

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 833-918-7884 by December 31, 2024 (5:59 UTC). Be prepared to provide engagement number B132075 as proof of eligibility for the Identity Restoration services by Experian.

What You Can Do:

We recommend that you take the following actions to protect your personal information:

- **Monitor Your Financial Accounts:** Review your bank, credit card, and other financial account statements for any unusual activity, and report any suspicious transactions to your financial institution.
- **Place a Fraud Alert or Credit Freeze:** You can place a fraud alert or a security freeze on your credit file with the major credit reporting agencies. Their contact information is provided below:

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289
www.transunion.com

- **Obtain a Free Credit Report:** Under federal law, you are entitled to one free credit report annually from each of the three major credit reporting agencies. You can request your free report at www.annualcreditreport.com or by calling 1-877-322-8228.
- **Review Your Health Information:** If your health or medical information was affected, consider reviewing any relevant records for unusual activity.

For More Information:

We deeply regret any inconvenience or concern this incident may cause. If you have any questions or require further information, please contact our dedicated support line at 833-918-7884 Monday through Friday from 8am to 8pm Central Time.

Sincerely,

Pioneer Blue Balloon, LLC
833-918-7884