



P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

April 10, 2023

Re: Notice of Data <<Variable Data 1>>

Dear <<First Name>> <<Last Name>>,

We are writing to provide you with information about a recent data security incident that may have involved your personal and protected health information. Retina & Vitreous of Texas, PLLC (“Retina & Vitreous”) takes the privacy and security of all information in our possession very seriously. That is why we are writing to notify you of the incident and to provide you with information about steps you can take to help protect your information.

What Happened. On February 1, 2023, Retina & Vitreous became aware of unusual activity within its network and discovered that there had been unauthorized access to the environment. Upon discovery, we took immediate steps to secure the environment. In addition, we retained independent cybersecurity experts and computer forensic investigators to conduct an investigation to determine what happened. On February 15, 2023, our investigation determined that some personal and protected health information may have been acquired without authorization in connection with the incident. Based on the findings from the investigation, we undertook a thorough review of the affected systems to determine what personal information may have been impacted, the individuals to whom the information pertained, and the addresses for those individuals. This process was completed on March 21, 2023.

What Information Was Involved. The potentially affected information may have involved your name, address, birth date, diagnosis and treatment information, insurance carrier information, and insurance subscriber identification number.

What We Are Doing. As soon as we detected the incident, we took the measures discussed above. We also reviewed and enhanced our systems to reduce the likelihood of a similar incident occurring in the future. In addition, we are providing you with information about steps you can take to help protect your personal information.

What You Can Do. You can follow the recommendations included with this letter to help protect your information.

For More Information: Further information about how to protect your personal information is included with this letter. If you have questions or need assistance, please contact 1-888-566-0069, Monday through Friday, 8:00 am to 8:00 pm Central Time. Our representatives are fully versed on this incident and can answer any questions you may have regarding the protection of your personal information.

We take this matter very seriously and deeply regret any worry or inconvenience that this may cause you.

Sincerely,

Retina & Vitreous of Texas, PLLC

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission:

600 Pennsylvania Ave, NW, Washington, DC 20580
consumer.ftc.gov or 1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Texas Attorney General

P.O. Box 12548
Austin, TX 78711
texasattorneygeneral.gov
1-512-463-2100

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.