

Centerspace, LP P.O Box 989728 West Sacramento, CA 95798-9728 To Enroll, Please Call: 1-833-940-2461 Or Visit: <u>https://app.idx.us/account-creation/protect</u> Enrollment Code: <<<u>Enrollment Code>></u>

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zipcode>>

July 14, 2022

Re: Notice of Data <<<u>Security Incident/Breach</u>>>

Dear <<<First Name>> <<Last Name>>,

I am writing to inform you of a recent data security incident experienced by Centerspace, LP ("Centerspace") that may have affected your personal information. Centerspace takes the privacy and security of all information within its possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps that you can take to help protect your personal information.

What Happened: On November 11, 2021, Centerspace discovered that it had experienced an incident disrupting access to certain Centerspace computer systems. In response, Centerspace took immediate steps to secure its systems and launched an investigation. Centerspace also engaged an independent digital forensics and incident response firm to determine what happened and to identify any personal information that may have been accessed or acquired without authorization as a result of the incident. Beginning on November 15, 2021, Centerspace learned that files potentially containing personal information may have been accessed or acquired by an unauthorized third-party in connection with this incident. On July 1, 2022, Centerspace determined that such files may have contained your personal information, which is the reason for this notification.

What Information Was Involved: The potentially impacted information may have included your name as well as your <<<u>VARIABLE</u>>>.

What We Are Doing: As soon as Centerspace learned of the incident, Centerspace took the steps described above. In addition, Centerspace implemented measures to enhance the security of its digital environment in an effort to minimize the likelihood of a similar event occurring in the future. Centerspace is also providing you with information about steps that you can take to help protect your personal information and, as an added precaution, is offering you complimentary identity protection services through IDX, a data breach and recovery services expert. Your services include <<12/24>>> months of credit monitoring and dark web monitoring, a \$1,000,000 identity fraud loss reimbursement policy, and fully-managed identity theft recovery services. With this protection, IDX will help you to resolve issues if your identity is compromised. The deadline to enroll is October 14, 2022. Note that to receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

What You Can Do: Centerspace is not aware of any misuse of your information as a result of this incident. Nonetheless, Centerspace encourages you to follow the recommendations on the following page to help protect your information and encourages you to enroll in the complimentary services being offered to you through IDX by using the Enrollment Code provided above.

For More Information: If you have any questions regarding the incident or would like assistance with enrolling in the services offered, please contact IDX at 1-833-940-2461, Monday through Friday from 8:00 A.M. to 8:00 P.M. Central Time (excluding holidays). Call center representatives are fully versed on this incident and can answer any questions that you may have.

The security of your information is a top priority for Centerspace. Please accept our sincere apologies and know that Centerspace deeply regrets any worry or inconvenience that this may cause you.

Sincerely,

Anne Olson Chief Operating Officer Centerspace, LP

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <u>http://www.annualcreditreport.com/</u>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <u>www.annualcreditreport.com/cra/requestformfinal.pdf</u>. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 1000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-800-916-8800
www.equifax.com	www.experian.com	www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security Number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission	Maryland Attorney General	New York Attorney General
600 Pennsylvania Ave, NW	200 St. Paul Place	Bureau of Internet and Technology
Washington, DC 20580	Baltimore, MD 21202	Resources
consumer.ftc.gov, and	oag.state.md.us	28 Liberty Street
www.ftc.gov/idtheft	1-888-743-0023	New York, NY 10005
1-877-438-4338		1-212-416-8433
North Carolina Attorney General	Rhode Island Attorney General	Washington D.C. Attorney General
North Carolina Attorney General 9001 Mail Service Center	Rhode Island Attorney General 150 South Main Street	Washington D.C. Attorney General 441 4th Street, NW
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9001 Mail Service Center	150 South Main Street	441 4th Street, NW
9001 Mail Service Center Raleigh, NC 27699	150 South Main Street Providence, RI 02903	441 4th Street, NW Washington, DC 20001

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <u>http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf</u>.