

Piramal Pharma Solutions, Inc.
c/o Cyberscout
1 Keystone Ave., Unit 700
Cherry Hill, NJ 08003
DB07388



April 26, 2023

NOTIFICATION OF DATA BREACH

Dear [REDACTED]:

Piramal Pharma Solutions, Inc. ("Piramal") is writing to you today to provide information regarding a data security incident involving the computer systems and networks of our parent company Piramal Pharma Solutions ("PPS"), (the "Incident"). The Incident impacted certain data of Piramal, including information about Piramal's employees at its Lexington, Kentucky facility. Specifically, the exposed data involved personally identifiable information (PII) with some combination of your name, address, social security number, and/or date of birth. The purpose of this letter is to inform you of the contents of the data exposed during the Incident, the possible effects the Incident may have on your data security, and precautionary measures that Piramal and PPS have taken to help alleviate concerns you may have.

WHAT HAPPENED?

Beginning on or about March 23, 2023, files contained on a local server at PPS's Canadian subsidiary's facility in Aurora, Canada, were encrypted by ransomware. Through investigation, it was determined that the cyber attacker also gained access to a limited number of other files on PPS's global network, including certain files of Piramal.

WHAT INFORMATION WAS INVOLVED?

Through investigation, it was determined that the accessed files included information about you, including **your name, contact information, social security number, and/or birth date**, and that such files may have been exfiltrated. Piramal has reported the Incident to law enforcement.

WHAT ARE WE DOING?

PPS and Piramal have made immediate enhancements to its systems, security, and practices. Additionally, PPS has engaged appropriate experts to assist in conducting a full review of the security practices and systems to ensure that enhanced security protocols are in place going forward. Piramal is committed to helping those individuals who may have been impacted by this unfortunate situation.

In response to the Incident, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for 1 year from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud, as well as a \$1,000,000 insurance reimbursement policy. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services.

WHAT YOU CAN DO.

To enroll in Credit Monitoring services at no charge, please log on to **<https://secure.identityforce.com/benefit/piramal>** and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED].

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

OTHER IMPORTANT INFORMATION.

Regardless of whether you choose to enroll in these credit monitoring services, we strongly urge you to consider the following:

If you choose to place a fraud alert on your own, you will need to contact one of the three major credit agencies directly at:

Experian (1-888-397-3742)
P.O. Box 4500
Allen, TX 75013
www.experian.com

Equifax (1-800-525-6285)
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

TransUnion (1-800-680-7289)
P.O. Box 2000
Chester, PA 19016
www.transunion.com

Also, should you wish to obtain a credit report and monitor it on your own:

- **IMMEDIATELY** obtain free copies of your credit report and monitor them upon receipt for any suspicious activity. You can obtain your free copies by going to the following website: www.annualcreditreport.com or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.
- **Upon receipt of your credit report**, we recommend that you review it carefully for any suspicious activity.
- Be sure to promptly report any suspicious activity to Piramal

You can also obtain more information from the Federal Trade Commission (FTC) about identity theft and ways to protect yourself. The FTC has an identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information on-line at www.ftc.gov/idtheft.

FOR MORE INFORMATION

Cyberscout representatives are available for 90 days from the date of this letter to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. EST, Monday through Friday, excluding holidays. Please call the help line 1-800-405-6108 and supply the fraud specialist with your unique code listed above.

While Cyberscout representatives should be able to provide thorough assistance and answer most of your questions, you may still feel the need to speak with Piramal regarding this incident. If so, please call Simon Scholte at 859-977-8520 from 9:00 a.m. to 4:30 p.m. EST, Monday through Friday, excluding holidays.

At Piramal we take our responsibilities to protect your personal information very seriously. We are deeply disturbed by this situation and apologize for any inconvenience.

Sincerely,



Simon Scholte
Vice President – Lexington Site Head