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May 24, 2024

**RE: Notification of [Extra1]**

Dear Sample A. Sample:

Taft Stettinius & Hollister LLP (“Taft”) writes to notify you of an incident that may have resulted in unauthorized access to your personal information. Taft, including the law firm of Jaffe Raitt Heuer & Weiss, P.C., which was previously acquired by Taft, was in possession of your personal information in connection with firm-related matters or firm business. As an individual, you may have been a Taft client or party related to a Taft client in one or more matters, many of which are now closed. For example, you may have been employed by a Taft client, a party that was related to a Taft client, or a party to a Taft client’s matter. Once aware of the incident, Taft immediately took steps to eliminate the threat of further unauthorized access, safeguarded the information in its possession, and conducted a thorough forensics investigation and extensive data analysis to determine the scope of the incident. This letter is provided to you out of an abundance of caution, as well as to provide you with information about the incident and what you can do to remain vigilant in protecting your personal information.

**What Happened?**

On February 12, 2024, certain Taft employees received a suspicious email alleging unauthorized access to a limited number of files stored on information systems in Taft’s Detroit office. As part of its incident response policies and procedures, Taft quickly launched a thorough forensic investigation to determine the validity of the email and the scope of any unauthorized access.

The investigation revealed unauthorized access to and potential exfiltration of certain data stored in files on a limited number of servers and workstations in Taft’s Detroit office on September 28, 2023. Some of the impacted systems contained personal information. Please note that the incident **did not** impact Taft’s primary firm systems such as Taft’s document management system, email and other communications systems, or financial systems.

As part of the investigation, Taft conducted a thorough review of the potentially impacted data to determine what data may have been accessed, if it contained personal information, to whom the information related, and the contact information for such impacted parties. This review concluded on May 1, 2024 and it was determined that your data may be involved.

**What Information Was Involved?**

The information related to you and your data includes your first and last name, home address, and Social Security number [Extra1]. Please note, to date, Taft is not aware of misuse of any of the potentially impacted data, nor of anyone’s personal information.

### **What We Are Doing.**

As part of its ongoing information security program, Taft has taken several steps to bolster its existing administrative and technical safeguards, improve its policies and procedures, and implement additional training to reduce the likelihood of a recurrence of an incident like this. Additionally, Taft continues to prioritize ongoing investment in its data governance and security infrastructure.

### **What You Can Do.**

As previously stated, beyond the incident, Taft has not identified any misuse of the potentially impacted data or your personal information as a result of this event. However, we encourage you to always remain vigilant when it comes to monitoring your personal information. Please see Other Important Information below regarding additional steps you can take. *Additionally, and to assist you with this vigilance, please see below where we have provided information on how to obtain twenty-four (24) months of credit monitoring services and identity protection services from Experian at no cost to you.*

### **For More Information.**

Again, we sincerely regret that this incident has occurred. If you have any questions, please contact our call center at: 833-931-8555, which is available Monday through Friday, between the hours of 9:00 a.m. and 9:00 p.m. Eastern Time, excluding major U.S. holidays. You also may write to us at 425 Walnut Street, Suite 1800 Cincinnati, Ohio 45202-3957.

Sincerely,

*Cathy Howard*

General Counsel

Taft Stettinius & Hollister LLP

## **OTHER IMPORTANT INFORMATION**

### **1. Complimentary Credit Monitoring and Identity Theft Services from Experian**

Taft is providing twenty-four (24) months of complimentary credit monitoring services, should you choose to enroll. To do so, please follow the steps below:

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration).

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by** August 30, 2024 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: [https:// www.experianidworks.com/credit](https://www.experianidworks.com/credit)
- Provide your **activation code**: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 833-931-8555 by August 30, 2024. Be prepared to provide engagement number B123674 as proof of eligibility for the Identity Restoration services by Experian.

**ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP**

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance\*\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

**2. Placing a Fraud Alert on Your Credit File.**

Whether or not you choose to use the 24 months of credit monitoring services, we recommend that you place an initial 1-year “fraud alert” on your credit files, at no charge. An initial fraud alert is free and will stay on your credit file for at least twelve months. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you before establishing any accounts in your name. To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others. Additional information is available at <https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/>.

