



Building Relationships That Last Generations.

Return Mail Processing  
PO Box 589  
Claysburg, PA 16625-0589

April 5, 2024

L1473-L01-0000001 T00001 P001 \*\*\*\*\*SCH 5-DIGIT 12345

SAMPLE A SAMPLE - L01

APT ABC

123 ANY STREET

ANYTOWN, FC 1A2 B3C

COUNTRY

ALGPBMFFDKGLC  
OHDK  
ANCPMBPDPQGO  
MECMK  
ALCMMNOGPPPF  
CIBK  
AFQIBCAFFDILC  
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qppsppprspqqqsprssqrrqprsrpppsrsrqqsqrspqsqqp

pssppsssqrsqp

**RE: Notice of Data Breach**

Dear Sample A. Sample:

Molen & Associates recently discovered an incident that may affect your personal information. Based on our current review, we have no indication that your personal information has been or will be used inappropriately. We nevertheless want to provide you with information about the incident, steps we are taking in response, and steps you may take to guard against identity theft and fraud, should you feel it is appropriate to do so. We take the protection and proper use of your information seriously and are working to prevent a similar incident from occurring again in the future. This notice was not delayed as a result of any law enforcement investigation.

**What Happened?** On or about October 24, 2023, Molen & Associates experienced a network security event involving the unauthorized access to parts of our environment. Upon discovery, Molen launched an investigation, with the help of third-party forensic investigators, to determine the scope and extent of any unauthorized access. We also took steps to prevent this from happening again in the future. Unfortunately, these types of incidents are becoming increasingly common and organizations with some of the most sophisticated IT infrastructure available continue to be affected. A third-party forensic investigation determined the incident occurred October 4, 2023 to October 25, 2023.

**What Information Was Involved?** Following a lengthy and diligent review of the impacted data set, we determined the elements of your personal information that may have been impacted may have included, and potentially were not limited to, your name, address, and certain tax information including in some instances your social security number. Please note that we have no evidence at this time that any of your personal information has been or will be misused as a result of the incident.

**What Are We Doing?** Upon discovering the incident, we promptly launched an investigation, engaged a national cybersecurity firm to assist in assessing the scope of the incident and notified law enforcement. As part of our ongoing commitment to the security of information, we are evaluating opportunities to further secure our systems to prevent a similar event from occurring again in the future.

Additionally, out of an abundance of caution, to help protect your identity, we are offering complimentary access to Experian IdentityWorks<sup>SM</sup> for twenty-four months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit

B119851

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ALGPBFFDGLPDA  
EMBLGK  
APMMPDOPKHADA  
NHWLQK  
ADGOLNMGCFEBO  
BFLGK  
AFAPGCHGIFPEPM  
ADK  
AZONKMECHQCAK  
L1473-L01

bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for twenty-four months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration).

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary twenty-four-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by July 1, 2024** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at **833-918-9464** by July 1, 2024. Be prepared to provide engagement number **B119851** as proof of eligibility for the Identity Restoration services by Experian.

#### **ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP**

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance\*\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

**For More Information.** Please know that the protection of your personal information is a top priority, and we understand the inconvenience and concern this incident may cause. If you have further questions or concerns, or would like an alternative to enrolling online, please call **833-918-9464** toll-free Monday through Friday, from 8 am - 8 pm Central Time (excluding major U.S. holidays). Be prepared to provide your engagement number **B119851**.

Sincerely,  
Molen & Associates

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Molen & Associates  
11555 Champion Forest Dr.  
Houston, TX 77066

\* Offline members will be eligible to call for additional reports quarterly after enrolling.

\*\* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.