



P.O. Box 989728  
West Sacramento, CA 95798-9728

<<FirstName>> <<LastName>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<State>> <<Zip>>

July 27, 2021

Dear <<FirstName>> <<LastName>>,

At Tri-State Tax & Accounting, we take seriously the confidentiality of the client information we hold. Regrettably, we must inform you that on June 8, 2021, we discovered that an unauthorized person accessed our computer network. The information accessed may have included documents containing your name, social security numbers and banking information.

As a result of this incident, we retained a computer security firm to assist in our investigation. This incident has been reported to law enforcement as a precautionary measure. To guard against such an event occurring again, we have reviewed our computer security to identify areas in which security can be improved. We are also evaluating our internal policies and procedures to identify areas of potential improvement.

At this time, we do not have any information indicating your personal information was improperly used. However, we have arranged for identity theft protection services, at no cost to you, through IDX, a firm specializing in data breach and recovery services. IDX identity protection services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

We truly regret any inconvenience this causes you and are committed to providing you the best information we can. If you have any additional questions, please contact us at 1-833-909-3927.

Sincerely,

A handwritten signature in cursive script that reads "Jennifer L. Davenport".

Jennifer Davenport  
President  
Tri-State Tax & Accounting



### **Credit Monitoring Enrollment**

- 1. Website and Enrollment.** Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.
- 2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone.** Contact IDX at 1-833-909-3927 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

#### **18 YEARS OF AGE AND OLDER**

To Enroll, Please Call:

1-833-909-3927

Or Visit:

<https://app.idx.us/account-creation/protect>

Enrollment Code: XXXXXXXXXX

#### **UNDER 18 YEARS OF AGE**

To Enroll, Please Call:

1-833-909-3927

Or Visit:

<https://app.idx.us/account-creation/protect>

Enrollment Code: XXXXXXXXXX

**Please note the deadline to enroll is October 20, 2021**

### Remain Vigilant by Monitoring Your Financial Statements and Credit Reports.

You can also order free copies of your credit reports through [www.annualcreditreport.com](http://www.annualcreditreport.com). You may also place a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. You can call any one of the three major credit bureaus at the contact information below or place fraud alerts online at the websites below. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts.

	Equifax	Experian	TransUnion
Phone	1-800-525-6285 or 1-888-766-0008	1-888-397-3742	1-800-680-7289
Address	Equifax Consumer Fraud Division PO Box 740256 Atlanta, GA 30374	Experian Fraud Division P.O. Box 9554 Allen, TX 75013	TransUnion LLC P.O. Box 2000 Chester, PA 19016
Online Credit Report Fraud Alert Form	<a href="https://www.alerts.equifax.com/AutoFraudOnline/jsp/fraudAlert.jsp">https://www.alerts.equifax.com/AutoFraudOnline/jsp/fraudAlert.jsp</a>	<a href="https://www.experian.com/consumer/cac/InvalidateSession.do?code=SECURITYALERT">https://www.experian.com/consumer/cac/InvalidateSession.do?code=SECURITYALERT</a>	<a href="http://www.transunion.com/corporate/personal/fraudIdentityTheft/fraudPrevention/fraudAlert.page">http://www.transunion.com/corporate/personal/fraudIdentityTheft/fraudPrevention/fraudAlert.page</a>

### Place a Security Freeze on Your Account.

In addition to a fraud alert, you may also have a security freeze placed on your credit file. A security freeze is free and will block a credit bureau from releasing information from your credit report without your prior written authorization. However, please be aware that it may delay, interfere with, or prevent the timely approval of any requests you make for new loans, mortgages, employment, housing, or other services.

If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report you have filed about such identity theft, it will not charge you to place, lift or remove a security freeze. In all other cases, each credit reporting agency may charge you a fee, which varies by state, to place, temporarily lift, or permanently remove a security freeze.

To place a security freeze on your credit report, you may send a written request to each of the major consumer reporting agencies by visiting each consumer reporting agency online or writing to each agency by regular, certified, or overnight mail, as follows:

	Equifax	Experian	TransUnion
Address	Equifax Security Freeze P.O. Box 105788 Atlanta, Georgia 30348	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion LLC P.O. Box 2000 Chester, PA 19016
Online Credit Report Fraud Alert Form	<a href="https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp">https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp</a>	<a href="https://www.experian.com/freeze/center.html">https://www.experian.com/freeze/center.html</a>	<a href="https://freeze.transunion.com/sf/securityFreeze/landingPage.jsp">https://freeze.transunion.com/sf/securityFreeze/landingPage.jsp</a>

When you receive your credit reports, make sure that your personal information is accurate. If you see anything that you do not understand, call the credit bureau at the telephone number on the report. We advise you to remain vigilant by reviewing your account statements and monitoring your free credit reports. If you see any suspicious activity, please contact the Albert Lea Police Department at (507) 377-5210.

**You can obtain additional information** about the steps you can take to avoid identity theft from the following agencies.

**All US Residents:** Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.