

RIS Compliance – Privacy 2001 Lind Ave SW Renton, WA 98057 RIS Compliance – Privacy 2001 Lind Ave SW Renton, WA 98057



March 28, 2022

<<Name>>

<<Address>>

<<Address>>

Dear << Name>>,

I am writing to you with important information about a recent incident at St. Joseph Medical Center Polson (6 13th Ave E, Polson, MT 59860) that involves <<Name's>> personal information. On March 1, 2022, we became aware of this incident and immediately began an investigation. While there is no evidence that <<Name's>> information has been further used or disclosed inappropriately, we want to make you aware of what happened and what Providence is doing about it.

On December 9, 2021, one of our caregivers accessed << Name's>> medical record in violation of Providence's policies. The information that was accessed, as it relates to << Name>>>, was limited to first and last name, medical record number, date of birth, address, phone number, email address, and last four numbers of Social Security Number.

Please know that neither << Name's>> full Social Security number nor any other financial information was included in the access.

We have taken appropriate corrective action in accordance with our policies.

We value and respect your privacy, and we sincerely apologize for this incident. Providing you and your family medical and related services is a privilege. We try very hard to earn your trust and that includes protecting your personal information.

Should you have any questions or concerns, I invite you to contact Laurie Shielee, Senior Compliance Specialist, at 971-323-0684.

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Sincerely,

Cambria Haydon

Chief Privacy Officer