345-5120 if you have any questions or concerns.

Sincerely,

Sabri Ozun
Chief Financial Officer
The Olympic Club