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## **Re: Notice of Data Security Incident**

Dear :

We are writing to let you know that Le Vian Corp. ("Le Vian" or "we") recently experienced a data security event that involved your personal information. It is important to note that we have no evidence at this time that your information has been used for any fraudulent purpose as a result of this incident, but we are sending this letter to tell you what happened, what information was potentially involved, what we have done and what you can do to address this situation. Please read this letter carefully, because it provides details about what happened and what we are doing about it.

## What Happened?

On March 20, 2024, we detected suspicious activity on our information systems that we have since confirmed to be a data security incident. We immediately launched an investigation and recovery effort with the assistance of cybersecurity experts and law enforcement. Our investigation revealed that an unauthorized third party gained access to our systems and took certain files that contain confidential company information, including some personal information. On March 29, 2024, our investigation confirmed that some of your personal information was affected by the incident.

### What Information Was Involved?

We have confirmed that personal information provided to Le Vian as a rewards or sweepstakes winner or as an independent contractor was among the information taken in the incident. Based on our investigation, this personal information included your first name, last name, address and Social Security Number. There is no evidence that any of this information has been or will be publicly disclosed, or that any information was or will be misused for fraudulent purposes as a result of this incident, but we are communicating this to you so that you can take the steps outlined below to protect yourself.

### What We Are Doing

Immediately upon learning of this incident, we launched an investigation and recovery effort with the assistance of cybersecurity experts and law enforcement. Determining whether information was compromised in any way has been one of the top priorities of this effort so that we could notify potentially affected individuals. Rest assured, we also are working with cybersecurity experts to

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reinforce our systems and information security protocols in an effort to prevent incidents like this from occurring in the future.

We are also making resources available to those individuals whose information was involved. While we have no reason to believe that your information was used for any fraudulent purpose as a result of this incident, to help protect your identity, we are providing you with access to credit monitoring and remediation services at no charge through Experian® IdentityWorks<sup>SM</sup>. These services provide you with alerts for two years from the date of enrollment when changes occur to your credit file. These services also provide you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud.

# **How do I enroll for the free services?**

To activate your membership and start monitoring your personal information, please follow the steps below:

- Enroll by: August 30, 2024 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: <a href="https://www.experianidworks.com/credit">https://www.experianidworks.com/credit</a>
- Provide your activation code:

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 833-931-7277 by August 30, 2024. Be prepared to provide engagement number B121319 as proof of eligibility for the identity restoration services by Experian.

#### What You Can Do

To help protect your personal information, we strongly recommend you take the following steps, all of which are good ideas in any event:

- Enroll in the credit monitoring service that we are offering to you. This will enable you to get alerts about any efforts to use your name and social security number to establish credit and to block that credit from being established if you were not the one who initiated it.
- Carefully review statements sent to you by your bank, credit card company, or other financial institutions as well as government institutions like the Internal Revenue Service (IRS). Notify the sender of these statements immediately by phone and in writing if you detect any suspicious transactions or other activity you do not recognize.
- The attached **Reference Guide** describes additional steps that you can take and provides resources for additional information. We encourage you to read and follow these steps as well.

### For More Information

If you have questions or concerns or learn of any suspicious activity that you believe may be related to this incident, please email privacy@levian.com. Please know that we take this matter very seriously, and we apologize for the concern and inconvenience this may cause you.

Sincerely,

LeVian Corp.

# REFERENCE GUIDE

In the event that you suspect that you are a victim of identity theft, we encourage you to remain vigilant and consider taking the following steps:

<u>Order Your Free Credit Report.</u> To order your free credit report, visit www.annualcreditreport.com, call toll-free at 877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's website at www.ftc.gov and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. Do not contact the three credit bureaus individually; they provide your free report only through the website or toll-free number.

When you receive your credit report, review the entire report carefully. Look for any inaccuracies and/or accounts you don't recognize, and notify the credit bureaus as soon as possible in the event there are any.

