



C/O IDX
P.O. Box 1907
Suwanee, GA 30024

To Enroll, Please Call:
1-833-764-1664
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code:
<<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

February 10, 2021

Re: Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

I am writing to inform you of a recent data security incident experienced by the City of Ellensburg that may have impacted your personal information. Please read this letter carefully as it contains information regarding the incident, the type of information potentially involved, and the steps that you can take to help protect your personal information.

What Happened: On December 21, 2020, the City of Ellensburg discovered that it had experienced a data security incident disrupting access to certain of its systems. In response, we took immediate steps to secure our systems and launched an investigation. We also engaged an independent digital forensics firm to assist with our recovery efforts, to determine what happened, and to identify any personal information that may have been accessed or acquired without authorization as a result of the incident. On January 15, 2021, we learned that files containing your personal information may have been acquired by an unauthorized third-party in connection with this incident, which is the reason for this notification. We are not aware of the misuse of any of the information contained in such files. Nevertheless, we are notifying you about this incident out of an abundance of caution and providing you with steps you can take to help protect your personal information.

What Information Was Involved: The information that may have been involved varies depending on the individual but may include the following: <<data elements>>.

What We Are Doing: As soon as we learned of the incident, we took the steps described above. In addition, we implemented additional measures to enhance the security of our digital environment in an effort to minimize the likelihood of a similar event from occurring in the future. Furthermore, we reported the incident to the Federal Bureau of Investigation and are committed to assisting its investigation into the matter.

We are also providing you with steps that you can take to help protect your personal information, and as an added precaution, we are offering you complimentary credit monitoring and identity theft restoration services through IDX, a data breach and recovery services expert. Your services include <<12 or 24>> months of credit monitoring, dark web monitoring, a \$1,000,000 identity fraud loss reimbursement policy, and fully managed identity theft recovery services.

What You Can Do: Although we are not aware of any misuse of your information as a result of this incident, we encourage you to follow the recommendations on the following page to help protect your information. We also encourage you to enroll in the complimentary services being offered to you through IDX by calling 1-833-764-1664 or by visiting <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. Please note that the deadline to enroll is May 9, 2021.

For More Information: If you have any questions regarding the incident or would like assistance with enrolling in the services offered, please call 1-833-764-1664, Monday through Friday from 6 AM to 6 PM Pacific Time (excluding holidays).

The security of your information is a top priority for City of Ellensburg, and we are committed to safeguarding your data and privacy.

Sincerely,

A handwritten signature in black ink, appearing to read "John Akers". The signature is fluid and cursive, with a long horizontal stroke at the end.

John Akers, City Manager
City of Ellensburg

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

Equifax

P.O. Box 740241
Atlanta, GA 30374
1-800-525-6285
www.equifax.com

Free Annual Report

P.O. Box 105281
Atlanta, GA 30348
1-877-322-8228
www.annualcreditreport.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: Under U.S. law, you have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state attorney general about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the attorney general in your state. Residents of Maryland, North Carolina, and Rhode Island can obtain more information from their attorneys general using the contact information below.

**Federal Trade
Commission**

600 Pennsylvania Ave, NW
Washington, DC 20580
www.consumer.ftc.gov
www.ftc.gov/idtheft
1-877-438-4338

**Maryland Attorney
General**

200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us
1-888-743-0023

**North Carolina Attorney
General**

9001 Mail Service Center
Raleigh, NC 27699
www.ncdoj.gov
1-877-566-7226

**Rhode Island
Attorney General**

150 South Main Street
Providence, RI 02903
www.riag.ri.gov
1-401-274-4400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include the right to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.



C/O IDX
P.O. Box 1907
Suwanee, GA 30024

To Enroll, Please Call:
1-833-764-1664
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code:
<<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

February 10, 2021

Re: Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

I am writing to inform you of a recent data security incident experienced by the City of Ellensburg that may have impacted your personal information. Please read this letter carefully as it contains information regarding the incident, the type of information potentially involved, and the steps that you can take to help protect your personal information.

