



March 13, 2017

[Redacted]

Dear [Redacted]

Geokinetics is committed to maintaining the privacy and security of our employees' personal information. We recently sent an email to current employees and former employees for whom we have an email address, providing notice of an incident involving some of that information. This is a follow up to that notice to provide you with additional information regarding the incident, including steps you can take to protect yourself and instructions for enrollment in a complimentary credit monitoring and identity theft protection service.

On March 6, 2017, we learned that Geokinetics 2016 W-2s, including yours, were sent out on January 25, 2017 outside the organization. As you know, W-2s contain information that include your name, address, Social Security number, and earnings information. Upon learning this, we immediately began an investigation.

We are notifying you so that you can take appropriate steps to protect yourself and to offer you a complimentary one-year membership of Experian's® IdentityWorksSM. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. IdentityWorksSM is completely free and enrolling in this program will not hurt your credit score. **For more information on IdentityWorksSM, including instructions on how to activate your complimentary one-year membership, as well as some additional steps you can take to protect yourself, please see the page that follows this letter. Identity Restoration assistance is immediately available to you.**

To help prevent something like this from happening again, we are aggressively analyzing where process changes are needed and will take the appropriate actions. We have also notified the IRS and state taxing authorities of the incident. The IRS and state taxing authorities have indicated to us that they will monitor affected employees' returns for the purposes of attempting to prevent fraudulent tax refunds from being paid out.

We regret any concern this may cause you. If you have any questions, please call 1-844-427-5552, Monday through Friday, from 7:00 a.m. to 7:00 p.m. CST.

Sincerely,

A handwritten signature in black ink that reads "Bernie Escobedo". The signature is written in a cursive, slightly slanted style.

Bernie Escobedo
Director of Human Resources



ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

[REDACTED] (Your code will not work after this date)

Visit the Experian IdentityWorks website to enroll: www.experianidworks.com/creditone

- Provide your activation code [REDACTED]

If you have questions about the product, need assistance with identity restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332 by [REDACTED]. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services by Experian.

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.¹
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information.

Additional Steps You Can Take

Even if you choose not to take advantage of this free credit monitoring, we recommend that you remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from

¹ Offline members will be eligible to call for additional reports quarterly after enrolling.

^{**} Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

[REDACTED]
[REDACTED] 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111
[REDACTED] Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
[REDACTED] TransUnion, PO Box 2000 [REDACTED] 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from [REDACTED] sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft

If you know or suspect you are a victim of tax-related identity theft, the IRS recommends these steps:

- Respond immediately to any IRS notice; call the number provided or, if instructed, go to IDVerify.irs.gov.
- Complete IRS Form 14039, Identity Theft Affidavit, if your efiled return rejects because of a duplicate filing under your SSN or you are instructed to do so. Use a fillable form at IRS.gov, print, then attach the form to your return and mail according to instructions.
- Continue to pay your taxes and file your tax return, even if you must do so by paper.

If you previously contacted the IRS and did not have a resolution, contact the IRS for specialized assistance at 1-800-908-4490.

