



Re: Notice of Data Security Incident

#### Dear Customer:

At Johnson Financial Group ("JFG"), we take the privacy and security of our customers' personal information seriously. For that reason, we are writing to provide you with notice of a recent data security incident experienced by one of our third-party vendors that may have exposed your personal information. The data security incident arose from a vulnerability within a file transfer tool used by our vendor. While JFG does not have any evidence at this time that your personal information has been used in an unauthorized way, we take this matter seriously and are nonetheless sending this letter to:

- Communicate what happened
- Identify the personal information potentially involved
- Provide details on how to enroll in 24-months of identity monitoring and theft resolution services we are offering to you at no charge

#### What Happened

On May 31, 2023, Progress Software, a global data management company serving government agencies, financial service providers, and multiple other industries reported a previously unknown vulnerability in its MOVEit Transfer tool to our vendor. Upon notification, our vendor immediately suspended use of the MOVEit Transfer tool, and it remained disabled until our vendor received and implemented a software patch to remediate the issue. Our vendor also launched an immediate investigation working alongside cyber experts and appropriate law enforcement agencies. The investigation revealed evidence that an unauthorized third party potentially accessed certain files transferred through MOVEit Transfer that contained some of your personal information.

#### What Personal Information Was Involved

The personal information involved may have included your name, email address, address, phone number, account number, Social Security number, date of birth, driver's license number, credit card number, and debit card number.



#### What We Are Doing

In addition to providing notice to you through this letter, JFG took immediate action once notified of the vulnerability in the MOVEit Transfer tool to investigate this matter, receive necessary information from our vendor, and work with counsel specialized in handling security incidents. In addition, JFG received assurances from our vendor that the vulnerability had been patched and immediately took steps to ensure that the vendor promptly investigated and mitigated the effects of the incident.

#### **Enroll in Free Identity Monitoring**

For new member questions and assistance with enrollment, please contact the OnAlert customer care team at **(833) 919-4756**. A credit card is not required for enrollment into OnAlert. Customer care hours are Monday-Friday 8:00 am to 10:00 pm CT, with Saturday and Sunday hours from 10:00 am to 7:00 pm CT.

**Once you enroll,** you can contact OnAlert's customer care team **immediately** regarding any fraud issues. If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve it, an OnAlert agent will support you with investigation and resolution of each incident of potential fraud.

### With OnAlert (Essential Bundle), you will have access to the following features:

- Single-Bureau Credit Report and Manual VantageScore® from Experian®\*: Credit reports and scores from Experian.
- Single-Bureau Credit Monitoring from Experian: Actively monitors Experian files and alerts you of key changes and indicators of fraud.
- Automatic VantageScore Tracker: Shows you your credit score so you can see how lenders evaluate your creditworthiness.
- VantageScore Simulator: Interactive credit score simulator you can use to see how actions will potentially impact your Experian credit score.
- Personalized Credit & Identity Alert Videos: Credit and identity education videos.
- Real Time Authorization Alerts: Notifications of when your personal information is used for new applications or identity authorizations.
- Dark Web Monitoring: Internet and dark web surveillance monitoring of your personal information.
- ChexSystems Monitoring and Alerts: Actively monitors ChexSystems' database and alerts you of key
  activity and indicators of fraud. Chex Systems, Inc. (ChexSystems) is a nationwide specialty consumer
  reporting agency under the Fair Credit Reporting Act (FCRA).
- **Full-Service Restoration:** Certified Identity Theft Restoration Specialists available for assignment to help you address credit and non-credit related fraud.
- Lost Wallet Assistance: Protection of your personally identifiable information that has been compromised.
- **Up to \$1MM Identity Theft Insurance\*\*:** Reimbursement for certain ancillary expenses associated with restoring your identity.
  - Calculated on the VantageScore 3.0 model. Your VantageScore 3.0 from Experian® indicates your credit risk level and is not used by all lenders, so don't be surprised if your lender uses a score that's different from your VantageScore 3.0.
  - \*\*The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

#### **Additional Steps You Can Take**

To help protect your personal information, we strongly recommend you do the following:

- Carefully review bank, credit card company, or other financial institutions as well as government institutions
  like the Internal Revenue Service (IRS) statements. Notify the statement sender immediately by phone and
  in writing if you detect any suspicious transactions or other activity you do not recognize.
- Enroll in OnAlert, the identity monitoring service that we are offering you. You will receive alerts about any effort to use your name and Social Security number to establish credit. The service will help block that credit from being established if it is not you trying to initiate it.
- Additional steps and resources are available in the accompanying **Reference Guide**. We encourage you to read and follow these steps as well.

