gross electric
since 1910
LIGHTING & DECORATIVE HARDWARE
ELECTRICAL & SAFETY SUPPLY

To Enroll, Please Call:
1-800-939-4170
Or Visit:
https://app.idx.us/account-creation/protect
Enrollment Code: <<XXXXXXX>>

C/O IDX
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

April 26, 2021

Re: Notice of Data Security Incident

Dear <<First Name>> <<Middle Initial>> <<Last Name>>,

We are writing to inform you of a data security incident experienced by Gross Electric, Inc. ("Gross Electric") that may have affected your personal information. At Gross Electric, we take the privacy and security of personal information very seriously. This letter contains information about the incident and steps you can take to protect your personal information.

What Happened? On March 10, 2021, Gross Electric discovered unusual activity on its systems rendering certain of its systems / files inaccessible. Upon learning of this activity, we immediately took steps to secure our digital environment and assembled a team to respond to the incident. We engaged a leading independent digital forensics firm to investigate the incident, to ensure that it was contained, and to evaluate what information, if any, may have been accessed without authorization. As a result of this investigation, we learned that Gross Electric systems were accessed without authorization and malware was deployed to render data inaccessible. Though Gross Electric has no evidence of access to, acquisition of, or misuse of personal information stored on its systems, we are providing you with notification of this incident and information about steps you can take to help protect your personal information out of an abundance of caution.

What Information Was Involved? Gross Electric and the digital forensics firm investigating the incident found no evidence of unauthorized access to or acquisition of personal information. However, the following information was located on one of the impacted servers: your name and address, Social Security number, and bank account and routing numbers.

What We Are Doing. As soon as Gross Electric discovered the incident, we took the steps described above. We also implemented additional security features for our email system to reduce the risk of a similar incident in the future.

In addition, though we are not aware of the misuse of any potentially impacted information and have no evidence of unauthorized access to or acquisition of files containing personal information, we are providing you information about steps you can take to help protect your personal information and identity theft protection services through IDX, a data security and recovery services expert. Your complimentary enrollment in IDX Identity™ includes: credit and CyberScan monitoring, a $1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services.

What You Can Do. Please read the recommendations included with this letter which you can follow to help protect your personal information. We also encourage you to enroll in free identity protection services by calling 1-800-939-4170 or going to https://app.idx.us/account-creation/protect and using the Enrollment Code provided above. IDX

representatives are available Monday through Friday from 9 a.m. - 9 p.m. Eastern Time. Please note the deadline to enroll is July 26, 2021.

For more information: Please accept our sincere apologies for any worry or inconvenience that this may cause you. Please call 1-800-939-4170 or go to https://app.idx.us/account-creation/protect for assistance or for any additional questions you may have. Please have your enrollment code ready.

Sincerely,

Victor Siewert
Corporate Controller
Gross Electric, Inc.

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant and review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com/, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can also contact one of the following three national credit reporting agencies:

Equifax	**Experian**	**TransUnion**	**Free Annual Report**
P.O. Box 105851	P.O. Box 9532	P.O. Box 1000	P.O. Box 105281
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016	Atlanta, GA 30348
1-800-525-6285	1-888-397-3742	1-800-916-8800	1-877-322-8228
www.equifax.com	www.experian.com	www.transunion.com	www.annualcreditreport.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Security Freeze: In some U.S. states, you have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. A security freeze may be placed or lifted free of charge. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state. Residents of Maryland, North Carolina, and Rhode Island can obtain more information from their Attorneys General using the contact information below.

Federal Trade Commission	**Maryland Attorney General**	**North Carolina Attorney General**	**Rhode Island Attorney General**
600 Pennsylvania Ave, NW	200 St. Paul Place	9001 Mail Service Center	150 South Main Street
Washington, DC 20580	Baltimore, MD 21202	Raleigh, NC 27699	Providence, RI 02903
consumer.ftc.gov, and	oag.state.md.us	ncdoj.gov	http://www.riag.ri.gov
www.ftc.gov/idtheft	1-888-743-0023	1-877-566-7226	401-274-4400
1-877-438-4338			

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include knowing what is in your file; disputing incomplete or inaccurate information; and requiring consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf.

Protecting personal information of a Minor: You can contact the three national credit reporting agencies to request a search for a credit report associated with a minor's Social Security number. If a report exists, request a copy and immediately report fraudulent accounts to the credit reporting agency. You can also report any misuse of minor's information to the FTC at https://www.identitytheft.gov/. For more information visit: https://www.consumer.ftc.gov/articles/0040-child-identity-theft.