What Happened: On December 21, 2020, the City of Ellensburg discovered that it had experienced a data security incident disrupting access to certain of its systems. In response, we took immediate steps to secure our systems and launched an investigation. We also engaged an independent digital forensics firm to assist with our recovery efforts, to determine what happened, and to identify any personal information that may have been accessed or acquired without authorization as a result of the incident. On January 15, 2021, we learned that files containing your personal information may have been acquired by an unauthorized third-party in connection with this incident, which is the reason for this notification. We are not aware of the misuse of any of the information contained in such files. Nevertheless, we are notifying you about this incident out of an abundance of caution and providing you with steps you can take to help protect your personal information.

What Information Was Involved: The information that may have been involved varies depending on the individual but may include the following: <<data elements>>. **Please rest assured that the City of Ellensburg has no evidence that your Social Security number was involved in this incident.**

What We Are Doing: As soon as we learned of the incident, we took the steps described above. In addition, we implemented additional measures to enhance the security of our digital environment in an effort to minimize the likelihood of a similar event from occurring in the future. Furthermore, we reported the incident to the Federal Bureau of Investigation and are committed to assisting its investigation into the matter.

We are also providing you with steps that you can take to help protect your personal information, and as an added precaution, we are offering you complimentary identity monitoring and identity theft restoration services through IDX, a data breach and recovery services expert. Your services include <<12 or 24>> months of dark web monitoring, a \$1,000,000 identity fraud loss reimbursement policy, and fully managed identity theft recovery services.

What You Can Do: Although we are not aware of any misuse of your information as a result of this incident, we encourage you to follow the recommendations on the following page to help protect your information. We also encourage you to enroll in the complimentary services being offered to you through IDX by calling 1-833-764-1664 or by visiting <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. Please note that the deadline to enroll is May 9, 2021.

For More Information: If you have any questions regarding the incident or would like assistance with enrolling in the services offered, please call 1-833-764-1664, Monday through Friday from 6 AM to 6 PM Pacific Time (excluding holidays).

The security of your information is a top priority for City of Ellensburg, and we are committed to safeguarding your data and privacy.

Sincerely,

A handwritten signature in black ink, appearing to read "John Akers". The signature is fluid and cursive, with a prominent initial "J" and "A".

John Akers, City Manager
City of Ellensburg

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

TransUnion P.O. Box 1000 Chester, PA 19016 1-800-916-8800 www.transunion.com	Experian P.O. Box 9532 Allen, TX 75013 1-888-397-3742 www.experian.com	Equifax P.O. Box 740241 Atlanta, GA 30374 1-800-525-6285 www.equifax.com	Free Annual Report P.O. Box 105281 Atlanta, GA 30348 1-877-322-8228 www.annualcreditreport.com
---	---	--	---

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: Under U.S. law, you have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state attorney general about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the attorney general in your state. Residents of Maryland, North Carolina, and Rhode Island can obtain more information from their attorneys general using the contact information below.

Federal Trade Commission 600 Pennsylvania Ave, NW Washington, DC 20580 www.consumer.ftc.gov www.ftc.gov/idtheft 1-877-438-4338	Maryland Attorney General 200 St. Paul Place Baltimore, MD 21202 www.oag.state.md.us 1-888-743-0023	North Carolina Attorney General 9001 Mail Service Center Raleigh, NC 27699 www.ncdoj.gov 1-877-566-7226	Rhode Island Attorney General 150 South Main Street Providence, RI 02903 www.riag.ri.gov 1-401-274-4400
---	---	---	---

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include the right to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.



C/O IDX
P.O. Box 1907
Suwanee, GA 30024

To Enroll, Please Call:
1-833-764-1664
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code:
<<XXXXXXXXXX>>

Family of
<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

February 10, 2021

Re: Notice of Data Security Incident

Dear Family of <<First Name>> <<Last Name>>,

I am writing to inform you of a recent data security incident experienced by the City of Ellensburg that may have impacted your loved one’s personal information. Please read this letter carefully as it contains information regarding the incident, the type of information potentially involved, and the steps that you can take to help protect your loved one’s personal information.