If you have questions, concerns or learn of any suspicious activity that you believe may be related to this incident, please contact us at 888.769.3796. Please know that we take this matter very seriously, and we apologize for the concern and inconvenience this may cause you.

Sincerely,

Jim Popp President & CEO Johnson Financial Group



#### REFERENCE GUIDE

In the event that you suspect that you are a victim of identity theft, we encourage you to remain vigilant and consider taking the following steps:

<u>Order Your Free Credit Report.</u> To order your free credit report, visit <u>www.annualcreditreport.com</u>, call toll-free at 877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's website at <u>www.ftc.gov</u> and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. Do not contact the three credit bureaus individually; they provide your free report only through the website or toll-free number.

When you receive your credit report, review the entire report carefully. Look for any inaccuracies and/or accounts you don't recognize, and notify the credit bureaus as soon as possible in the event there are any.

You have rights under the federal Fair Credit Reporting Act ("FCRA"). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit <a href="https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf">https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf</a> or <a href="https://www.ttc.gov">www.ftc.gov</a>.

Place a Fraud Alert on Your Credit or Consumer File: To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that the applicant may be a victim of identity theft. The alert notifies the merchant to take steps to verify the identity of the applicant. You can report potential identity theft to all three of the major credit bureaus by calling any one of the toll-free fraud numbers below. You will reach an automated telephone system that allows you to flag your file with a fraud alert at all three bureaus. You can flag your consumer file with ChexSystems online by visiting the website and registering for a Secure Consumer Portal Account or call the toll-free number below for more information.

Equifax	P.O. Box 740241	1-800-525-6285	www.equifax.com
	Atlanta, Georgia 30374-0241		

Experian P.O. Box 9532 1-888-397-3742 www.experian.com

Allen, Texas 75013

TransUnion Fraud Victim Assistance Division 1-800-680-7289 <u>www.transunion.com</u>

P.O. Box 2000

Chester, Pennsylvania 19016

ChexSystems Consumer Relations 1-888-478-6536 www.chexsystems.com

P.O. Box 583399 Minneapolis, MN 55458

<u>Place a Security Freeze on Your Credit or Consumer File.</u> You have the right to place a "security freeze" on your credit file. A security freeze generally will prevent creditors from accessing your credit file at the three nationwide credit bureaus without your consent. You can request a security freeze free of charge by contacting the credit bureaus. You can also place a security freeze on your ChexSystems consumer file by contacting ChexSystems directly.

Equifax P.O. Box 740241 www.equifax.com

Atlanta, Georgia 30374-0241

Experian P.O. Box 9554 www.experian.com

Allen, Texas 75013

TransUnion Fraud Victim Assistance Division <u>www.transunion.com</u>

P.O. Box 2000

Chester, Pennsylvania 19016

ChexSystems Consumer Relations www.chexsystems.com

P.O. Box 583399 Minneapolis, MN 55458

The consumer reporting agencies may require that you provide proper identification prior to honoring your request. In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)

- 2. Social Security number
- 3. Date of birth
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years.
- 5. Proof of current address, such as a current utility bill or telephone bill
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to law enforcement agency concerning identity theft

Placing a security freeze on your file may delay, interfere with, or prevent timely approval of any requests you make for credit, loans, employment, housing or other services. For more information regarding credit freezes, please contact the credit reporting agencies directly.

Contact the U.S. Federal Trade Commission. If you detect any incident of identity theft or fraud, promptly report the incident to your local law enforcement authorities, your state Attorney General and the Federal Trade Commission ("FTC"). If you believe you identity has been stolen, the FTC recommends that you take these additional steps.

- Close the accounts that you have confirmed or believe have been tampered with or opened fraudulently. Use the FTC's ID Theft Affidavit (available at <a href="www.ftc.gov/idtheft">www.ftc.gov/idtheft</a>) when you dispute new unauthorized accounts.
- File a local police report. Obtain a copy of the police report and submit it to your creditors and any others that may require proof of the identity theft crime.

You can learn more about how to protect yourself from becoming an identity theft victim (including how to place a fraud alert or security freeze) by contacting the FTC:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft



**For District of Columbia Residents:** You can obtain information from the FTC and the Office of the Attorney General for the District of Columbia about steps to take to avoid identity theft. You can contact the D.C. Attorney General at: 441 4<sup>th</sup> Street, NW, Washington, DC 200001, 202-727-3400, <a href="https://www.oag.dc.gov.">www.oag.dc.gov.</a>

**For lowa Residents:** State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For Maryland Residents: You can obtain information from the Maryland Office of the Attorney General about

steps you can take to help prevent identity theft. You can contact the Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888-743-0023, <a href="https://www.oag.state.md.us">www.oag.state.md.us</a>.

