

<<Variable Logo>>

Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>

<<Name 1>>

<<Name 2>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<Address 4>>

<<Address 5>>

<<City>><<State>><<Zip>>

<<Country>>

<<Date>>

Dear <<Name 1>>:

<<Variable Data 2>> takes seriously the confidentiality and security of our patients' information. Regrettably, we recently became aware of an incident that involved some your information. At this time, we have no evidence of fraud or misuse of your information as a result of this incident. However, we are providing information about the incident, and the steps we have taken to respond and the resources we are making available to you.

What Happened:

On December 24, 2021, we identified a security incident that impacted systems that contained our patient information. We immediately initiated our incident response process, notified law enforcement, and began an investigation with the assistance of a forensic firm. The investigation determined that between December 17 and December 24, 2021, an unauthorized party gained access to our network and took copies of some of the documents on our system.

What Information Was Involved:

The documents involved contained your name, and may have included your address, date of birth, health insurance information, medical record number, patient account number, physician name, date(s) of service, and/or information related to radiology services.

What We Are Doing:

The safety of your information is of utmost importance to us. To help prevent something like this from happening again, we are continuing to implement additional safeguards and enhancements to our information security, systems, and monitoring capabilities.

What You Can Do:

We recommend that you review the statements you receive from your health insurer. If you see charges for services you did not receive, please call the insurer immediately.

For More Information:

We deeply regret that this incident occurred and for any concern this may cause you. We value your trust and confidence in us and look forward to continuing to serve you. If you have questions about the incident, please call the dedicated call center at 1-855-604-1852, Monday through Friday, between <<Variable Data 3>>

Sincerely,



Lynn McGivern
Privacy Officer