



VIDEO GAMBLING MACHINE SERVICE FORM

Montana Administrative Rules 23.16.1929(2) and (4)

Establishment Name _____ Location Operator Number _____

Serial Number _____ Model Number _____ VG MID Number _____

USE THE NUMERIC/ALPHA CODES PROVIDED ON PAGE 2 TO DESCRIBE THE FAILURES, PROBLEMS AND LABOR, IE
Failure/Problem (Power Supply Bad) = 17B Labor Description (Power Supply Replaced) = 17L

BEFORE REPAIR/UPGRADE—FAILURE PROBLEMS _____

AFTER REPAIR/UPGRADE—LABOR DESCRIPTION _____

MECHANICAL READINGS BEFORE SERVICE	
BA	_____
In	_____
Played	_____
Won	_____
Paid	_____

ELECTRICAL READINGS BEFORE SERVICE	
<i>If unable to print ticket, record electrical readings from display if possible, or follow the steps below:</i>	
Total	_____
Played	_____
Won	_____
Paid	_____

MECHANICAL READINGS AFTER SERVICE	
BA	_____
In	_____
Played	_____
Won	_____
Paid	_____

Staple Before Audit Ticket Here
Staple After Audit Ticket Here

Pull the lifetime audit history roll and record or photo copy the following information:

(A) The last accurate lifetime electronic meter readings prior to being zeroed or losing memory. (B) All payouts occurring prior to electronic being zeroed. (B) A copy of audit ticket showing zeroed meters. An after audit ticket must be attached or VGM is not repaired.

Printed Name of Service Person _____ Company Name or ID Number _____ Date _____

PART		PROBLEM/LABOR	
01	Other	A	Other
02	Battery	B	Bad
03	Bill Acceptor	C	Clean
04	Coin Mechanism	D	Clear
05	Connector	E	Defective
07	Monitor/CRT	F	Dirty
08	Electrical Switch	G	Down
09	Software	H	Incorrect
10	Keno Pad	I	Intermittent
11	Lights	J	Locked Up
12	Logic Board	K	Repair
13	Machine	L	Replace
14	Mechanical Meters	M	Retrofit
15	Memory	N	Scrambled
17	Power Supply	O	Adjust
18	Printer	P	Change
19	Header Info	Q	Corrected
20	Surge Protector	R	Modification
21	Transformer	S	Installation
23	Fuse	T	Jammed
34	I.C. (Chip)	U	Unavailable
35	Ticket Location	V	Not Labeled
36	Ticket City/County	W	Disabled
37	Ticket Serial Number	X	Not Displayed
38	Ticket Time	Y	Tested
39	Ticket Date	AA	Missing
40	Keys	BB	Mandatory Retrofit

PART		PROBLEM/LABOR	
41	Logic Board Cover	CC	Obsolete
42	Lock	DD	Missing Parts
43	Touch Screen	EE	Calibrate
44	Static Circuit	FF	Remove
45	Lockout Coil		
46	Wiring		
47	Printer Ribbon		
48	Permit		
49	VGMID#		
50	Ticket VGMID#		
51	Door Lanyard		
52	Door Strut		
53	Door Safety Support		
54	GAT		
55	Fan		