<u>For Massachusetts Residents:</u> You have a right to request from us a copy of any police report filed in connection with this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. As noted above, you also have the right to place a security freeze on your credit report at no charge.

<u>For New York Residents:</u> You may also contact the following state agencies for information regarding security breach response and identity theft prevention and protection information:

New York Attorney General's Office NYS Department of State's Division of

Bureau of Internet and Technology Consumer Protection (212) 416-8433 (800) 697-1220

https://ag.ny.gov/internet/resource-center https://www.dos.ny.gov/consumerprotecti

<u>on</u>

<u>For North Carolina Residents:</u> You can obtain information from the Federal Trade Commission and the North Carolina Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, <a href="https://www.ncdoj.gov">www.ncdoj.gov</a>.

**For Oregon Residents:** State laws advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission. You can contact the Oregon Attorney General at: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, (877) 877-9392, <a href="https://www.doj.state.or.us">www.doj.state.or.us</a>.

<u>For Rhode Island Residents:</u> You can obtain information from the Rhode Island Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the Rhode Island Attorney General at: 150 South Main Street, Providence, RI 02903, (401) 274-4400, <a href="https://www.riag.ri.gov">www.riag.ri.gov</a>. As noted above, you have the right to place a security freeze on your credit report at no charge but note that consumer reporting agencies may charge fees for other services.



# OnAlert" is here to help you.

Protect yourself from identity theft.

Sign up for a free trial today:

### **How OnAlert™ helps.**

As cyber threats continue to increase, OnAlert offers the information, education and protection you need. Plus OnAlert has access to ChexSystems® data that no other provider in the market has today, to help make sure you're safe and secure.







Alerts



Restoration



Identity protection helps to safeguard your good credit and overall financial wellness from growing threats.

## OnAlert™ provides an all-in-one solution for all of your financial wellness needs:



# Detect fraud quickly:



Monitor your personal information and be alerted if it's detected. OnAlert will alert you within 24 hours of signing up so you can quickly take action on any suspicious or fraudulent activity.



# Minimize the impact of identity theft:

In the event that your personal information is stolen and used, have peace of mind knowing that OnAlert can help you quickly. With full-service restoration services, you can call a US-based expert for assistance in restoring your identity.



Johnson Financial Group 555 Main St., Suite 320 Racine, WI 53403



Re: Notice of Data Security Incident

#### Dear Parent or Guardian:

At Johnson Financial Group ("JFG"), we take the privacy and security of our customers' personal information seriously. For that reason, we are writing to provide you with notice of a recent data security incident experienced by one of our third-party vendors that may have exposed your child's personal information. The data security incident arose from a vulnerability within a file transfer tool used by our vendor. While JFG does not have any evidence at this time that your child's personal information has been used in an unauthorized way, we take this matter seriously and are nonetheless sending this letter to:

- Communicate what happened
- Identify the personal information potentially involved
- Provide details on how to enroll in 24-months of identity monitoring and theft resolution services we are offering to you **at no charge**

#### What Happened

On May 31, 2023, Progress Software, a global data management company serving government agencies, financial service providers, and multiple other industries reported a previously unknown vulnerability in its MOVEit Transfer tool to our vendor. Upon notification, our vendor immediately suspended use of the MOVEit Transfer tool, and it remained disabled until our vendor received and implemented a software patch to remediate the issue. Our vendor also launched an immediate investigation working alongside cyber experts and appropriate law enforcement agencies. The investigation revealed evidence that an unauthorized third party potentially accessed certain files transferred through MOVEit Transfer that contained some of your child's personal information. This notice was not delayed by law enforcement.

#### **What Personal Information Was Involved**

The personal information involved may have included your child's name, email address, address, phone number, account number, Social Security number, date of birth, credit or debit card number, and driver's license number.

### What We Are Doing

In addition to providing notice to you through this letter, JFG took immediate action once notified of the vulnerability in the MOVEit Transfer tool to investigate this matter, receive necessary information from our vendor, and work with counsel specialized in handling security incidents. In addition, JFG received assurances from our vendor that the vulnerability had been patched and immediately took steps to ensure that the vendor promptly investigated and mitigated the effects of the incident.



### **Enroll in Free Identity Monitoring**

To help protect your identity, we are offering a complimentary 24-month membership to OnAlert™ (Essential Bundle) from ChexSystems®. OnAlert provides you with identity monitoring and can assist with the resolution of identity theft. To activate your membership and start monitoring your personal information, please follow the steps below.

