



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country >>

Dear <<first_name>> <<last_name>>:

Peak Vista Community Health Centers writes to notify you of a recent incident that may impact the privacy of certain information provided to us. We take the privacy of our patient information seriously, and while we have no evidence to suggest that any information was misused, we are providing you information about the incident, our response, and steps you can take to protect your information.

On March 7, 2021, one of our healthcare facilities was burglarized and certain computer devices were stolen. Upon discovery, we immediately notified law enforcement and worked to confirm the security of our records and to determine what information was potentially at risk. On March 31, 2021, following a thorough analysis, our investigation determined that two of the stolen computers contained protected health information, and we were unable to rule out the possibility that the information could have been accessed. Therefore, in an abundance of caution, we are notifying potentially impacted individuals, including you, of this incident. The type of information involved includes your name and the following: <<b2b_text_1(DataElements)>>.

In response to this incident, we are reviewing our current policies and procedures related to data protection. We also encourage you to review the enclosed *"Steps You Can Take to Protect Your Information"* for additional resources available to you.

We understand you may have questions about this incident. You may contact our dedicated call center at 1-855-930-6231, Monday through Friday from 7:00 a.m. to 4:30 p.m. Mountain Time (excluding major U.S. holidays), or write to us at 3205 North Academy Blvd, Suite 130, Colorado Springs, CO 80917, Attn: Lorrie Pritt.

We regret that this incident occurred and any concern it may cause you. The privacy and security of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

Robert Nartker
Chief Operating Officer
Compliance Office

STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to contact the credit reporting bureaus or place a credit freeze, please contact the bureaus listed below:

TransUnion

1-800-680-7289
www.transunion.com

TransUnion Fraud Alert

P.O. Box 2000
Chester, PA 19016-2000

TransUnion Credit Freeze

P.O. Box 160
Woodlyn, PA 19094

Experian

1-888-397-3742
www.experian.com

Experian Fraud Alert

P.O. Box 9554
Allen, TX 75013

Experian Credit Freeze

P.O. Box 9554
Allen, TX 75013

Equifax

1-888-298-0045
www.equifax.com

Equifax Fraud Alert

P.O. Box 105069
Atlanta, GA 30348-5069

Equifax Credit Freeze

P.O. Box 105788
Atlanta, GA 30348-5788

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice was not delayed by law enforcement.

هذه الرسالة من Peak Vista Community Health Centers وتتضمن معلومات مهمة حول حادث وقع مؤخرًا قد يتضمن معلوماتك الصحية المحمية. لمزيد من المعلومات حول هذا الحادث، يرجى الاتصال بمركز الاتصال المخصص لدينا على 1-855-930-6231، من الإثنين إلى الجمعة من 7:00 صباحًا إلى 4:30 مساءً بالتوقيت الجبلي (باستثناء بعض الأعياد الوطنية الأمريكية).

Това писмо е от здравните центрове на общността Peak Vista и включва важна информация за скорошен инцидент, който може да включва вашата защитена здравна информация. За повече информация относно този инцидент, моля, свържете се с посочения от нас кол център на 1-855-930-6231, от понеделник до петък от 7:00 до 16:30 ч. Планинска часова зона (с изключение на някои национални празници на САЩ).

本函来自 Peak Vista 社区健康中心，包含关于一个近期事件的重要信息，其中可能涉及您受保护的健康信息。欲了解有关此事件的更多信息，请在周一至周五上午 7:00 至下午 4:30 与我们指定的呼叫中心联系，电话 1-855-930-6231 山地时间（不包括某些美国全国法定假日）。

See kiri pärineb Peak Vista kogukonna tervisekeskustest ja sisaldab olulist teavet hiljutise juhtumi kohta, mis võib hõlmata teie kaitstud tervise teavet. Selle juhtumi kohta lisateabe saamiseks võtke palun ühendust meie ettenähtud kõnekeskusega esmaspäevast reedeni kell 7.00–16.30 numbril 1-855-930-6231. Kaljumäestiku aeg (välja arvatud osad USA riigipühad).

Ini adalah surat dari Peak Vista Community Health Center dan berisi informasi penting mengenai insiden baru-baru ini yang mungkin melibatkan informasi rahasia kesehatan Anda. Untuk informasi lebih lanjut mengenai insiden ini, silakan hubungi *call center* yang kami tunjuk di 1-855-930-6231, Senin hingga Jumat mulai pukul 7.00 sampai 16.30 Waktu Standar Pegunungan (tidak termasuk beberapa hari libur nasional AS).

このお知らせの差出人は Peak Vista Community Health Centers（ピーク・ビスタ・コミュニティ・ヘルス・センターズ）です。このお知らせには、最近発生したインシデントに関する重要な情報が含まれています。このインシデントは保護されているご自身の健康に関する情報に影響する可能性があります。インシデントの詳細については、当機関指定のコールセンターまでお電話（1-855-930-6231）でお問い合わせいただきますようお願いいたします。受付時間は、月曜日から金曜日の午前 7 時から午後 4 時 30 分（山岳部標準時）となります（米国の一部の祝祭日を除きます）。

피크비스타 지역사회 보건소(Peak Vista Community Health Centers)에서 보내 드리는 이 서신에는 귀하의 민감 건강 정보(PHI)가 포함될 수 있는 최근 사건에 관한 중요 정보가 담겨 있습니다. 이 사건에 대한 자세한 내용은 일부 미국 공휴일을 제외하고 월요일 ~ 금요일, 산지 시간(MT: Mountain Time)으로 오전 7 시부터 오후 4 시 30 분까지 지정 콜센터에 1-855-930-6231 번으로 문의해 주시기 바랍니다.

