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Free Chapel Worship Center  
c/o Cyberscout  
555 Monster Rd SW  
Renton, WA 98057  
DB09046



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June 26, 2024

Subject: Notice of Data Security Incident

Dear [REDACTED]:

Free Chapel Worship Center, Inc. (“Free Chapel”) is writing to notify you of a recent data security incident that involved your personal information. Free Chapel wants to inform you of this incident and about steps you can take to help protect your personal information and offer you complimentary credit monitoring and identity protection services.

**What Happened?** On or around January 29, 2024, Free Chapel discovered that it had experienced a cybersecurity incident. Free Chapel promptly engaged a team of cybersecurity experts to assist it with conducting a forensic investigation to determine whether any data or personal information was impacted by the incident. On April 30, 2024, the investigation determined that certain data was affected by the incident. Free Chapel subsequently initiated a comprehensive review of the affected data to determine whether it contained personal information belonging to individuals. After a thorough review, on June 21, 2024, Free Chapel determined that your personal information was accessed or acquired without authorization as a result of this incident and worked diligently to notify you.

**What Information Was Involved?** The impacted information included your name and Social Security number.

**What Are We Doing?** As soon as Free Chapel discovered the incident, it took the steps described above. Free Chapel also implemented additional security measures to minimize the risk of a similar incident occurring in the future. Free Chapel is further notifying you of this event and advising you about steps you can take to help protect your personal information.

Free Chapel is offering you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twelve (12) months from the date of enrollment when changes occur to your credit file. This alert is sent to you the same day that a change or update takes place with the bureau.

Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud.

**What Can You Do?** Free Chapel recommends that you review the guidance included with this letter about how to protect your personal information. In addition, Free Chapel recommends enrolling in the complimentary services being offered by Cyberscout, a TransUnion company, to further protect your personal information. To receive credit monitoring services, you must be over the age of eighteen (18) and have established credit in the U.S., have a Social Security number to your name, and have a U.S. residential address associated with your credit file.

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Upon completion of the enrollment process, you will have access to the following features:

- ✓ Access to a credit report with credit score. A credit report is a snapshot of a consumer's financial history and primary tool leveraged for determining credit-related identity theft or fraud.
- ✓ Credit monitoring alerts with email notifications to key changes on a consumer's credit file. In today's virtual world, credit alerts are a powerful tool to protect against identity theft, enable quick action against potentially fraudulent activity, and provide overall confidence to potentially impacted consumers.
- ✓ Identity theft insurance of up to \$1,000,000 in coverage to protect against potential damages related to identity theft and fraud.<sup>1</sup>
- ✓ Assistance with reading and interpreting credit reports for any possible fraud indicators.
- ✓ Assistance with answering any questions individuals may have about fraud.

**For More Information.** If you have any questions regarding the incident or would like assistance with enrolling in the services offered, please call 1-800-405-6108 between 8:00 A.M. EST to 8:00 P.M. EST, Monday through Friday, excluding holidays.

Free Chapel appreciates your understanding and deeply regrets any worry or inconvenience that this may cause you.

Sincerely,

Free Chapel Worship Center, Inc.



## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

**Equifax**

P.O. Box 105851  
Atlanta, GA 30348  
1-800-525-6285  
[www.equifax.com](http://www.equifax.com)

**Experian**

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**

P.O. Box 1000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**Federal Trade Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov), and  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)  
1-877-438-4338

**Maryland Attorney General**

200 St. Paul Place  
Baltimore, MD 21202  
[oag.state.md.us](http://oag.state.md.us)  
1-888-743-0023

**New York Attorney General Bureau**

of Internet and Technology Resources  
28 Liberty Street  
New York, NY 10005  
1-212-416-8433

**North Carolina Attorney General**

9001 Mail Service Center  
Raleigh, NC 27699  
[ncdoj.gov](http://ncdoj.gov)  
1-877-566-7226

**Rhode Island Attorney General**

150 South Main Street  
Providence, RI 02903  
[www.riag.ri.gov](http://www.riag.ri.gov)  
1-401-274-4400

**Washington D.C. Attorney General**

441 4th Street, NW  
Washington, DC 20001  
[oag.dc.gov](http://oag.dc.gov)  
1-202-727-3400

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.