<i>Equifax</i>	<i>Experian</i>	<i>TransUnion</i>
P.O. Box 105069	P.O. Box 9554	Fraud Victim Assistance Department
Atlanta, GA 30348-5069	Allen, TX 75013	P.O. Box 2000
<a href="https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/">https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/</a>	<a href="https://www.experian.com/fraud/center.html">https://www.experian.com/fraud/center.html</a>	Chester, PA 19016-2000
1-800-525-6285	1-888-397-3742	<a href="https://www.transunion.com/fraud-alerts">https://www.transunion.com/fraud-alerts</a>
		1-800-680-7289

\* Offline members will be eligible to call for additional reports quarterly after enrolling.

\*\* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

### 3. Placing a Security Freeze on Your Credit File.

The following is general information about how to request a security freeze from the three credit reporting agencies at no charge. While we believe this information is accurate, you should contact each agency for the most accurate and up-to-date information. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. There might be additional information required, and as such, to find out more information, please contact the three nationwide credit reporting agencies (contact information provided below). You may place a security freeze on your credit report by contacting all three nationwide credit reporting companies at the numbers below and following the stated directions or by sending a request in writing, by mail, to all three credit reporting companies:

<i>Equifax Security Freeze</i>	<i>Experian Security Freeze</i>	<i>TransUnion Security Freeze</i>
P.O. Box 105788	P.O. Box 9554	P.O. Box 160
Atlanta, GA 30348-5788	Allen, TX 75013	Woodlyn, PA 19094
<a href="https://www.equifax.com/personal/credit-report-services/credit-freeze/">https://www.equifax.com/personal/credit-report-services/credit-freeze/</a>	<a href="http://experian.com/freeze">http://experian.com/freeze</a>	<a href="https://www.transunion.com/credit-freeze">https://www.transunion.com/credit-freeze</a>
1-888-298-0045	1-888-397-3742	1-888-909-8872

In order to place the security freeze, you will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

If you do place a security freeze *prior* to enrolling in the credit monitoring service as described above, you will need to remove the freeze in order to sign up for the credit monitoring service. After you sign up for the credit monitoring service, you may refreeze your credit file.

### 4. Obtaining a Free Credit Report.

Under federal law, you are entitled to one free credit report every 12 months from each of the above three major nationwide credit reporting companies. Call **1-877-322-8228** or request your free credit reports online at **www.annualcreditreport.com**. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

### 5. Additional Helpful Resources.

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft), by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name, or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside. This notice has not been delayed by law enforcement.

<p><u>For District of Columbia Residents:</u> You may also contact the Attorney General for the District of Columbia for more information about how to protect your identity by using the information below:</p> <p style="text-align: center;">Attorney General's Office 400 6th Street, NW Washington, DC 20001 Phone: (202) 727-3400 Website: <a href="https://oag.dc.gov/">https://oag.dc.gov/</a></p>	<p><u>For Maryland Residents:</u> You may also contact the Maryland Attorney General's Office for more information about how to protect your identity by using the information below:</p> <p style="text-align: center;">Attorney General's Office 200 St. Paul Place Baltimore, MD 21202 Phone: 410-528-8662 Website: <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a></p>
<p><u>For New York Residents:</u> You may also contact the New York Attorney General's Office for more information about how to protect your identity by using the information below:</p> <p style="text-align: center;">Attorney General's Office Toll Free Phone Number: (800) 771-7755 Website: <a href="https://ag.ny.gov/">https://ag.ny.gov/</a></p>	<p><u>For North Carolina Residents:</u> You may also contact the North Carolina Attorney General's Office for more information about how to protect your identity by using the information below:</p> <p style="text-align: center;">Attorney General's Office 9001 Mail Service Center Raleigh, NC 27699-9001 Toll Free in NC: 1-877-566-7226 Outside NC: 919-716-6000 Website: <a href="https://ncdoj.gov/">https://ncdoj.gov/</a></p>
<p><u>For Oregon Residents:</u> You can contact the Oregon Attorney General at:</p> <p style="text-align: center;">Oregon Department of Justice 1162 Court Street NE, Salem, OR 97301-4096, (877) 877- 9392 <a href="http://www.doj.state.or.us">www.doj.state.or.us</a></p>	<p><u>For Rhode Island Residents:</u> You may also contact the Rhode Island Attorney General's Office for more information about how to protect your identity by using the information below:</p> <p style="text-align: center;">Attorney General's Office Toll Free Phone Number: (401) 274-4400 Website: <a href="http://www.riag.ri.gov/">http://www.riag.ri.gov/</a></p> <p>There are approximately 0 Rhode Island residents that may be impacted by this event.</p>