यो पत्र पिक भिस्टा सामुदायिक स्वास्थ्य केन्द्रहरूबाट हो र यसमा तपाईंको संरक्षित स्वास्थ्य जानकारी हुन सक्ने गरी हालैको एक घटनाको बारेमा महत्वपूर्ण जानकारी समावेश छ । यस घटनाको बारेमा थप जानकारीको लागि, कृपया हाम्रो तोकिएको कल सेन्टर 1-855-930-6231 मा सोमबारदेखि शुक्रबार बिहान 7:00 देखि अपरान्ह 4:30 सम्म सम्पर्क गर्नुहोस्। माउन्टेन समय (केही अमेरिकी राष्ट्रिय बिदाहरूको बाहेक)।

Esta carta foi-lhe enviada pelos Peak Vista Community Health Centers e inclui informações importantes sobre um incidente recente que poderá envolver dados confidenciais sobre a sua saúde. Para mais informações sobre este incidente, contacte a linha de apoio específica pelo 1-855-930-6231, de segunda a sexta, das 7h00 às 16h30 Mountain Time (excluindo alguns feriados nacionais dos EUA).

ਇਹ ਪੱਤਰ 'ਪੀਕ ਵਿਸਟਾ ਕਮਿਊਨਿਟੀ ਹੈਲਥ ਸੈਂਟਰਜ਼' (Peak Vista Community Health Centers) ਵੱਲੋਂ ਹੈ ਅਤੇ ਇਸ ਵਿੱਚ ਇੱਕ ਹਾਲੀਆ ਘਟਨਾ ਬਾਰੇ ਜਾਣਕਾਰੀ ਹੈ ਜਿਸ ਵਿੱਚ ਤੁਹਾਡੀ ਰੱਖਿਅਤ ਕੀਤੀ ਸਿਹਤ ਜਾਣਕਾਰੀ ਸ਼ਾਮਲ ਹੋ ਸਕਦੀ ਹੈ। ਇਸ ਘਟਨਾ ਬਾਰੇ ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਵਾਸਤੇ, ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਮਨੋਨੀਤ ਕਾਲ ਸੈਂਟਰ ਨੂੰ 1-855-930-6231 'ਤੇ, ਸੋਮਵਾਰ ਤੋਂ ਸ਼ੁੱਕਰਵਾਰ ਤੱਕ ਸਵੇਰੇ 7:00 ਵਜੇ ਤੋਂ ਲੈਕੇ ਸ਼ਾਮ 4:30 ਤੱਕ ਮਾਊਂਟੇਨ ਟਾਈਮ (ਯੂ.ਐੱਸ. ਦੀਆਂ ਕੁਝ ਕੌਮੀ ਛੁੱਟੀਆਂ ਨੂੰ ਛੱਡਕੇ) ਮੁਤਾਬਿਕ ਸੰਪਰਕ ਕਰੋ।

Это письмо от Peak Vista Community Health Centers. В нем содержится важная информация о недавнем инциденте, который может касаться вашей защищенной медицинской информации. Для получения дополнительной информации об этом инциденте обращайтесь в наш специализированный колл-центр по телефону 1-855-930-6231 с понедельника по пятницу с 7:00 до 16:30 по поясному времени горных штатов (за исключением некоторых национальных праздников США).

O le tusi lenei mai le Peak Vista Community Health Centres ma o loo aofia ai faamatalaga tāua e uiga i se mea na tupu talu ai nei atonu e aofia ai faamatalaga e lē tataua ona faalaua'iteleina o lou soifua maloloina. Mo nisi faamatalaga e uiga i lenei mea na tupu, faamolemole ia faafesoota'i la matou vaega tutotonu ua atofaina mo faamatalaga i le 1-855-930-6231, Aso Gafua e oo i le Aso Faraile mai le 7:00 i le taeao e oo i le 4:30 i le afiafi. Mountain Time (e lē o aofia ai nisi o aso malolo faalemalō a le lunaite Setete).

Esta carta la envía Peak Vista Community Health Centers e incluye información importante sobre un incidente reciente que puede involucrar su información médica protegida. Para obtener más información sobre este incidente, comuníquese con nuestro centro de llamadas exclusivo al 1-855-930-6231, de lunes a viernes de 7:00 a. m. a 4:30 p. m. Hora de la montaña (excepto algunos días festivos nacionales de los EE. UU.).

Thư này là từ Trung tâm Y tế Cộng đồng Peak Vista và bao gồm thông tin quan trọng về một sự cố gần đây có thể liên quan đến thông tin sức khỏe được bảo vệ của quý vị. Để biết thêm thông tin về sự cố này, vui lòng liên hệ tổng đài được chỉ định của chúng tôi theo số 1-855-930-6231, từ Thứ Hai đến Thứ Sáu, từ 7:00 sáng đến 4:30 chiều theo Giờ Miền núi (không bao gồm một số ngày lễ quốc gia của Hoa Kỳ).