

February 24, 2017

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Missoula, MT 59808

### **NOTICE OF DATA BREACH**

On behalf of Liberty Hardware Manufacturing Corporation, I am writing to inform you about a recent incident that involved personal information about you.

**WHAT HAPPENED.** On February 7, 2017, we were informed that Aptos, our digital platform provider, experienced a security incident last year that involved our website at <https://www.libertyhardware.com>. To date, the investigation by Aptos indicates that the intrusion began in February 2016 and ended in December 2016. During that time, we understand that cyber criminals placed malware on Aptos' servers and gained access to Liberty Hardware data. We have been assured that the malware has been removed and that the criminals no longer have access to Aptos' systems or data.

Aptos has informed us that they discovered the intrusion in November 2016. We understand that Aptos then contacted Federal law enforcement agencies and the U.S. Department of Justice, and law enforcement requested that notification to businesses (including Liberty Hardware) be delayed to allow the investigation to move forward.

**WHAT INFORMATION WAS INVOLVED.** Aptos has informed us that the attackers had access to the following information about orders made by customers on <https://www.libertyhardware.com> before September 12, 2016, including the following information about you:

- First and last name;
- Address;
- Phone number;
- Email address; and
- Debit or credit card number, with expiration date.

**WHAT WE ARE DOING.** We have been working with Aptos to learn more about the incident. Aptos has indicated that it has worked with a leading cybersecurity firm to remove the malware from its systems and is actively monitoring the platform to safeguard personal information. We understand that law enforcement continues to investigate this incident.

**WHAT YOU CAN DO.** We recommend that you review the information provided in this letter for some steps that you may take to protect yourself against any potential misuse of your personal information.

As a precaution, we have arranged for you, at your option, to enroll in a complimentary one-year credit monitoring service. We have engaged AllClear ID to provide you with its AllClear Credit Monitoring service, which sends alerts when banks and creditors use your identity to open new accounts. The alerts contained detailed information so that if there is fraudulent activity, you can take action. You have until October 31<sup>st</sup>, 2017 to activate the free credit monitoring service by using the following activation code: **1454748763**. This code is unique for your use and should not be shared. To enroll, go to [enroll.allclearid.com](http://enroll.allclearid.com) and enter your code or call 855-904-5759 and provide your activation code.

You should remain vigilant for incidents of fraud and identity theft, including regularly reviewing your account statements and monitoring free credit reports. If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

# LIBERTY HARDWARE

MUSCO HARDWARE CORPORATION

In addition, you may contact the Federal Trade Commission ("FTC") or law enforcement, including your Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC's Web site, at [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), or call the FTC, at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may also periodically obtain credit reports from each nationwide credit reporting agency. If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit reporting agency delete that information from your credit report file. In addition, under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com) or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax  
(800) 525-6285  
P.O. Box 740241  
Atlanta, GA 30374-0241  
[www.equifax.com](http://www.equifax.com)

Experian  
(888) 397-3742  
P.O. Box 9701  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)

TransUnion  
(800) 916-8800  
Fraud Victim Assistance Division  
P.O. Box 2000  
Chester, PA 19022  
[www.transunion.com](http://www.transunion.com)

In addition, you may obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes. You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed above. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file. In addition, you can contact the nationwide credit reporting agencies regarding how you may place a security freeze to restrict access to your credit report.

You can also contact the nationwide credit reporting agencies at the following numbers to place a security freeze to restrict access to your credit report:

- (1) Equifax – (800) 349-9960
- (2) Experian – (888) 397-3742
- (3) TransUnion – (888) 909-8872

You will need to supply your name, address, date of birth, Social Security number and other personal information. The fee to place a credit freeze varies based on where you live. After receiving your request, each credit reporting agency will send you a confirmation letter containing a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.

**FOR MORE INFORMATION.** Please know that we regret any inconvenience or concern this incident may cause you. Please do not hesitate to contact us at 800-542-3789 if you have any questions or concerns.

Sincerely,



Bryan T. Collie  
Chief Financial Officer

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*IF YOU ARE AN IOWA RESIDENT:* You may contact local law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft. You can contact the Iowa Attorney General at:

Office of the Attorney General  
1305 E. Walnut Street  
Des Moines, IA 50319  
(515) 281-5164  
<http://www.iowaattorneygeneral.gov/>

*IF YOU ARE A MARYLAND RESIDENT:* You may obtain information about avoiding identity theft from the FTC or the Maryland Attorney General's Office. These offices can be reached at:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
<http://www.ftc.gov/idtheft/>

Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023  
[www.oag.state.md.us](http://www.oag.state.md.us)

*IF YOU ARE A NORTH CAROLINA RESIDENT:* You may obtain information about preventing identity theft from the FTC or the North Carolina Attorney General's Office. These offices can be reached at:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
[www.consumer.gov/idtheft](http://www.consumer.gov/idtheft)

North Carolina Department of Justice  
Attorney General Roy Cooper  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226  
<http://www.ncdoj.com>

*IF YOU ARE A RHODE ISLAND RESIDENT:* Please contact state or local law enforcement to determine whether you can file or obtain a police report in regard to this incident. In addition, you can contact the Rhode Island Attorney General at:

Office of the Attorney General  
150 South Main Street  
Providence, Rhode Island 02903  
(401) 274-4400  
<http://www.riag.ri.gov/>