



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

December 20, 2023

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SAMPLE A SAMPLE - L01 INDIVIDUAL

APT ABC

123 ANY STREET

ANYTOWN, ST 12345-6789



Notice of Data Security Incident

Dear Sample A. Sample:

JAE Oregon, Inc. (“we,” “us,” or “our”) are writing to tell you about a data security incident that may have exposed some of your personal information. We take the protection and proper use of your information very seriously. For this reason, we are contacting you directly to explain the circumstances of the incident.

What happened?

On or about November 2, 2023, we determined that certain information hosted on our Oregon network was subject to unauthorized access. We immediately commenced an investigation, secured the network, and notified federal law enforcement of the incident. Following a thorough investigation, on November 20, 2023, we determined that certain employee files containing personal information that were stored on our network were subject to unauthorized access.

What information was involved?

The information that may have been compromised potentially included your first and last name, financial information, driver’s license number, passport number, Social Security number, medical information, and/or health insurance information.

What we are doing.

Upon detecting the incident, and to mitigate any potential harm, we immediately took action to secure the affected system and contain the incident. Additionally, we engaged an international law firm to assist with notifying law enforcement of the incident.

Further, to help relieve concerns and restore confidence following this incident, we are offering identity theft protection services at no cost to you. The identity protection services include: twenty-four (24) months of credit monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services.

Visit <https://www.experianidworks.com/credit> to activate your identity monitoring services.

*You have until **April 1, 2024** to activate your identity monitoring services.*

Membership Number: ABCDEFGHI



What you can do.

In addition to activating identity monitoring services, please review the "Recommended Steps to Help Protect Your Information" section included with this letter, which describes additional steps you can take to protect yourself, including recommendations by the Federal Trade Commission regarding how to place a fraud alert or a security freeze on your credit file.

For more information.

If you have any questions, please call 833-559-2450, Monday through Friday from 5:00 a.m. to 5:00 p.m. Pacific Time, excluding major U.S. holidays. Be prepared to provide your engagement number B112093.

Sincerely,

A handwritten signature in black ink, appearing to read "Eli Slaughter". The signature is fluid and cursive, with the first name "Eli" clearly legible and the last name "Slaughter" written in a more stylized, connected script.

Eli Slaughter
Executive General Manager
JAE Oregon, Inc.

Recommended Steps to Help Protect Your Information

1. Activate the credit monitoring provided as part of your identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, we will be able to assist you.

2. Telephone. Contact Experian at 833-559-2450 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

3. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

4. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year. **Please Note: No one is allowed to place a fraud alert on your credit report except you.**

5. Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

6. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <https://consumer.ftc.gov>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 1-877-877-9392.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.gov, Telephone: 1-919-716-6400.

