



P.O. Box 989728
West Sacramento, CA 95798-9728

To Enroll, Please Call:
1-833-909-4437
Or Visit:
<https://response.idx.us/vwsd>
Enrollment Code: <<Enrollment>>

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

May 12, 2022

Re: Notice of Data Security <<Incident / Breach>>

Dear <<First Name>> <<Last Name>>:

I am writing to inform you of a data security incident recently experienced by Vicksburg-Warren School District (“VWSD”) which may have impacted your personal information. VWSD takes the privacy and security of all information within its possession very seriously. This letter contains information about the incident and steps that can be taken to help safeguard your personal information.

What Happened: On or around May 28, 2021, VWSD detected unusual activity within its digital environment. Upon discovering this activity, we took immediate steps to secure our environment and launched an internal investigation. We also engaged cybersecurity experts to secure the environment and conduct an investigation to determine whether any personal information may have been impacted. In the course of investigation, we determined that certain files stored on the VWSD network may have been accessed or acquired by an unknown actor as a result of this incident. VWSD then engaged a vendor to review the contents of the relevant files likely to contain sensitive data. Upon conclusion of that review, it was revealed that certain personal information may have been involved in this incident. VWSD thereafter undertook a review of the potentially affected information and worked diligently to identify current address information required to effectuate notification. That process was completed on May 3, 2022, after which VWSD worked quickly to notify you of this incident.

Please note that VWSD is not aware of the misuse of any information potentially affected in connection with this incident. Nevertheless, VWSD is notifying potentially affected individuals out of an abundance of caution.

What Information Was Involved: The information impacted in connection with this incident varied for each potentially impacted individual but may have included your name as well as your <<Variable1>>.

What We Are Doing: As soon as VWSD learned of this incident, VWSD promptly took the steps discussed above. In addition, VWSD implemented additional security measures to further harden its network environment in an effort to prevent a similar event from occurring in the future.

Further, out of an abundance of caution, VWSD is offering you complimentary identity theft protection services through IDX, the data incident and recovery services expert. These services include twelve (12) months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you to resolve issues if your identity is compromised.

What You Can Do: VWSD is not aware of any misuse of potentially impacted information in connection with this incident. However, as a precautionary measure, VWSD recommends that you review the sources provided on the

following page for additional steps to protect your personal information. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities.

In addition, VWSD encourages you to contact IDX with any questions and to enroll in your complimentary identity protection services by calling 1-833-909-4437 or going to <https://response.idx.us/vwsd> and using the enrollment code provided above. IDX representatives are available to assist you Monday through Friday from 8:00 AM – 8:00 PM Central Time. Please note the deadline to enroll is August 12, 2022. VWSD also encourages you to review the resources provided on the following page for additional steps to protect your personal information.

For More Information: If you have questions or need assistance, please contact IDX at 1-833-909-4437, Monday through Friday from 8:00 AM – 8:00 PM Central Time.

The security of your information is a top priority for VWSD. Please accept our sincere apologies and know that VWSD deeply regrets any worry or inconvenience that this may cause you.

Sincerely,



Chad Shealy
Superintendent
Vicksburg-Warren School District

Steps You Can Take to Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security Number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.