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NAME
ADDRESS

Activation/Enrollment Code: XXXXXXXXXXXX

September 28, 2020

Notice of Data Breach

As a Hall, Noble & Druce, P. C. ("HND") client, we are contacting you to follow up on the preliminary letter we sent in July. As we advised earlier, Hall, Noble & Druce, P. C. ("HND") experienced a cybersecurity attack that may have involved your personal information. Our investigation into the incident has determined that unauthorized persons accessed portions of our systems that contain client personal information. However, at this time, we have been unable to confirm whether your information was affected. We have outlined below what happened, how we are handling the situation, and measures you can take. We have also provided contact information if you have additional questions.

What Happened

On July 8, 2020, HND became aware it had been the victim of an external cyber security attack. In the course of our investigation and remediation efforts, we determined the attack occurred on various dates from June 24, 2020 to July 8, 2020. Affected data included client personal information.

What Information Was Involved

The personal information involved consisted of names, addresses, dates of birth, Social Security numbers and taxpayer identification numbers. If you provided us with your driver's license number or bank account number for direct deposit, this information may have been present as well

What We Are Doing

Upon discovering the incident, we promptly contacted the Internal Revenue Service. We also engaged third party experts to assist with remediation efforts and worked diligently to review the scope of the incident.

Since the incident, we have taken steps to mitigate risk and ensure the threat actor is no longer in our systems. We will continue to assess our security policies and procedures and implement precautions and safeguards as necessary to prevent future incidents.

As an added safeguard, we are providing an opportunity to enroll in a one year online credit monitoring service (myTrueIdentity), at no cost to you. The service is provided by TransUnion Interactive, a subsidiary of TransUnion®, one of the three nationwide credit reporting companies. Please see below for enrollment information.

What You Can Do

As with any data incident, we recommend you remain vigilant by doing all of the measures listed below. Please see the section **Additional Actions to Help Reduce Chances of Identity Theft** for details about implementing these measures.

- Review your personal account statements;
- Monitor free credit reports;
- Report any suspicious activity on your account to the company or financial institution; and
- Immediately report any fraudulent activity or suspected identity theft to your local law enforcement, state attorney general, and/or the Federal Trade Commission.

We also strongly urge you to activate the one year of free credit monitoring service we have arranged.

To Enroll in Free Credit Monitoring Services

How to Enroll: You can sign up online or via U.S. mail delivery. **The enrollment deadline is December 31, 2020.**

- To enroll in this service, go to the myTrueIdentity website at www.MyTrueIdentity.com and, in the space referenced as "Enter Activation Code," enter the 12-letter Activation Code listed above and follow the three steps to receive your credit monitoring service online within minutes.
- If you do not have access to the Internet and wish to enroll in a similar offline, paper-based credit monitoring service, via U.S. mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at **1-855-288-5422**. When prompted, enter the six-digit telephone passcode XXXXXX and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and **December 31, 2020. DUE TO PRIVACY LAWS, WE CANNOT REGISTER YOU DIRECTLY.** Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion or an address in the United States (or its territories) and a valid Social Security number or are under the age of 18. Enrolling in this service will not affect your credit score.

Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score.

The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, changes of address, and more.

The service also includes access to an identity restoration program that provides assistance in the event that your identity is compromised and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

For More Information

We take the privacy and security of your personal information seriously and regret any concern and inconvenience this incident may cause you. Please call (307) 362-6631 for any questions you may have.

Sincerely,

Lori A. Hall, C. P. A.

Lori A. Hall, C. P. A.
Hall, Noble & Druce, P. C.

ADDITIONAL ACTIONS TO HELP REDUCE CHANCES OF IDENTITY THEFT

We recommend that you remain vigilant and consider taking one or more of the following steps to avoid identity theft, obtain additional information, and protect your personal information:

1. Place a 90 Day FRAUD ALERT on Your Credit File

An initial 90-day security alert indicates to anyone requesting your credit file that you suspect you are a victim of fraud. When you or someone else attempts to open a credit account in your name, increase the credit limit on an existing account, or obtain a new card on an existing account, the lender should take steps to verify that you have authorized the request. If the credit cannot verify that you have authorized this, the request should not be satisfied. You may contact one of the credit reporting companies below for assistance.

Experian: 1-888-397-3742; www.experian.com

TransUnion: 1-800-680-7289; www.transunion.com

Equifax: 1-800-525-6285; www.equifax.com

2. Place a SECURITY FREEZE on Your Credit

If you are concerned about becoming a victim of security fraud or identity theft, a security freeze might be right for you. Placing a freeze on your credit report will prevent lenders and others from accessing your credit report, which will prevent them from extending credit. With a security freeze in place, you will be required to take special steps when you wish to apply for any type of credit. This process is also accessed through each of the credit reporting companies and there is no charge.

3. Order Your Free ANNUAL CREDIT REPORTS

Do so by visiting www.annualcreditreport.com or call 877-322-8228. Once you receive your credit reports, review them for discrepancies, identify any accounts you did not open, or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice any incorrect information, contact the credit reporting company.

4. Manage Your Personal Information

Take steps that include carrying only essential documents with you, be aware of with whom you share your personal information, and shred receipts, statements, and other sensitive information.

5. Use Tools from Credit Providers

Carefully review your credit reports and bank, credit card, and other account statements. Be proactive and create alerts on your credit cards and bank accounts for notice of activity. If you discover unauthorized or suspicious activity on your credit report or by any other means, file an identity theft report with your local police and contact a credit reporting company.

6. Fair Credit Reporting Act

The Fair Credit Reporting Act (FCRA) establishes procedures for correcting mistakes on your credit record and requires that your record be made available only for certain legitimate business needs. Under the FCRA, both the credit bureau and the organization that provided the information to the credit bureau (the "information provider"), such as a bank or credit card company, are responsible for correcting inaccurate or incomplete information in your report. To protect your rights under the law, contact both the credit bureau and the information provider.

7. Suspected Identity Fraud

You can report suspected incidents of identity theft to local law enforcement, your state Attorney General, or the Federal Trade Commission.

8. Obtain More Information about Identity Theft and Ways to Protect Yourself Contact the

Federal Trade Commission hotline: 877-436-4338, TTY 866-653-4261, www.ftc.gov/idtheft.

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue
NW Washington, DC 20580