Attachment

Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

October 15, 2019

E9608-L03-0000002 P001 T00002 **********MIXED AADC 159
SAMPLE A SAMPLE - NON-CS FULL PII
APT 123
123 ANY ST
ANYTOWN, US 12345-6789

Re: **IMPORTANT NOTICE ABOUT YOUR PERSONAL INFORMATION**

Dear Sample B Sample:

I am writing to notify you of a recent security incident that may involve your personal information. Through our internal security procedures, we discovered that an employee's email account was compromised on April 11, 2019. The employee's email account contained correspondence relating to maintaining consumer accounts and in some cases attachments. Although we cannot be certain, we believe some of your personal information may have been accessed, including your name, Social Security number, date of birth and account number.

Unfortunately, security incidents occur at many companies and organizations and are frequently in the news. Hackers target entities with personal information, and some incidents involve thousands or even millions of persons' information.

We take client privacy seriously, and we want to inform you of what we are doing to protect you and what you can do to protect yourself.

We have engaged an outside cybersecurity firm to assist us in developing additional, precautionary steps that we believe will mitigate the possibility of any future similar occurrences. These measures include enhanced security features that we have added to our email system, as well as improved internal processes and procedures regarding cybersecurity.

Additionally, we stand ready to assist you in taking steps to protect yourself from possible unauthorized use of your personal information, and we want to make sure you are aware of the resources that are available to you to diminish any inconvenience you may experience.

To help protect your identity, we are offering a complimentary two-year membership of Experian's® IdentityWorks℠. This product provides you with identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: 01/31/2020** (Your code will not work after this date.)
- Visit the Experian IdentityWorks enroll at: www.experianidworks.com/credit
- Provide your **activation code: ABCDEFGHI**

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