- Visit the OnAlert website to enroll:
  - You must be age 18 or older to enroll. Once a parent or guardian has enrolled, there will be an option to add monitoring services for up to ten individuals under the age of 18.
- Ensure that you enroll by **December 31, 2023**. Your link will not work after this date.

For new member questions and assistance with enrollment, please contact the OnAlert customer care team at **(833) 919-4756**. A credit card is not required for enrollment into OnAlert. Customer care hours are Monday-Friday 8:00 am to 10:00 pm CT, with Saturday and Sunday hours from 10:00 am to 7:00 pm CT.

**Once you enroll**, you can contact OnAlert's customer care team **immediately** regarding any fraud issues. If you believe there was fraudulent use of your child's information and would like to discuss how you may be able to resolve it, an OnAlert agent will support you with investigation and resolution of each incident of potential fraud.

#### With OnAlert (Essential Bundle), you will have access to the following features:

- Single-Bureau Credit Report and Manual VantageScore® from Experian®\*: Credit reports and scores from Experian.
- Single-Bureau Credit Monitoring from Experian: Actively monitors Experian files and alerts you of key changes and indicators of fraud.
- Automatic VantageScore Tracker: Shows you your credit score so you can see how lenders evaluate your creditworthiness.
- VantageScore Simulator: Interactive credit score simulator you can use to see how actions will potentially impact your Experian credit score.
- Personalized Credit & Identity Alert Videos: Credit and identity education videos.
- Real Time Authorization Alerts: Notifications of when your personal information is used for new applications or identity authorizations.
- Dark Web Monitoring: Internet and dark web surveillance monitoring of your personal information.
- ChexSystems Monitoring and Alerts: Actively monitors ChexSystems' database and alerts you of key
  activity and indicators of fraud. Chex Systems, Inc. (ChexSystems) is a nationwide specialty consumer
  reporting agency under the Fair Credit Reporting Act (FCRA).
- **Full-Service Restoration:** Certified Identity Theft Restoration Specialists available for assignment to help you address credit and non-credit related fraud.
- Lost Wallet Assistance: Protection of your personally identifiable information that has been compromised.
- Up to \$1MM Identity Theft Insurance\*\*: Reimbursement for certain ancillary expenses associated with restoring your identity.
- Child Dark Web Monitoring (up to 10 Children): Internet and dark web surveillance monitoring of a Child's personal information.
- Child Social Network Monitoring (up to 10 Children): Notifications of when registered accounts post on social media potentially compromising their identity or reputation.
- Child Social Security Trace Monitoring (up to 10 Children): Notifications of when a new name, nickname
  or address becomes linked to a Child's social security number.

- Child Full-Service Restoration (up to 10 Children): Certified Identity Theft Restoration Specialists available for assignment to help address credit and non-credit related fraud.
  - \*Calculated on the VantageScore 3.0 model. Your VantageScore 3.0 from Experian® indicates your credit risk level and is not used by all lenders, so don't be surprised if your lender uses a score that's different from your VantageScore 3.0.
  - \*\*The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

#### Additional Steps You Can Take

To help protect your child's personal information, we strongly recommend you do the following:

- Carefully review bank, credit card company, or other financial institutions as well as government institutions like the Internal Revenue Service (IRS) statements. Notify the statement sender immediately by phone and in writing if you detect any suspicious transactions or other activity you do not recognize.
- Enroll in OnAlert, the identity monitoring service that we are offering you. You will receive alerts about any effort to use your child's name and Social Security number to establish credit. The service will help block that credit from being established if it is not you trying to initiate it.
- Additional steps and resources are available in the accompanying Reference Guide. We encourage you to read and follow these steps as well.

If you have questions, concerns or learn of any suspicious activity th	hat you be	elieve r	nay be	related	to t	his inci	dent,
please contact us at 888.769.3796 or visit	. Please	know	that we	e take	this	matter	very
seriously, and we apologize for the concern and inconvenience this r	may caus	e you.					

Sincerely,

Jim Popp President & CEO Johnson Financial Group



#### **REFERENCE GUIDE**

In the event that you suspect that you are a victim of identity theft, we encourage you to remain vigilant and consider taking the following steps:

<u>Order Your Free Credit Report.</u> To order your free credit report, visit <u>www.annualcreditreport.com</u>, call toll-free at 877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's website at <u>www.ftc.gov</u> and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. Do not contact the three credit bureaus individually; they provide your free report only through the website or toll-free number.

