## State of Montana Department of Justice



# Next Generation 9-1-1 Consultant Services

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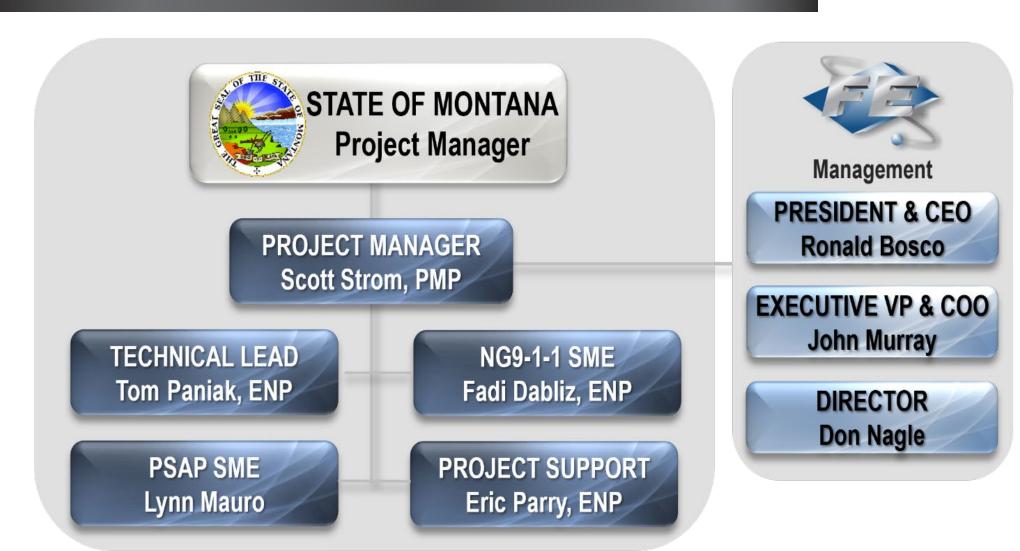
#### **Presentation Overview**



- Project Team
- Project Approach
- Timeline

#### **Project Team**





#### **Team Attributes**



- Longstanding /active members of NENA working groups and boards
- Certified NENA ENPs
- Proficient with all three versions of NENA i3 (version 4 in progress)
- Familiar with all E9-1-1 and NG9-1-1 NENA documents
- Implementing (and have implemented) NENA i3-based NG9-1-1 solutions



Task 1—System
Needs Assessment

Task 2—Initial System Design

Task 3—SOW and RFP for the System

Task 4—Vendor Selection and Contract Task 5—Contract Service Level Agreements

#### Project Management and QA throughout NG911 Implementation

Task 6—System Implementation Plan

Task 7—System Installation Plan

Task 8—System Migration Plan

Task 9—System
Training Plan

Task 10—System Maintenance Plan



Task 1: System Needs Assessment

Task 2: Initial System Design

#### Goal:

Refresh/update the State's and PSAPs' requirements for the NG9-1-1 system to reflect updates since the previous assessment.



#### Task 3: SOW and RFP for the System

#### Goal:

Develop a statement of work and final technical specifications for an RFP for an i3 compliant ESInet and a hosted CPE solution that includes 9-1-1 telephone network.



Task 4: Vendor Selection and Contract

Task 5: Contract Service Level Agreements

#### Goal:

Answer questions and advise the Department and its selection committee during the RFP process.

Assist in development of contractual requirements and negotiate the contract with the selected vendor(s) for the creation/implementation of the ESInet and a hosted CPE.



Task 6: System Implementation Plan

Task 7: System Installation Plan

Task 8: System Migration Plan

Task 9: System Training Plan

Task 10: System Maintenance Plan

Task 11: Implementation Project Management Oversight

#### Goal:

Assist the State's Project Team during the installation and migration to the NG9-1-1 solution with vendor contract compliance.

# **Anticipated Timeline**



Phase	Duration
Project Initiation and Planning	1 month
Requirements and RFP Development	3 – 4 months
Vendor Proposal Response Period	2 – 3 months
Vendor Evaluation and Selection	3 – 4 months
Contract Negotiations	2 – 3 months
Implementation Project Management Oversight	2 – 3 years

## **Thank You**



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