

**IMPORTANT INFORMATION  
PLEASE REVIEW CAREFULLY**

Dear [REDACTED]

**We are writing with important information regarding a recent security incident that may affect you.**

Fredrikson & Bryon, P.A. is a law firm that, in the course of its representation of a client or performing legal services, was provided with personal information relating to you. We have learned that an unauthorized individual may have obtained access to two Fredrikson & Byron employee email accounts between March 18 and 26, 2020. At the time of this illegal and unauthorized access, it appears that one of the compromised email accounts contained your full name and Social Security number.

Upon learning of this incident, we acted immediately to secure our systems and to launch an investigation into the event in consultation with outside cybersecurity professionals who regularly investigate and analyze these types of situations. We devoted considerable time and effort to this comprehensive investigation and document review, which was concluded on September 15, 2020. Based on this investigation, we determined that personal information relating to you was located in one of the compromised accounts, as described above.

To date, we are not aware of any instances of identity fraud or improper use of your information as a direct result of this incident. Even so, out of an abundance of caution, we wanted to make you aware of the incident, explain the services we are making available to help safeguard you against identity fraud, and suggest additional steps you should consider taking.

To protect you from potential misuse of your information, we are offering you a one-year membership in the “myTrueIdentity” program provided by TransUnion Interactive, a subsidiary of TransUnion. For more information on identity theft prevention and myTrueIdentity, including instructions on how to activate your one-year membership, please see the additional information provided along with this letter.

In this additional information you also will find other precautionary measures you can take to protect your personal information, including placing a Fraud Alert and/or Security Freeze on your credit files, and/or obtaining a free credit report. We urge you to review this information and take whatever additional steps you may feel warranted. Additionally, we encourage you to remain vigilant by regularly reviewing your financial account statements and credit reports for fraudulent or irregular activity.

The privacy and security of the personal information we maintain is of the utmost importance to us. Please accept our apologies that this incident occurred. Please also know that we are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of such information.

**If you have any questions regarding this incident, please call [REDACTED], Monday through Friday, 9 a.m. to 5 p.m. Central Time or via email at [REDACTED].**

Sincerely,

Fredrikson & Byron, P.A.

– OTHER IMPORTANT INFORMATION –

**1. Enrolling in Complimentary 12-Month Credit Monitoring.**

As a safeguard, we have arranged for you to enroll, at no cost to you, in one year of online credit monitoring through the “myTrueIdentity” program provided by TransUnion Interactive, a subsidiary of TransUnion®, one of the three nationwide credit reporting companies.

To enroll in this service, go to the myTrueIdentity website at [REDACTED] and in the space referenced as “Enter Activation Code”, enter the following 12-letter Activation Code: [REDACTED].

From there, follow the three steps to receive your credit monitoring service online within minutes.

You can sign up for the online credit monitoring service anytime between now and [REDACTED]. Due to privacy laws, we cannot register you directly.

Please note that credit monitoring service might not be available for individuals who do not have a credit file with TransUnion, or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score. The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, change of address and more. The service also includes access to an identity restoration program that provides assistance in the event your identity is compromised to help you restore your identity and up to \$1,000,000 in identity theft insurance with no deductible. Policy limitations and exclusions may apply; see the myTrueIdentity web site for details.

If you believe you may be a victim of identity theft, please call the toll-free TransUnion Fraud Response Services hotline at [REDACTED]. When prompted, enter the following six-digit telephone pass code: [REDACTED].

From there, you will be connected to a TransUnion representative to discuss your identity theft issue.

**2. Placing a Fraud Alert on Your Credit File.**

Whether or not you choose to use the complimentary 12-month credit monitoring services, we recommend that you place an initial one-year “Fraud Alert” on your credit files, an action that can be done at no charge. A fraud alert tells creditors to contact you personally before they open any new accounts. To activate a fraud alert, contact any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others.

**Equifax**  
P.O. Box 105069  
Atlanta, GA 30348  
[www.equifax.com](http://www.equifax.com)  
(800) 525-6285

**Experian**  
P.O. Box 2002  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
(888) 397-3742

**TransUnion LLC**  
P.O. Box 2000  
Chester, PA 19016  
[www.transunion.com](http://www.transunion.com)  
(800) 680-7289

**3. Consider Placing a Security Freeze on Your Credit File.**

If you are very concerned about becoming a victim of fraud or identity theft, you may request a “Security Freeze” be placed on your credit file, again at no charge to you. A security freeze prohibits, with certain specific exceptions, the consumer reporting agencies from releasing your credit report or any information from it without your express authorization. You may place a security freeze on your credit report by contacting all three nationwide credit reporting companies at the numbers below or by sending a request in writing to:

**Equifax Security Freeze**

P.O. Box 105788  
Atlanta, GA 30348

<https://www.freeze.equifax.com>

(800) 349-9960

**Experian Security Freeze**

P.O. Box 9554  
Allen, TX 75013

<http://experian.com/freeze>

(888) 397-3742

**TransUnion Security Freeze**

P.O. Box 2000  
Chester, PA 19016

<http://www.transunion.com/securityfreeze>

(888) 909-8872

In order to activate a security freeze, you'll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep this information in a safe place as you will need it if you choose to lift the freeze.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the city or jurisdiction in which you currently reside.

Please note that if you do place a security freeze *prior* to enrolling in the credit monitoring service as described above, you will need to remove the freeze in order to sign up for the credit monitoring service. After you sign up for the credit monitoring service, you may refreeze your credit file.

**4. Obtaining a Free Credit Report.**

Under federal law, you are entitled to one free credit report every 12 months from each of the above three major nationwide credit reporting companies. Call **(877) 322-8228** or request your free credit reports online at **www.annualcreditreport.com**. Review your credit reports for discrepancies, particularly any accounts you did not open or inquiries from creditors that you did not authorize. Verify that all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

**5. Additional Helpful Resources.**

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting the agency on the web at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft), by phone at 1-877-IDTHEFT (877) 438-4338, or by mailing the Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.