

FRAUD DETECTION CHECKLIST



DATE & MILITARY TIME

Is the date and military time correct?
Does the time stamp end in a "D" or "S"?



INK TEST

Does the ink smear or bleed? Modern tickets are printed without ink, laser technology burns into the paper.



WATERMARK

Check for watermarks visible with black light (if applicable).



TICKET SEQUENCE NUMBER

Keep track of ticket numbers for each machine.
Each time a ticket is cashed, cross out the old ticket # and record next in sequence.



CASH AMOUNT

Make sure the amount of cash is printed in both numerals and words.



LOCATION NAME & ROUTE OPERATOR

Does the ticket have the proper location name printed on it – is it spelled correctly? Does the ticket have the correct route operator logo on it (if applicable)?

PREVENTING FRAUD



LOCK IT UP

Keep VGM paper locked away when not in use.



UNIQUE PROCESS FOR HIGH-DOLLAR WINS

Establish (and advertise) a unique practice to verify tickets, once a certain amount is met.



DOUBLE UP IN RUSH HOUR

Get a second opinion. Prevent mistakes with two sets of eyes and make it a standard process during busier times/days.



VIDEO SURVEILLANCE EQUIPMENT

Keep your equipment in good working order.

If you're SURE it's a fraudulent ticket...

- 1) Minimize handling of the ticket: place in a paper envelope and seal it with tape.
- 2) Contact local law enforcement immediately.

Questions? Contact GCD @ (406) 896 - 4300