You have rights under the federal Fair Credit Reporting Act ("FCRA"). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit <a href="https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf">https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf</a> or www.ftc.gov.

Place a Fraud Alert on Your Credit File. To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that the applicant may be a victim of identity theft. The alert notifies the merchant to take steps to verify the identity of the applicant. You can report potential identity theft to all three of the major credit bureaus by calling any one of the toll-free fraud numbers below. You will reach an automated telephone system that allows you to flag your file with a fraud alert at all three bureaus.

Equitax	P.O. Box /40241	1-800-525-6285	www.equifax.com
	Atlanta, Georgia 30374-0241		

Experian	P.O. Box 9532	1-888-397-3742	www.experian.com
-	Allen, Texas 75013		_

TransUnion Fraud Victim Assistance Division 1-800-680-7289 www.transunion.com

P.O. Box 2000

Chester, Pennsylvania 19016

<u>Place a Security Freeze on Your Credit File.</u> You have the right to place a "security freeze" on your credit file. A security freeze generally will prevent creditors from accessing your credit file at the three nationwide credit bureaus without your consent. You can request a security freeze free of charge by contacting the credit bureaus at:

Equifax P.O. Box 740241 www.equifax.com

Atlanta, Georgia 30374-0241

Experian P.O. Box 9554 www.experian.com

Allen, Texas 75013

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TransUnion Fraud Victim Assistance Division www.transunion.com

P.O. Box 2000

Chester, Pennsylvania 19016

The credit bureaus may require that you provide proper identification prior to honoring your request. In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
- 2. Social Security number
- 3. Date of birth
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years.
- 5. Proof of current address, such as a current utility bill or telephone bill
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to law enforcement agency concerning identity theft

Placing a security freeze on your credit file may delay, interfere with, or prevent timely approval of any requests you make for credit, loans, employment, housing or other services. For more information regarding credit freezes, please contact the credit reporting agencies directly.

<u>Contact the U.S. Federal Trade Commission</u>. If you detect any incident of identity theft or fraud, promptly report the incident to your local law enforcement authorities, your state Attorney General and the Federal Trade Commission ("FTC"). If you believe you identity has been stolen, the FTC recommends that you take these additional steps.

- Close the accounts that you have confirmed or believe have been tampered with or opened fraudulently. Use the FTC's ID Theft Affidavit (available at www.ftc.gov/idtheft) when you dispute new unauthorized accounts.
- File a local police report. Obtain a copy of the police report and submit it to your creditors and any others that may require proof of the identity theft crime.

You can learn more about how to protect yourself from becoming an identity theft victim (including how to place a fraud alert or security freeze) by contacting the FTC:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft

**For Iowa Residents:** State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

<u>For Maryland Residents:</u> You can obtain information from the Maryland Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888-743-0023, <a href="www.oag.state.md.us">www.oag.state.md.us</a>

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<u>For Massachusetts Residents:</u> You have a right to request from us a copy of any police report filed in connection with this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. As noted above, you also have the right to place a security freeze on your credit report at no charge.

<u>For New York Residents:</u> You may also contact the following state agencies for information regarding security breach response and identity theft prevention and protection information:

New York Attorney General's Office NYS Department of State's Division of

Bureau of Internet and Technology Consumer Protection (212) 416-8433 (800) 697-1220

https://ag.ny.gov/internet/resource-center https://www.dos.ny.gov/consumerprotection

**For North Carolina Residents:** You can obtain information from the Federal Trade Commission and the North Carolina Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, www.ncdoj.gov

**For Oregon Residents:** State laws advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission. You can contact the Oregon Attorney General at: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, (877) 877-9392, www.doj.state.or.us.

<u>For Rhode Island Residents:</u> You can obtain information from the Rhode Island Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the Rhode Island Attorney General at: 150 South Main Street, Providence, RI 02903, (401) 274-4400, www.riag.ri.gov. As noted above, you have the right to place a security freeze on your credit report at no charge, but note that consumer reporting agencies may charge fees for other services.

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