What Happened: On December 21, 2020, the City of Ellensburg discovered that it had experienced a data security incident disrupting access to certain of its systems. In response, we took immediate steps to secure our systems and launched an investigation. We also engaged an independent digital forensics firm to assist with our recovery efforts, to determine what happened, and to identify any personal information that may have been accessed or acquired without authorization as a result of the incident. On January 15, 2021, we learned that files containing your loved one’s personal information may have been acquired by an unauthorized third-party in connection with this incident, which is the reason for this notification. We are not aware of the misuse of any of the information contained in such files. Nevertheless, we are notifying you about this incident out of an abundance of caution and providing you with steps you can take to help protect your loved one’s personal information.

What Information Was Involved: The information that may have been involved varies depending on the individual but may include the following: <<data elements>>.

What We Are Doing: As soon as we learned of the incident, we took the steps described above. In addition, we implemented additional measures to enhance the security of our digital environment in an effort to minimize the likelihood of a similar event from occurring in the future. Furthermore, we reported the incident to the Federal Bureau of Investigation and are committed to assisting its investigation into the matter.

We are also providing you with steps that you can take to help protect your loved one’s personal information, and as an added precaution, we are offering you complimentary identity monitoring and identity theft restoration services through IDX, a data breach and recovery services expert, for your loved one. These services include <<12 or 24>> months of dark web monitoring, and fully managed identity theft recovery services.

What You Can Do: Although we are not aware of any misuse of your loved one’s information as a result of this incident, we encourage you to follow the recommendations on the following page to help protect your loved one’s information. We also encourage you to enroll in the complimentary services being offered to you through IDX by calling 1-833-764-1664 or by visiting <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. Please note that the deadline to enroll is May 9, 2021.

For More Information: If you have any questions regarding the incident or would like assistance with enrolling in the services offered, please call 1-833-764-1664, Monday through Friday from 6 AM to 6 PM Pacific Time (excluding holidays).

The security of your loved one's information is a top priority for City of Ellensburg, and we are committed to safeguarding your loved one's data and privacy.

Sincerely,

A handwritten signature in black ink, appearing to read "John Akers". The signature is fluid and cursive, with a long tail on the final letter.

John Akers, City Manager
City of Ellensburg

Steps You Can Take to Further Protect Your Loved One's Information

Review Your Loved One's Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your loved one's account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your loved one's state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your loved one's credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

TransUnion P.O. Box 1000 Chester, PA 19016 1-800-916-8800 www.transunion.com	Experian P.O. Box 9532 Allen, TX 75013 1-888-397-3742 www.experian.com	Equifax P.O. Box 740241 Atlanta, GA 30374 1-800-525-6285 www.equifax.com	Free Annual Report P.O. Box 105281 Atlanta, GA 30348 1-877-322-8228 www.annualcreditreport.com
---	---	--	---

Fraud Alert: You may want to consider placing a fraud alert on your loved one's credit report. An initial fraud alert is free and will stay on your loved one's credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your loved one's report and requests that the creditor contact you prior to establishing any accounts in your loved one's name. To place a fraud alert on your loved one's credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: Under U.S. law, you have the right to put a security freeze on your loved one's credit file for up to one year at no cost. This will prevent new credit from being opened in your loved one's name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your loved one's credit report without your consent. You must separately place a security freeze on your loved one's credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with identifying information about your loved one, including full name, Social Security number, and date of birth, and documents proving that you are the authorized designee.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state attorney general about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the attorney general in your loved one's state. Residents of Maryland, North Carolina, and Rhode Island can obtain more information from their attorneys general using the contact information below.

Federal Trade Commission 600 Pennsylvania Ave, NW Washington, DC 20580 www.consumer.ftc.gov www.ftc.gov/idtheft 1-877-438-4338	Maryland Attorney General 200 St. Paul Place Baltimore, MD 21202 www.oag.state.md.us 1-888-743-0023	North Carolina Attorney General 9001 Mail Service Center Raleigh, NC 27699 www.ncdoj.gov 1-877-566-7226	Rhode Island Attorney General 150 South Main Street Providence, RI 02903 www.riag.ri.gov 1-401-274-4400
---	---	---	---

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include the right to know what is in your loved one's file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.