



C/O IDX
10300 SW Greenburg Rd, Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-833-903-3648
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

March 15, 2021

Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

Colin Rockey Hackett Law PC (“CRH Law”) is writing to notify you of a data security incident that may have involved some of your information. At CRH Law, we take the privacy and security of your information very seriously. We want to inform you of the incident and to advise you about certain steps you can take to ensure your information is protected.

What happened? On November 15, 2020, CRH Law’s office was burglarized when unknown perpetrators forcibly entered our office suite, and the offices suites of other businesses located in our building. As part of this criminal act, the perpetrators stole a computer and other digital storage devices from CRH Law, each of which contained client and case data. Upon learning of this, we contacted our property management and local law enforcement, and began an investigation into what information may have been impacted.

What Information Was Involved? The CRH Law client and related party information that may have been impacted includes names, addresses, Social Security numbers, dates of birth, financial account information, health insurance policy numbers, medical information including records of diagnosis and treatment, and/or drivers’ license numbers. This incident also may have included other information as it relates to our cases and/or our representation of our clients.

What We Are Doing: As soon as we discovered the burglary and the theft of our devices, we reported the incident to the Portland Police Bureau and will cooperate with them to hold the perpetrators accountable. Additionally, we conducted a thorough review of our records to determine whose information may have been impacted as a result of this event. We are further notifying you of this event, advising you about steps you can take to help protect your information, and offering complimentary credit monitoring and identity protection services for 12 months through an identity protection services expert, IDX, a national leader in identity theft protection.

IDX’s services include: 12 months of credit monitoring, CyberScan dark web monitoring, a \$1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file. You can enroll in free IDX identity protection services by calling 1-833-903-3648 or going to <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 6:00 a.m. to 6:00 p.m. Pacific Time. Please note the deadline to enroll is June 15, 2021.

What You Can Do: We recommend that you review the guidance included with this letter about how to protect your information. In addition, you can enroll in the complimentary credit monitoring and identity protection services being offered through IDX.

For more information. If you have questions or need assistance, please contact our dedicated call center for more information at 1-833-903-3648, from 6:00 a.m. to 6:00 p.m. Pacific Time, Monday through Friday.

On behalf of CRH Law, thank you for your understanding about this incident. We take this criminal matter very seriously and will provide whatever assistance we can to hold the perpetrators accountable. Please accept our sincere apologies and know that we deeply regret any concern or inconvenience this matter may cause you.

Sincerely,

A handwritten signature in black ink that reads "Colin Hackett". The signature is written in a cursive, flowing style.

Colin Hackett
CRH Law PC

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

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| TransUnion P.O. Box 1000 Chester, PA 19016 1-800-909-8872 www.transunion.com | Experian P.O. Box 9532 Allen, TX 75013 1-888-397-3742 www.experian.com | Equifax P.O. Box 105851 Atlanta, GA 30348 1-800-685-1111 www.equifax.com | Free Annual Report P.O. Box 105281 Atlanta, GA 30348 1-877-322-8228 www.annualcreditreport.com |
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Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: Under federal law, you have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. You cannot be charged to place, lift or remove a security freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state. Contact information for the FTC is: **Federal Trade Commission**, 600 Pennsylvania Ave, NW, Washington, DC 20580, www.consumer.ftc.gov or www.ftc.gov/idtheft, 1-877-438-4338. Residents of New York, Maryland, North Carolina, and Rhode Island can obtain more information from their Attorneys General using the contact information below.

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| New York Attorney General Bureau of Internet and Technology Resources 28 Liberty Street New York, NY 10005 ifraud@ag.ny.gov 1-212-416-8433 | Maryland Attorney General 200 St. Paul Place Baltimore, MD 21202 oag.state.md.us 1-888-743-0023 | North Carolina Attorney General 9001 Mail Service Center Raleigh, NC 27699 ncdoj.gov 1-877-566-7226 | Rhode Island Attorney General 150 South Main Street Providence, RI 02903 http://www.riag.ri.gov 401-274-4400 |
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You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include knowing what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information, as well as others. For more information about the FCRA, and your rights under the FCRA, please visit http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf