



GUARANTEE
TRUST
LIFE

Return to IDX
4145 SW Watson Ave
Suite 400
Beaverton, OR 97005

Enrollment Code: <<XXXXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

October 23, 2023

Subject: Notice of Data <<Security Incident/Breach>>

Dear <<First Name>> <<Last Name>>:

We are writing to inform you of an incident recently experienced by Guarantee Trust Life Insurance Company (“GTL”) which may have affected the security of some of your personal and protected health information. Please review this letter carefully as it contains information regarding the incident and steps that you can take to help protect your information.

What Happened? On August 23, 2023, we identified suspicious activity associated with one employee email account. We promptly launched an investigation into the nature and scope of this incident and took steps to secure our email environment. With the assistance of an independent cybersecurity forensics team, we learned that an unauthorized individual accessed the account on July 12, 2023. With this information, GTL conducted a review of the affected mailbox and determined that your personal and protected health information may have been impacted by this Incident.

What Information Was Involved? The information potentially impacted by this incident included your name, date of birth, Social Security number, medical information, including diagnosis, treatment plan, and provider name, and insurance information. **Please note that GTL has no evidence of the misuse or attempted misuse of any information potentially affected by this incident.**

What Are We Doing? As soon as we discovered the incident, we took the steps described above. In addition, we have implemented measures to further enhance the security of our email environment in order to minimize the risk of a similar incident from occurring in the future, and employees are also receiving additional training regarding email security.

Although GTL has no evidence of the misuse of any potentially impacted information, we are providing you with information about steps that you can take to help protect your personal information and are offering you complimentary identity protection services through IDX – a data breach and recovery services expert. These services include <<12/24>> months of credit and dark web monitoring, a \$1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services.

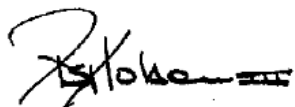
The deadline to enroll in these services is January 23, 2024. With this protection, IDX will help to resolve issues if your identity is compromised.

What You Can Do. You can follow the recommendations on the following pages to help protect your information. We also encourage you to enroll in the complementary services being offering to you by using the enrollment code provided above.

For More Information. Further information about how to protect your information appears on the following page. If you have additional questions, please call IDX toll-free at 1-800-939-4170 Monday through Friday between 8 am and 8 pm Central time (excluding U.S. holidays.)

Our responsibility to protect the privacy and confidentiality of customer information in our care is of utmost importance and an obligation we take seriously. Please accept GTL's sincere apologies and know that we regret any worry or inconvenience this may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Holson, III". The signature is stylized with a large initial "R" and a horizontal line at the end.

Richard S. Holson, III
President, CEO and Chairman of the Board of Directors
Guarantee Trust Life Insurance Company

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.