When you receive your credit report, review the entire report carefully. Look for any inaccuracies and/or accounts you don't recognize and notify the credit bureaus as soon as possible in the event there are any.

You have rights under the federal Fair Credit Reporting Act ("FCRA"). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit <a href="https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf">https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf</a> or <a href="https://www.ftc.gov">www.ftc.gov</a>.

Place a Fraud Alert on Your Credit or Consumer File: To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that the applicant may be a victim of identity theft. The alert notifies the merchant to take steps to verify the identity of the applicant. You can report potential identity theft to all three of the major credit bureaus by calling any one of the toll-free fraud numbers below. You will reach an automated telephone system that allows you to flag your file with a fraud alert at all three bureaus. You can flag your consumer file with ChexSystems online by visiting the website and registering for a Secure Consumer Portal Account or call the toll-free number below for more information.

Equifax	P.O. Box 740241	1-800-525-6285	www.equifax.com
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Atlanta, Georgia 30374-0241

Experian P.O. Box 9532 1-888-397-3742 www.experian.com

Allen, Texas 75013

TransUnion Fraud Victim Assistance Division 1-800-680-7289 www.transunion.com

P.O. Box 2000

Chester, Pennsylvania 19016

ChexSystems Consumer Relations 1-888-478-6536 <u>www.chexsystems.com</u>

P.O. Box 583399

Minneapolis, MN 55458

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Allen, Texas 75013

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Chester, Pennsylvania 19016

ChexSystems Consumer Relations

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1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)

- 2. Social Security number
- 3. Date of birth
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years.
- 5. Proof of current address, such as a current utility bill or telephone bill
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
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Placing a security freeze on your file may delay, interfere with, or prevent timely approval of any requests you make for credit, loans, employment, housing or other services. For more information regarding credit freezes, please contact the credit reporting agencies directly.

<u>Contact the U.S. Federal Trade Commission.</u> If you detect any incident of identity theft or fraud, promptly report the incident to your local law enforcement authorities, your state Attorney General and the Federal Trade Commission ("FTC"). If you believe you identity has been stolen, the FTC recommends that you take these additional steps.

- Close the accounts that you have confirmed or believe have been tampered with or opened fraudulently. Use the FTC's ID Theft Affidavit (available at <a href="www.ftc.gov/idtheft">www.ftc.gov/idtheft</a>) when you dispute new unauthorized accounts.
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You can learn more about how to protect yourself from becoming an identity theft victim (including how to place a fraud alert or security freeze) by contacting the FTC:

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<u>For Iowa Residents:</u> State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

**For Maryland Residents:** You can obtain information from the Maryland Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888-743-0023, www.oag.state.md.us

**For Massachusetts Residents:** You have a right to request from us a copy of any police report filed in connection with this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. As noted above, you also have the right to place a security freeze on your credit report at no charge.

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New York Attorney General's Office NYS Department of State's Division of

Bureau of Internet and Technology Consumer Protection (212) 416-8433 (800) 697-1220

https://ag.ny.gov/internet/resource-center https://www.dos.ny.gov/consumerprotecti

<u>on</u>

For North Carolina Residents: You can obtain information from the Federal Trade Commission and the North Carolina Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, www.ncdoj.gov.

<u>For Oregon Residents:</u> State laws advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission. You can contact the Oregon Attorney General at: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, (877) 877-9392, <a href="https://www.doj.state.or.us">www.doj.state.or.us</a>.

<u>For Rhode Island Residents:</u> You can obtain information from the Rhode Island Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the Rhode Island Attorney General at: 150 South Main Street, Providence, RI 02903, (401) 274-4400, <u>www.riag.ri.gov</u>. As noted above, you have the right to place a security freeze on your credit report at no charge but note that consumer reporting agencies may charge fees for other services.

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# OnAlert" is here to help you.

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## **How OnAlert™ helps.**

As cyber threats continue to increase, OnAlert offers the information, education and protection you need. Plus OnAlert has access to ChexSystems® data that no other provider in the market has today, to help make sure you're safe and secure.







Alerts



Restoration



Identity protection helps to safeguard your good credit and overall financial wellness from growing threats.

## OnAlert™ provides an all-in-one solution for all of your financial wellness needs:



# Detect fraud quickly:



Monitor your personal information and be alerted if it's detected. OnAlert will alert you within 24 hours of signing up so you can quickly take action on any suspicious or fraudulent activity.



# Minimize the impact of identity theft:

In the event that your personal information is stolen and used, have peace of mind knowing that OnAlert can help you quickly. With full-service restoration services, you can call a US-based expert for assistance in restoring your identity.