



Beacon Health Solutions

C/O IDX
P.O. Box 1907
Suwanee, GA 30024

<<First Name>> <<Last Name>>
<<Address 1>>
<<Address 2>>
<<City>><<State>><<Zip>>

June 16, 2021

Re: Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

I am writing to inform you of a data security incident experienced by Beacon Health Solutions, LLC (“Beacon”), one of Health Team Advantage’s vendors, that may have involved your personal information. We also wish to inform you about steps you can take to protect your personal information.

What Happened? On October 5, 2020, Beacon experienced a data security incident that prevented users from accessing systems and data. Upon discovering this incident, Beacon immediately launched an investigation and engaged a digital forensics firm to help determine what happened and what information may have been accessed. Beacon also reported the incident to the Federal Bureau of Investigation. On April 16, 2021, we notified Health Team Advantage that its information may have been acquired during the incident. We then worked with Health Team Advantage to identify members whose personal information may have been acquired. On June 8, 2021, we determined that your personal information may have been acquired as part of the incident, which is why we are notifying you of the incident and providing information about steps you can take to protect your personal information.

What Information Was Involved? The information may have included: <<VARIABLE TEXT>>.

What Are We Doing? As soon as we discovered the incident, we took the measures referenced above. In addition, we are providing information about steps you can take to protect your information.

What You Can Do: You can follow the recommendations on the enclosed page titled “Steps You Can Take to Further Protect Your Information.” We encourage you to contact IDX with any questions by calling 833-416-0905. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time.

For More Information: Further information about how to protect your personal information appears on the following page. If you have questions concerning this incident, please contact 833-416-0905, Monday-Friday (excluding holidays), 9 am - 9 pm Eastern Time.

We apologize again for any worry or inconvenience that this may cause you.

Sincerely,

Michele Mahoney
Chief Operating Officer
Beacon Health Solutions LLC
5415 Mariner St.
Tampa, FL 33609

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

TransUnion
P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Experian
P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

Equifax
P.O. Box 740241
Atlanta, GA 30374
1-800-525-6285
www.equifax.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: Under U.S. law, you have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC at **Federal Trade Commission**, 600 Pennsylvania Ave, NW, Washington, D.C. 20580, or online at consumer.ftc.gov and www.ftc.gov/idtheft, or to the Attorney General in your state. Residents of New York, Maryland, North Carolina, and Rhode Island can obtain more information from their Attorneys General using the contact information below.

New York Attorney General
Bureau of Internet and
Technology Resources
28 Liberty Street
New York, NY 10005
www.ag.ny.gov
1-212-416-8433

Maryland Attorney General
200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us
410-528-8662

**North Carolina
Attorney General**
9001 Mail Service Center
Raleigh, NC 27699
www.ncdoj.gov
1-877-566-7226

**Rhode Island
Attorney General**
150 South Main Street
Providence, RI 02903
www.riag.ri.gov
1-401-274-4400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include the right to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.