

[Company Logo]

[Return Address Line 1]

[Return Address Line 2]

[Original Full Name]

[Original Address 1]

[Original City, Original State, Original Zip Code]

_____, 2021

NOTICE OF POSSIBLE DATA BREACH

Dear Customer:

WHAT HAPPENED Between the first week of September 2020 and the last week of March 2021, an unauthorized party may have gained access to your personal information submitted with your order entered through our website, madeinoregon.com.

WHAT INFORMATION WAS INVOLVED The data accessed may have included your name, your billing address, the shipping address, your email address, and your credit card information used for the purchase during the above-mentioned timeframe. To our knowledge, no other personal information was available.

WHAT WE ARE DOING Working with consultants in computer forensics, we are conducting a thorough review of the potentially affected data and will notify you if there are any significant developments. We have modified our website so that it no longer accepts any personal information and are deploying a completely new website using different software running at a new website hosting company. We are also working with law enforcement to ensure the incident is properly addressed.

To help protect your identity, we are offering free access to Experian IdentityWorksSM for two years.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 1 year membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by** September 30, 2021 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code**: [Activation Code]

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (855) 919-2743 by September 30, 2021. Be prepared to provide engagement number **DB23061** as proof of eligibility for the Identity Restoration services by Experian.

STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. We highly recommend changing all passwords linked to your accounts as well as updating of your security Q&A. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission ("FTC").

To file a complaint with the FTC, go to www.ftc.gov/idtheft or call 1-877- IDTHEFT (438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

Copy of Credit Report

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can electronically submit your request form online at the following link: <https://www.annualcreditreport.com/requestReport/requestForm.action>. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

Equifax
(800) 685-1111
www.equifax.com
P.O. Box 740241
Atlanta, GA 30374-0241

Experian
(888) 397-3742
www.experian.com
P.O. Box 2104
Allen, TX 75013-0949

TransUnion
(800) 916-8800
www.transunion.com
P.O. Box 1000
Chester, PA 19022

Fraud Alert

We recommend placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. *For that reason, placing a fraud alert can protect you but also may also cause delays when you seek to obtain new credit.* To place a fraud alert on your credit report, contact any of the three credit reporting agencies using the contact information below:

Equifax
(877) 576-5734
www.alerts.equifax.com
P.O. Box 740241
Atlanta, GA 30374

Experian
(888) 397-3742
www.experian.com/fraud
P.O. Box 9532
Allen, TX 75013

TransUnion
(800) 680-7289
www.transunion.com
P.O. Box 6790
Fullerton, CA 92834

Additional information is available at <http://www.annualcreditreport.com>.