

# **SERVICE**

# Step 1

VGM must be disconnected from SMIB for any service play.

# Step 2

Perform Master Reset at the end of service.

# Step 3

Verify all VGM data is correct (VGMID, Serial Numbers) then enable SAS.

# Step 4

Reconnect SMIB and verify that it is configured to properly communicate with the Tier I Host.

# Step 5

Confirm VGM appears on the Host and is communicating properly. \*Century systems may not have a monitor in establishment.



For a complete list of instructions, download "Tier I Systems Operations Manual" here:

https://media.dojmt.gov/wp-content/uploads/Tier-1-Operations-Manual.pdf



Contact the Gambling Control Division at (406) 896-4300, visit <a href="https://dojmt.gov/gaming/">https://dojmt.gov/gaming/</a> or email <a href="gcd@mt.gov">gcd@mt.gov</a>.

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# WITHDRAWING

# Step 1

Disconnect SMIB and remove from Tier I Host.

## Sten 2

Print audit ticket.

#### Step 3

Remove the machine from the Tier I Host.

## Step 4

Apply for withdrawal on TAP after removing a machine from the Tier I Host. \*The report time on the Letter of Withdrawal must be timed after the Tier I removal time.

\*Audit tickets <u>do not</u> reflect report times.

# **LICENSING**

## Step 1

License the VGM on TAP.

## Step 2

Enable SAS, verify all VGM data is correct (VGMID, Serial Numbers).

## Step 3

Connect SMIB and verify that it is configured to properly communicate with the Tier I Host.

## Step 4

Confirm if vendor or location owned and confirm Account ID is correct.

## Step 5

Configure VGM on Tier I Host with GOA/MDR.

## Step 6

Activate Tier I only after time of licensing.



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