

C/O ID Experts <<Return Address>> <<City>>, <<State>> <<Zip>> To Enroll, Please Call: 1-833-968-1688 Or Visit: <u>https://app.myidcare.com/account-</u> <u>creation/protect</u> Enrollment Code: <<XXXXXXX>>

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>

April 15, 2020

Re: Notice of Data Security Incident

Dear <</First Name>> <<Last Name>>,

I am writing to inform you of an incident that may have involved your personal information. <u>Tellepsen uses Paperless Pay</u> <u>as a third-party payroll service that provides my-estub.com to Tellepsen employees</u>. Recently, Paperless Pay informed Tellepsen of an incident that may have involved your personal information. This letter contains information about the incident and steps you can take to protect your personal information.

What Happened?

On February 19, 2020, Paperless Pay was informed by law enforcement that an unauthorized person was offering to sell access to their client database on the Dark Web. As soon as they learned this, Paperless Pay shut down their web server to prevent any unauthorized access. Paperless Pay conducted an investigation and discovered that the unauthorized user gained access to a server where Tellepsen employee data was stored. On March 20, 2020, Paperless Pay informed us about the incident. Although there is no evidence that the unauthorized user actually accessed the data, out of an abundance of caution we are writing to inform you about the incident and to share with you steps you can take to protect your personal information.

What Information Was Involved.

The following information may have been involved in the incident: your name, address, pay and withholdings, last four digits of a bank account number, and Social Security number.

What We Are Doing.

We are providing you with this notice and information about steps you may wish to take to protect your personal information. In addition, we are offering identity theft protection services through ID Experts[®], the data breach and recovery services expert, to provide you with MyIDCareTM <u>at no cost to you</u>. MyIDCare services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised.

What You Can Do.

We encourage you to contact ID Experts with any questions and to enroll in the free MyIDCare services by calling 1-833-968-1688 or going to <u>https://app.myidcare.com/account-creation/protect</u> and using the Enrollment Code provided above. MyIDCare experts are available Monday through Friday from 8 am - 8 pm Central Time. Please note the deadline to enroll is July 15, 2020.

Again, at this time, there is no evidence that your information has been misused. However, we encourage you to take full advantage of this service offering. MyIDCare representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

For More Information.

You will find detailed instructions for enrollment on the enclosed Recommended Steps document. Also, you will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

Please call 1-833-968-1688 or go to <u>https://app.myidcare.com/account-creation/protect</u> for assistance or for any additional questions you may have.

Sincerely,

Charles W. Sommer Vice President and Chief Financial Officer Tellepsen

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, I recommend that you remain vigilant and review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <u>http://www.annualcreditreport.com/</u>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can also contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion	Free Annual Report
P.O. Box 105851	P.O. Box 9532	P.O. Box 1000	P.O. Box 105281
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016	Atlanta, GA 30348
1-800-525-6285	1-888-397-3742	1-877-322-8228	1-877-322-8228
www.equifax.com	www.experian.com	www.transunion.com	www.annualcreditreport.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Security Freeze: In some U.S. states, you have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. A security freeze may be placed or lifted free of charge. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state. Residents of Maryland, North Carolina, and Rhode Island can obtain more information from their Attorneys General using the contact information below.

Federal Trade Commission 600 Pennsylvania Ave, NW	Maryland Attorney General	North Carolina Attorney General	Rhode Island Attorney General
Washington, DC 20580	200 St. Paul Place	9001 Mail Service Center	150 South Main Street
consumer.ftc.gov, and	Baltimore, MD 21202	Raleigh, NC 27699	Providence, RI 02903
www.ftc.gov/idtheft	oag.state.md.us	<u>ncdoj.gov</u>	http://www.riag.ri.gov
1-877-438-4338	1-888-743-0023	1-877-566-7226	401-274-4400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include knowing what is in your file; disputing incomplete or inaccurate information; and requiring consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf.

Protecting personal information of a Minor: You can contact the three national credit reporting agencies to request a search for a credit report associated with a minor's Social Security number. If a report exists, request a copy and immediately report fraudulent accounts to the credit reporting agency. You can also report any misuse of minor's information to the FTC at <u>https://www.identitytheft.gov/</u>. For more information visit: <u>https://www.consumer.ftc.gov/articles/0040-child-identity-theft</u>.