

WILD, MANEY & RESNICK, LLP • Certified Public Accountants 185 Froehlich Farm Boulevard • Woodbury, New York 11797 T: 516.364.8888 • T: 516.938.1040 • F: 516.364.3717

C/O ID Experts PO Box 10356 Dublin, Ohio 43017-5556 To Enroll, Please Call: 1-855-474-3861 Or Visit: <u>www.myidcare.com/wmrclients</u> Enrollment Code: [XXXXXXX]

April 21, 2017

<<name\_addr\_1>> <<name\_addr\_2>> <<name\_addr\_3>> <<name\_addr\_4>> <<name\_addr\_5>> <<city>>, <<state>> <<zip>>

Dear [Name],

We are writing to inform you of a recent data security incident that may have resulted in the disclosure of your name and Social Security number. We take the security of your information very seriously and sincerely apologize for any inconvenience this incident may cause. This letter contains information about steps you can take to protect your information and resources we are making available to help you.

#### What happened and what information was involved:

On March 8, 2017, Wild, Maney & Resnick, LLP ("WMR"), suspected that an unknown, unauthorized third-party may have accessed clients' tax information stored within our tax preparation software. This incident was identified after we learned that tax returns had been filed by an unknown third-party for some clients of WMR. In response, we immediately notified the Internal Revenue Service (IRS) Criminal Investigation Division (CID) and engaged computer information technology (IT) experts to investigate the cause of this incident. The investigation determined that information including your name, address, date of birth, Social Security number and tax information may have been accessed by an unauthorized and unknown third-party.

#### What we are doing and what you can do:

Because we value you and the safety of your information, we have arranged with ID Experts<sup>®</sup>, a data breach and recovery services expert, to provide you with MyIDCare<sup>™</sup> services at no charge to you. MyIDCare services include:

- 12 months of Credit and CyberScan monitoring;
- \$1,000,000 insurance reimbursement policy;
- Exclusive educational materials; and
- Fully managed Identity Theft Recovery Services (with this protection, MyIDCare will help you resolve issues if your identity is compromised).

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling 1-855-474-3861or going to <u>www.myidcare.com/wmrclients</u> and using the Enrollment Code provided above. Please note the deadline to enroll is July 22, 2017.

We want to assure you that we have taken considerable steps to prevent a similar event from occurring in the future. We are working closely with IT security experts, the IRS and other professionals to help prevent the unauthorized use of client information. We have also reviewed and enhanced our security policies and procedures, and have provided our employees with the resources necessary to recognize potential security threats to client information.

#### For more information:

We sincerely regret any inconvenience that this incident may cause you, and remain dedicated to protecting your personal information. Should you have any questions or concerns, please contact 1-855-474-3861 between 8:00 a.m. and 8:00 p.m. Eastern or visit <u>www.myidcare.com/wmrclients</u>.

Sincerely,

Wild, Maney . Reserve UP

Wild, Maney & Resnick, LLP

# Additional Important Information

### For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina:

It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

## For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the nationwide three credit reporting agencies. To order your free credit report, please visit <u>www.annualcreditreport.com</u>, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <u>https://www.consumer.ftc.gov/articles/0155-free-credit-reports</u>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

## For residents of lowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

## For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

## For residents of Maryland, Rhode Island, Illinois, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202 1-888-743-0023 www.oag.state.md.us

North Carolina Office of the Attorney General Consumer Protection Division 9001 Mail Service Center Raleigh, NC 27699-9001 1-877-566-7226 www.ncdoj.com Rhode Island Office of the Attorney General Consumer Protection 150 South Main Street Providence RI 02903 1-401-274-4400 www.riag.ri.gov

Federal Trade Commission Consumer Response Center 600 Pennsylvania Ave, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) www.ftc.gov/bcp/edu/microsites/idtheft

#### For residents of Massachusetts:

It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft.

#### For residents of all states:

**Fraud Alerts:** You can place fraud alerts with the three credit bureaus at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three credit bureaus is below:

**Monitoring:** You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, or regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The consumer reporting agency may charge a small fee to place, life, or remove a freeze, but is free if you are a victim of identity theft or the spouse of a victim of identity theft, and you have submitted a valid police report relating to the identity theft incident to the consumer reporting agency. You may obtain a security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 www.freeze.equifax.com 800-525-6285 Experian Security Freeze P.O. Box 9554 Allen, TX 75013 www.experian.com/freeze 888-397-3742 TransUnion (FVAD) P.O. Box 2000 Chester, PA 19022 www.transunion.com 888-680-7289

More information can also be obtained by contacting the Federal Trade Commission listed above.



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April 21, 2017

<<name\_addr\_1>> <<name\_addr\_2>> <<name\_addr\_3>> <<name\_addr\_4>> <<name\_addr\_5>> <<city>>, <<state>> <<zip>>

Dear Parent or Guardian of [Name],

We are writing to inform you of a recent data security incident that may have resulted in the disclosure of your name and Social Security number. We take the security of your information very seriously and sincerely apologize for any inconvenience this incident may cause. This letter contains information about steps you can take to protect your information and resources we are making available to help you.

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- Fully managed Identity Theft Recovery Services (with this protection, MyIDCare will help you resolve issues if your identity is compromised).

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling 1-855-474-3861or going to <u>www.myidcare.com/wmrclients</u> and using the Enrollment Code provided above. Please note the deadline to enroll is July 22, 2017.

\*\*Please note that minors under the age of 18 should be enrolled as a dependent on their parent/ guardian's membership and not into a separate membership. Credit monitoring will not apply as minors are under the age to secure credit. All other services provided in the membership, including Cyberscan monitoring, are applicable. We want to assure you that we have taken considerable steps to prevent a similar event from occurring in the future. We are working closely with IT security experts, the IRS and other professionals to help prevent the unauthorized use of client information. We have also reviewed and enhanced our security policies and procedures, and have provided our employees with the resources necessary to recognize potential security threats to client information.

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